

Effective October 1, 2024

All rates and fees become active once an account has been created!

Possible initial costs (not including application fees or security deposit) if there is no water or sewer at service location:

	Residential	Out of town	Commercial
Water Meter + Parts	At Cost	At Cost	At Cost
Water + Sewer Taps	At Cost	At Cost	At Cost
Total	\$ At Cost	\$ At Cost	\$ At Cost

Water/Sewer tap – additional fees may be applied on a case-by-case basis but certainly when crossing a road and/or installation over 20 feet. Out of Town installation will be at cost.

Utility Rates

In town	Out of town	Commercial
Residential	Residential	(Business/Schools/Housing/Church)
WATER \$16.00	WATER \$20.00	WATER \$18.00
SEWER \$21.12	SEWER \$24.11	SEWER \$23.69
TRASH \$36.00	TRASH \$43.00	TRASH \$48.00
<u>STREET \$4.25</u>		<u>STREET \$4.25</u>
TOTAL \$77.37	TOTAL \$87.11	TOTAL \$93.94

Based on 0-2,000 gallons of water

\$4.38 1,000 gallons used over 2,000 (In town)

\$4.64 1,000 gallons used over 2,000 (Commercial and out of town)

APPLICATION FEE

A \$25.00 application fee is required at the time of application.

DEPOSIT REQUIRED

A \$250 deposit is required for all new residential services within the city limits.

A \$300 deposit is required for all new commercial services within the city limits.

A \$275 deposit is required for all new services outside of the city limits.

This includes all transferred accounts that do not currently have a deposit at the previous address.

****The current address without a deposit held was grandfathered in for that address only. If there are any changes or transfers made to that address, a new deposit will be required.**

RECONNECT FEE

A \$30.00 reconnect fee will be applied to your account for each visit required to reconnect the service. If your services have been interrupted due to non-payment, past due balance must be made current for services to be restored. All payments due and the new deposit must be made.

TRANSFER FEE

A \$20.00 transfer fee will be applied when you need to transfer your services to another address. If a deposit is not held at the current address that you would like to transfer from, a new deposit will be required.

REFUNDS

The city will refund your deposit within 5 to 10 business days after your account has been closed. The refund will not be available of the same day that the account was closed.

INTERRUPTION TO YOUR SERVICE

If your service is turned off due to non-payment, your account must be **PAID IN FULL** to restore service. You **MUST** pay your full account balance plus a \$30.00 late fee, a \$30.00 reconnect fee and a new deposit of \$250.00 if the original deposit was applied to the past invoice.

TRASH ONLY (FLAT CHARGE) – Until December 31, 2023

In Town \$29.60
Out of Town \$35.35

DUMPSTER FEES – Effective January 1, 2024

2 CUBIC YDS \$177.69 4 CUBIC YDS \$202.97 6 CUBIC YDS \$238.97 8 CUBIC YDS \$241.96

OTHER FEES

Building permit \$.30 per square foot of foundation or trailer size
Garage Sale permit \$10.00 per day
Solar Panel Permit \$500.00

<u>CITY DUMP</u>	Truck	Trailer
In town rates	\$30.00 per trip	\$85.00 per trip
Out of town rates	\$60.00 per trip	\$95.00 per trip
Assistance to unload	\$30.00 per trip	\$50.00 per trip

BRUSH (pick up by city)

1 Bundle (6ft long x 3ft high) \$25.00

PAYMENT INFORMATION

Checks, money orders and Credit Cards are accepted at city hall during normal business hours. Checks and money orders can also be dropped off in the drop box located at the front of city hall. Customers can also pay online with their credit card, there is a \$3.00 processing fee.

Customers can also set up to have their utility payment come out via an ACH.

No cash will be accepted.

Utility payments are due on the 20th of the month. Payments not received by the close of business on the 20th of the month will have a \$30.00 late fee added. If the 20th falls on a weekend or holiday, late fees will be added the second business day thereafter.

If payment is not received by 9:00 am on the disconnection day, service will be disconnected. The disconnection day for unpaid accounts will be on the 10th of the following month. The past due amount and other fees must be paid before services are reconnected.

If your water meter is tampered with or turned on without City of Smiley's knowledge, you will be subject to pay fines, penalties and held responsible for any damages plus water usage cost during and before the water is turned back on.

If you do not receive a bill by mail, it is your responsibility to call or come to City Hall to determine the amount you owe.

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