



## **Pet Sitting /Dog Walking Service Agreement between**

### **Pet Nanny Pet Care and Client**

**Pet Nanny Pet Care** provides services to the Pet Owner/Client below which includes, but is not limited to: dog walking, transporting, feeding, sitting and overall caring for pet(s).

This agreement is entered into by and between Jennifer Mills, Owner of Pet Nanny Pet Care and/or Pet Nanny and \_\_\_\_\_, Client and/or Pet Owner of Pet Nanny Pet Care. Client desires to engage Pet Nanny Pet Care and its contracted staff to provide pet care and agrees to the terms below:

#### **Pet Care Rates:**

Pet care rates are subject to change at any time. Please check with [PetNannyPetCare.com](http://PetNannyPetCare.com) for current rates.

#### **Payment Policy / Cancellation Policy:**

All payment for pet care is due 10 days after invoice. We accept cash, check , digital “Venmo” apps, or online credit card payments.

If an invoice is not paid within 30 days of the invoice date there will be a late fee added to the invoice. The late fee will be an additional 15% added onto the pet sitting/walking fees. At the 30 day past due mark no further pet care will be given until the past due invoice amount is paid.

For every additional 2 weeks past the 30 day due date there will be an additional 5% late fee added to the pet sitting/ dog walking fees. Once the invoice is 60 days past due from the invoice date the amount owed including late fees will be sent to collections at the client’s expense.

By signing this contract, Client agrees to the Pet Nanny Pet Care cancellation policy which is as follows:

#### **Pet Care Cancellation Policy:**

The Client must contact Pet Nanny as soon as possible with any changes or cancellations to their pet care schedule. Only physical visits will be billed/invoiced. A 48 hour cancellation is requested for overnight or out of town visits. A 24 hour cancellation is requested for pet care visits. If a cancellation request is given after the staff member arrives for the visit the visit is still billable.

#### **Contact or Solicitation of Pet Nanny Pet Care’s Staff:**

All scheduling and contact in regards to the client's pet care will be done directly through the Pet Nanny Pet Care unless approved by the company. With approval, the staff member and/or client can contact the staff member and/or client directly when it is in regards to pet care. Pet Nanny Pet Care staff are contracted to only work for Pet Nanny. Solicitation of staff on an individual basis is not allowed.

**Off-leash Pet(s):**

Some of our Clients request off-leash activity and play with their Pet(s). Client is aware and agrees that the Client's pet(s) may be off-leash in designated dog parks and other areas (e.g. fire roads, clients yard etc.) in order to provide maximum exercise and play for Client's pet(s). Client agrees that if the Client's pet runs away or is injured during the off-leash time, neither Pet Nanny Pet Care nor its staff will be held liable for any damages resulting to people, other animals or to the Client's pet.

The exception to pets being voluntarily off-leash under Pet Nanny Pet Care's care would be if Client initials the line below:

\_\_\_\_\_ I do not want my pet(s) to be off-leash at any point during the pet walk, hike or playtime.

**Injury to Client animal(s) by another animal:**

Pet Nanny Pet Care and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in Pet Nanny's care. Pet Nanny Pet Care will take all appropriate actions to ensure that Client's animal(s) are not placed in the company of aggressive or violent animals and/or will immediately remove the Client's animal(s) from any animal fight or situation.

**Injury or escape of animals:**

Clients and staff are aware that the highest level of care shall be given to any and all pets under care of the staff employed by Pet Nanny Pet Care. Clients are aware that pet(s) are instinctual in nature and not always controllable by the staff even when the highest level of care is provided. Should the Client's animal(s) run away or be injured, the Client agrees that Pet Nanny Pet Care will not be responsible for any liability. The above waiver of liability shall not apply or be effective if Pet Nanny Pet Care's conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

**Injury to Pet Nanny Staff or another person by the Client's Animal(s):**

Client will be responsible for all medical expenses and damages resulting from an injury to staff or other persons by the Client's pet(s) or to their possessions. Client agrees to indemnify, hold harmless, and defend Pet Nanny Pet Care in the event of a claim by any person injured by the Client's pet(s).

**Unsafe Pet(s):**

This contract permits Pet Nanny Pet Care to use discretion to stop and end service at any time that Client's pet(s) pose a danger to the safety and health of itself, other pets, other people or Pet Nanny's staff.

**Client Home Care Needs:**

**Pet Nanny Pet Care** is not responsible for wilted, dead or otherwise unhealthy plants. Pet Nanny Pet Care staff not responsible for water-damaged areas or missed plants. Please place all indoor plants together on a waterproof surface in plain sight.

