**Hollywood Sanitation Resources**

To balance the needs of the housed and the unsheltered, sanitation and cleanliness in Hollywood has evolved through discussions at City Hall and through Case Law. In September 2021, The City of Los Angeles' mandatory homeless encampment cleanup program, known as CARE+, which was paused during COVID (except around A Bridge Home Shelters), resumed September 2021 at the request of the city council.

**Who Does What?**

CalTrans

* Maintains highways and freeways including exit and entrance land to highways and freeways. This includes the exits and entrances areas to/from the 101 freeway at Sunset, Hollywood, Gower, Cahuenga/Bowl, Highland/Bowl.
* Responsible for sanitation in these areas.
* To submit a customer service cleanup request, go to:  https://csr.dot.ca.gov/

Los Angeles Police Department (LAPD)

* Can refer arrestees to drug treatment programs or can bring someone to a sobering center (in DTLA, there is not a sobering center in Hollywood).
* Ensure the safety of the Bureau of Sanitation crews during Clean Ups.  LAPD intervenes only if someone refuses to comply or threatens/delays the sanitation efforts. Additionally, LAPD remains out of sight unless enforcement is necessary.

LAHSA Homeless Engagement Teams

* Accompany Care+ teams during clean ups; contacts unhoused residents in an effort to connect them with available services

LA City Department of Sanitation

* Environmental Compliance Inspectors make all determinations about what constitutes compliance with current enforceable regulations. They determine what gets stored, cleaned or disposed of.
* Focus on addressing trash, litter, and debris

The Hollywood Partnership

* Provide street sweeping, pressure washing, litter/graffiti/hazardous waste removal services for areas within the Hollywood Entertainment District which is a property-based improvement district (PBID).
* Homeless Outreach team assists Special Projects 2-person cleaning team when addressing issues at our near homeless encampments.

Urban Alchemy (nonprofit Outreach and Engagement partner)

* Urban Alchemy is contracted with the City of Los Angeles at Large and with CD 13
* Pairing sanitation workers with an outreach team creates benefits:
* Outreach team able to check in on and continue building trust and relationships with people experiencing homelessness.
* Encourage voluntary clean up

Hollywood Beautification Team

* Hollywood/Los Angeles Beautification Team (HBT/LABT) serves the greater Los Angeles community
* Plants trees, designs and implements resource conservation projects
* Improves school campuses, neighborhoods and business districts

**Who to Call**

[311](https://www.lacity.org/myla311)

* Information and resources for residents and businesses located in the City of LA
* Report dumping or trash collection issues
* Request bulky item pick up
* Report graffiti, potholes and a street light issues

[211](https://www.211la.org/)

* Los Angeles County Resource Page
* Homelessness and Shelter Resources

The Hollywood Partnership

* [Service Request within the HED](https://hollywoodpartnership.com/hollywood-bid/service-request)

Los Angeles Sanitation Authority

* [Service Request](https://www.lacitysan.org/san/faces/home/service/service-request?_afrLoop=12056673344454818&_afrWindowMode=0&_afrWindowId=jmgnby2bv&_adf.ctrl-state=a09ockjig_162#!%40%40%3F_afrWindowId%3Djmgnby2bv%26_afrLoop%3D12056673344454818%26_afrWindowMode%3D0%26_adf.ctrl-state%3Da09ockjig_166)
* Call 800-773-2489

**FAQ’s**

**What can businesses do to increase sanitation and the overall cleanliness of Hollywood?**

Partner with Business Improvement District

Sponsor additional trash cans/pick up through BID’s

Adopt a Highway: specifically, Hollywood on ramps/off ramps in the HED

Consider sponsorship/partnership with local BID

**How do I request for LA Sanitation Services (i.e. bulky item pick-ups)?**

800-773-2489, 311 or [www.lacitysan.org](http://www.lacitysan.org/)

**How do I request for Quick and Immediate Sanitation Services from my BID?**

Log on to the appropriate BID website and submit a service request.

Hollywood Partnership BID: <https://hollywoodpartnership.com/hollywood-bid/service-request>

Hollywood Media District BID:

<https://mediadistrict.org/service-request>

**How do I request trash pick-up, street-cleaning and/or sanitation services from my BID?**

Log on to the appropriate BID website and submit a service request.

Hollywood Partnership BID: <https://hollywoodpartnership.com/hollywood-bid/service-request>

Hollywood Media District BID: <https://mediadistrict.org/service-request>

**Who do I contact if I have a concern about an unhoused resident?**

For urgent concerns related to mental health or imminent physical danger, please call 911.

For concerns related to acts of vandalism, trespassing, or other criminal activity, please call your local LAPD Field Office:  Hollywood Division, please call (213) 972-2971.

For all other non-urgent concerns, please visit:<https://www.lahsa.org/portal/apps/la-hop/request> to request assistance from an outreach worker.

**Where do I find resources for the unhoused?**

To learn more about resources available for unhoused residents, please visit<https://www.lahsa.org/>.

**What is punishment/arrest for violators of sanitation codes, LAMC 41.18 and 56.11?**

Both municipal codes are misdemeanor crimes and violators are subject to ticketing and possible arrest.

**Who do I call for Porta Potties?**

Call the city council office that covers the location

**Who do I call for a street escort?**

The Hollywood Partnership provides street escorts for residents and employees located within the District boundaries 7 days per week 6am-9pm.

**What is the Care Plus Program?**

See [flyer](https://lacitysan.org/san/sandocview;jsessionid=revhcLJGHigyDOpQYbcuJVZw6hWjcqXO8JHx35A9LYCK1-ctteIa!-1667113144!NONE?docname=CNT041939)

**Emergency Phone Numbers**

Emergency:  911

LAPD - Hollywood Division (non-emergency): (213) 972-2971

LAFD - Fire Station 27

**Who are my Government/LA City Council Partners?**

LA City Council District 13: Mitch O’Farrell, (213) 207-3015

LA City Council District 4:  Nithya Raman, (213) 473-7004

LA City Council District 5:  Paul Koretz, (213) 473-7005

<https://neighborhoodinfo.lacity.org/>

**Security Service BID Contacts**:

BID Name: The Hollywood Partnership ([The Hollywood Partnership](https://hollywoodpartnership.com/))

Hours of Operation Dispatch Center 6am-9pm/7 Days a Week

Phone No (323) 465-0122