



Pet Sitting Service Agreement between Pet Nanny Pet Care and Client

Pet Nanny Pet Care provides services to the Pet Owner/Client below which includes, but is not limited to: dog walking, transporting, feeding, sitting and overall caring for pet(s).

This agreement is entered into by and between Jennifer Mills, Owner of Pet Nanny Pet Care and/or Pet Nanny and _____, Client and/or Pet Owner. Client desires to engage Pet Nanny Pet Care and its contracted staff to provide pet care services and agrees to the terms below:

Pet Care Rates:

Pet care rates are subject to change at any time. Please check with Pet Nanny for current rates.

Payment Policy / Cancellation Policy:

All payment for pet care is due 10 days after invoice. We accept cash, check, digital Venmo, or credit card payments.

If an invoice is not paid within 30 days of the invoice date there will be a late fee added to the invoice. The late fee will be an additional 15% added onto the invoice total. At the 30 day past due mark no further pet care will be given until the past due invoice amount is paid.

For every additional 2 weeks past the 30day due date there will be an additional 5% late fee added to the invoice. Once the invoice is 60 days past due from the invoice date the amount owed including late fees will be sent to collections at the client's expense.

Pet Care Cancellation Policy:

The Client must contact Pet Nanny as soon as possible with any changes or cancellations to their pet care schedule. Only physical visits will be billed/invoiced. A 48 hour cancellation is requested for overnight or out-of-town visits. A 24 hour cancellation is requested for pet care visits. If a cancellation request is given after the staff member arrives for the visit the visit is still billable.

By signing this contract, Client agrees to the Pet Nanny Pet Care payment and cancellation policy.

Contact or Solicitation of Pet Nanny Pet Care's Staff:

All scheduling and contact in regard to the client's pet care will be done directly through the Pet Nanny Pet Care unless approved by the company. With approval, the staff member and/or client can contact the staff member and/or client directly when it is in regard to pet care. Pet Nanny Pet Care staff are contracted to only work for Pet Nanny. Solicitation of staff on an individual basis is not allowed.

Off-leash Pet(s):

Some of our Clients request off-leash activity and play for their Pet(s). Client is aware and agrees that the Client's pet(s) may be off-leash in designated dog parks and other areas (e.g. fire roads, clients yard etc.) in order to provide maximum exercise and play for Client's pet(s). Client agrees that if the Client's pet runs away or be injured during the off-leash time, neither Pet Nanny Pet Care nor its staff will be held liable for any damages resulting to people, other animals or to the Client's pet.

The exception to pets being voluntarily off-leash under Pet Nanny Pet Care's care would be if Client initials the line below:

_____ I do not want my pet(s) to be off-leash at any point during the pet walk, hike or playtime.



Unsafe Pet(s):

This contract permits Pet Nanny Pet Care to use discretion to stop and end service at any time that Client's pet(s) pose a danger to the safety and health of itself, other pets, other people or Pet Nanny's staff.

Injury to Client animal(s) by another animal:

Pet Nanny Pet Care and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in Pet Nanny's care. Pet Nanny Pet Care will take all appropriate actions to ensure that Client's animal(s) are not placed in the company of aggressive or violent animals and/or will immediately remove the Client's animal(s) from any situation or animal fight.

Injury or escape of animals:

Client and staff are aware that the highest level of care shall be given to any and all pets under care of the staff employed by Pet Nanny Pet Care. Client is aware that pet(s) are instinctual in nature and not always controllable by the staff even when the highest level of care is provided. Should the Client's animal(s) run away or be injured, the Client agrees that Pet Nanny Pet Care will not be responsible for any liability. The above waiver of liability shall not apply or be effective if Pet Nanny Pet Care's conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

Injury to Pet Nanny Staff or another person by the Client's Animal(s):

Client will be responsible for all medical expenses and damages resulting from an injury to staff or other persons by the Client's pet(s) or to their possessions. Client agrees to indemnify, hold harmless, and defend Pet Nanny Pet Care in the event of a claim by any person injured by the Client's pet(s).

