

# THE CHICAGO CLUB



& GLOBUS PRESENT...

# **CLASSIC FALL FOLIAGE TOUR**

"9 DAYS – Massachusetts, Rhode Island, Connecticut, New Hampshire, Vermont & Maine"

Includes – Airfare, Transfers, Tour, Hotels Meals & Fall Colors
October 12 - 20, from\$3399 pp double, R/T from Laguna Woods

# **DESTINATIONS & SIGHTSEEING**

**BAR HARBOR - Lobster bake** 

ACADIA NATIONAL PARK - Sightseeing; local treat at the historic Asticou Inn

**NORTH CONWAY -** Raven Interpretive Program

WOODSTOCK - Sightseeing; visit Billings Farm & Museum with ice cream

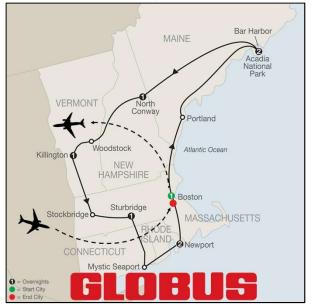
STOCKBRIDGE - Visit Norman Rockwell Studio & Museum

STURBRIDGE - Colonial-style dinner at the Salem Cross Inn

MYSTIC SEAPORT - Visit the Museum of America and the Sea; cruise on a historic steamboat

**NEWPORT** - Orientation tour; visit The Breakers mansion; farewell dinner

**BOSTON - Sightseeing with a Local Guide** 



Effective October 1, 2020 a REAL ID or PASSPORT is required to board a domestic flight.

Meals Included: Breakfast daily, 4 three-course dinners including a special lobster bake in Bar Harbor and a farewell dinner in Newport.

Includes: Airfare, Tour and Transfers: Round Trip: from Laguna Woods. Deposit \$550. Only 22 seats are available at this price.

Optional: travel protection coverage \$249pp double, \$299pp single. Pre-existing conditions included when purchased with initial deposit. Single add \$865. Deposit and travel protection is fully refundable until 06/01/2020. Final payment is due August 1, 2020.

Download complete travel information from the Chicago Club website. Parking and departure from Clubhouse 5.

# FOR RESERVATIONS - CALL BERNIE: 949-800-5037 thechicagoclublwv.com

This activity is only open to Laguna Woods' residents and their guests

DAY 1 LEAVE LAGUNA WOODS AND ARRIVE IN BOSTON Welcome to "Beantown!" Meet your traveling companions and Tour Director who will prepare you for your upcoming adventure.

DAY 2 BOSTON-PORTLAND-BAR HARBOR Head north via New Hampshire's short shoreline and along Maine's rocky coast to Portland, one of New England's most famous cities. Stroll down the cobblestone streets of Portland's famous Old Port Exchange, lined with its many boutiques, coffee houses, and art galleries. The next two nights are in Bar Harbor on Mount Desert Island, Maine's oldest summer resort. Dinner tonight is a traditional LOBSTER BAKE, featuring Maine lobster, steamed mussels, and delicious corn-on-the-cob.

DAY 3 BAR HARBOR. EXCURSION TO ACADIA NATIONAL PARK This morning visit stunning ACADIA NATIONAL PARK, one of America's most visited national parks. During your visit, take the scenic park road for spectacular panoramas from the summit of Cadillac Mountain, the first place in the continental U.S. to see the sunrise each day. Then, travel to the historic Asticou Inn, overlooking the picturesque waters of Northeast Harbor for a local TREAT, a freshly made popover (pastry) and seafood chowder. Later, return to Bar Harbor for a free evening. Perhaps a leisurely stroll around the waterfront with its many galleries and boutiques.

DAY 4 BAR HARBOR-NORTH CONWAY Back to the mainland and west through Maine for vistas of sparkling lakes and forests. Then, on to New Hampshire and the scenic White Mountains, New England's greatest range and premier outdoor playground. Later, enjoy the RAVEN INTERPRETIVE PROGRAM, a National Audubon Society expert presents the unique environs of northern New England and local wildlife.