**Pet Nanny Pet Care** is not responsible for damage to the home beyond the control of the pet staff. This includes, but is not limited to: electrical problems, leaks, and acts of nature. All repairs to home and related fees will be paid by

Client or fully reimbursed to Pet Nanny Pet Care within seven (7) days of Client's return date. Pet Nanny Pet Care is

not responsible for any damage to the property or home of the Client unless such damage is caused by the negligent act of Pet Nanny Pet Care.

**Pet Nanny Pet Care** is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Client agrees to secure home prior to leaving the premises. Pet Nanny Pet Care will attempt to re-secure the home according to Client instructions at the end of each visit. Client is responsible for pet-proofing the house and yard and security fences/gates/latches so that the pet(s) will be safe and secure.

**Pet Illness/Veterinary Care/Restocking supplies**

Client is aware and agrees to the medical costs or any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay Pet Nanny Pet Care the sum of \$35/per hour should the staff need to

take the pet(s) to the vet. If the staff needs to restock supplies that the Client agrees to provide but that are not provided at the time of the sit (such as pet food or medication), Client agrees to reimburse Pet Nanny Pet Care.

**Terms:**

The terms of this contract apply to all pets owned by the Client, including any and all new pets that the Client obtains on or after the date that this contract was signed, at any and all locations the Client designates for service.

**By signing below the Client agrees that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.**

**I have read the above and by signing below, I agree to the conditions listed above:**

Client Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Client Name \_\_\_\_\_

Pet Nanny Pet Care Owner: *Jennifer Mills* Date \_\_\_\_\_



Attention:

**PET NANNY PET CARE**

**VETERINARIAN RELEASE FORM:**

(Name of Client's Veterinarian) \_\_\_\_\_

I hereby authorize Pet Nanny Pet Care (Name of Pet Sitting Business) to bring my pet(s) to your veterinary hospital,

(Name of Veterinary Hospital) \_\_\_\_\_

At: (address, city and phone number of veterinary hospital)

\_\_\_\_\_

and to have you provide medical care for whatever treatment may be required as determined by you.

By signing this, I assume all financial responsibility upon my return for payment of all services rendered. If the above veterinarian is not available for any reason or if the emergency should happen after normal office hours, I authorize my pet sitter to take my pet(s) to:

\_\_\_\_\_

(Emergency 24-Hour Vet Clinic Name / Address / Phone Number)

or the nearest emergency veterinary clinic which can assist my pet in receiving medical care and treatment.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Pet Name: Dog/Cat & Breed: Medical condition(s) (if any):

1) \_\_\_\_\_

2) \_\_\_\_\_

3) \_\_\_\_\_

4) \_\_\_\_\_



## PET NANNY PET CARE

### Key / Garage Door Opener Release Agreement

I, \_\_\_\_\_(Client Name), have provided  
\_\_\_\_\_PET NANNY PET CARE\_\_\_\_\_the following key(s) on  
\_\_\_\_\_ (date keys received):

Front door key(s):  Yes  No

Back door key(s):  Yes  No

Garage opener:  Yes  No

Number of total key(s) in Pet Sitter's possession: \_\_\_\_\_

Description of key(s) / keychain: \_\_\_\_\_

In the event that backup key(s) are needed, they are located:

\_\_\_\_\_  

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(Hide-a-key location, neighbor's home, etc.) I agree to the following terms regarding my key(s):

\_\_\_\_\_ Pet Nanny Pet Care has my permission to make copies of my key(s) for emergency / backup needs per the company's discretion.

\_\_\_\_\_ I am aware that Pet Nanny Pet Care will not label my key(s) in any way that will make them identifiable. All safety measures will be taken to ensure the key(s) have no marks identifying that the key(s) belong to my home with the exception of possibly labeling them with my pet's name(s).

\_\_\_\_\_ Pet Nanny Pet Care may keep possession of my key(s) until I decide to terminate services.

\_\_\_\_\_ I am aware that Pet Nanny Pet Care may give my key(s) to its independent contractor(s) or employee(s) as a means to provide pet care. By signing this agreement, I agree that all of the Pet Nanny Pet Care staff members shall be covered by this agreement.

\_\_\_\_\_ Pet Nanny Pet Care agrees to immediately advise me if/when its staff members have or needs my key(s) to complete the job.

\_\_\_\_\_ Pet Nanny Pet Care agrees to return the key(s) via certified, return-receipt post or by hand delivering it to me as requested.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Business Owner Signature: *Jennifer Mills* Date: \_\_\_\_\_