Client Home Access & Care:

Pet Nanny Pet Care staff has permission to access and enter my home to provide pet/home care services. Home entry codes and alarm codes will be accessible to staff to access the premises as needed. Keys given to Pet Nanny Pet Care will only be labeled with the Pet's name and no identifying address information. Pet Nanny Pet Care has permission to make copies of my key per the company's discretion. Safety measures will be taken to ensure any access to the premises is only accessible to the sitter needing access and management. Pet Nanny Pet Care agrees to return key(s) to the owner via certified return-receipt post or in person as requested when services are no longer needed.

Pet Nanny Pet Care is not responsible for damage to the home beyond the control of the pet staff. This includes, but is not limited to: electrical problems, leaks, and acts of nature. All repairs to home and related fees will be paid by Client or fully reimbursed to Pet Nanny Pet Care within seven (7) days of Client's return date. Pet Nanny Pet Care is not responsible for any damage to the property or home of the Client unless such damage is caused by the negligent act of Pet Nanny Pet Care.

Pet Nanny Pet Care is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Client agrees to secure home prior to leaving the premises. Pet Nanny Pet Care will attempt to re-secure the home according to Client instructions at the end of each visit. The client is responsible for pet-proofing house and yard and security fences/gates/latches so that the pet(s) will be safe and secure.

Pet Nanny Pet Care is not responsible for wilted, dead or otherwise unhealthy plants. Pet Nanny Pet Care staff will work hard to follow written instructions as precisely as possible but cannot be responsible if the results are not favorable to the Client. Please place all indoor plants together on a waterproof surface in plain sight as your staff is not responsible for water-damaged areas or missed plants.

Pet Illness/Veterinary Care/Restocking supplies

Client is aware and agrees to the medical costs or any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay Pet Nanny Pet Care the sum of \$27/per hour should the staff need to take the pet(s) to the vet. If the staff needs to restock supplies that the Client agrees to provide but that are not provided at the time of the sit (such as pet food or medication), Client agrees to reimburse Pet Nanny Pet Care.



Photo/Video Policy

Client grants Pet Nanny Pet Care permission to use any photographs and/or videos of my pet(s). Pet Nanny Pet Care can edit, alter, copy, exhibit and publish photos and/or videos for marketing purposes. All photos will only highlight the pet(s) with no identifying information about the pet's home address or family information. I understand that all photos taken by Pet Nanny Pet Care staff will be copyrighted to Pet Nanny Pet Care.

Pet Nanny Pet Care may use any photographs taken of my pet(s), in any of its publications, including but not limited to, Website entries, social media posts, or portal service feedback. I waive any right to royalties or other compensation arising or related to the use of any photograph and/or video.

An exception is available for the Client to not have their pet(s) photos and/or videos added to Social Media posts by initialing the line below.

_____ I do not wish my pet(s) photos and/or videos to be posted on Pet Nanny Pet Care's social media websites.

Terms:

The terms of this contract apply to all pets owned by the Client, including any and all new pets that the Client obtains on or after the date that this contract was signed, at any and all locations the Client designates for service.

By signing below the Client agrees that they have read this agreement in its entirety and fully understands and accepts its terms and conditions.

I have read the above and by signing below, I agree to the conditions listed above:

Client Signature _____

Print Client Name _____

Date ____/____/____

Pet Nanny Pet Care owner _____

Print Business Owner Name _____ Jennifer Mills _____

Date ____/____/____





PET NANNY PET CARE

VETERINARIAN RELEASE FORM:

Attention: _____
(Name of Client's Veterinarian)

I hereby authorize Pet Nanny Pet Care
(Name of Pet Sitting Business)

to bring my pet(s) to your veterinary hospital,

(Name of Veterinary Hospital)

at: _____
(address, city and phone number of veterinary hospital)

and to have you provide medical care for whatever treatment may be required as determined by you.

By signing this, I assume all financial responsibility upon my return for payment of all services rendered. If the above veterinarian is not available for any reason or if the emergency should happen after normal office hours, I authorize my pet sitter to take my pet(s) to:

(Emergency 24-Hour Vet Clinic Name / Address / Phone Number)

or the nearest emergency veterinary clinic which can assist my pet in receiving medical care and treatment.

Signed: _____ Date: _____

Printed Name: _____

Pet Name: Dog/Cat & Breed: Medical condition(s) (if any):

1)

2)

3)

4)