DAY 5 NORTH CONWAY-WOODSTOCK-KILLINGTON This morning, visit an iconic covered bridge and take photos of the classic New England fall colors. Then, enjoy a beautiful drive through Franconia Notch and along the renowned Kancamagus Highway. Hugging the Connecticut River, cross into Vermont and visit Woodstock, its village green reminiscent of 19th-century England. Next, visit BILLINGS FARM & MUSEUM, a living museum of Vermont's rural past and working dairy farm. Enjoy a delicious, locally-made ice cream cone during your visit.

DAY 6 KILLINGTON-STOCKBRIDGE-STURBRIDGE Journey south to Stockbridge in the Berkshire Mountains for a visit to the NORMAN ROCKWELL STUDIO & MUSEUM, housing a large collection of works by one of America's favorite artists. This evening, enjoy a Colonial-style dinner at the historic SALEM CROSS INN, circa 1740. Be sure to save room for the freshly whipped cream—the perfect complement to New England's best apple pie.

DAY 7 STURBRIDGE—MYSTIC SEAPORT—NEWPORT This morning, visit MYSTIC SEAPORT, a living history museum showcasing the many activities that might have occurred in a New England coastal village in the 1800s. Enjoy a CRUISE of the historic Mystic River aboard the Sabino Steamboat, the oldest wooden, coal-fired steamboat operating since 1908. On to Rhode Island, the "Ocean State."

DAY 8 NEWPORT Today, enjoy a Newport orientation tour and see the first state house, the nation's oldest synagogue, and the St. Mary's Church, Afterward, explore the extravagant lifestyle of a bygone era when visiting THE BREAKERS, shipping magnate Cornelius Vanderbilt's turn-of-the-century mansion. This evening, your Tour Director hosts a special farewell dinner at a waterfront restaurant.

DAY 9 NEWPORT-BOSTON Depart this morning for Boston. Your guided walking tour of the city's landmarks focuses on the city's most prominent landmarks. See Boston Common; Old State House; Old North Church, from where Paul Revere got the signal to start his famous ride; Freedom Trail; and Faneuil Hall, with the chance to browse in Quincy Market. Transfer to the airport for your flight home to Laguna Woods.

#### TOUR RESERVATION FORM Chicago Club of Laguna Woods Effective October 1, 2020 a REAL ID or PASSPORT is required to board a domestic flight. TOUR NAME: Classic Fall Foliage DEPARTURE DATE: October 12, 2020 CONTACT: BERNIE FROGEL bfrogel1@gmail.com PHONE: 858-752-3238 CODE: 670230 GUEST #1 TSA Regulations require the information listed below. It will only be used to book your flights. Name as on Passport: First: \_\_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Gender: Male Female Date of Birth: / Nickname: Country of Birth:\_\_\_\_\_\_ Nationality:\_\_\_\_\_ Passport Number:\_\_\_\_\_ County of Passport Issue: \_\_\_\_\_ Issue Date: \_\_\_\_ / \_\_ Expiration Date: \_\_\_ / **GUEST #2** (Only if Same Address as Guest #1) Name as on Passport: First: \_\_\_\_\_ Middle: \_\_\_\_ Last: \_\_\_\_ Gender: Male Female Date of Birth: / Nickname: Country of Birth:\_\_\_\_\_\_ Nationality:\_\_\_\_\_ Passport Number:\_\_\_\_ County of Passport Issue: \_\_\_\_\_ Issue Date: \_\_\_\_ / \_\_\_ Expiration Date: \_\_\_\_ / O cklpi 'Cf f t gur< Ek{ 1Uvc vg1, kr < Cell Phone: Vgrgrj qpg< **Documents Delivery:** Le-mail US mail E-Mail Address: EMERGENCY CONTACT: Name: \_\_\_\_\_Phone:\_\_\_\_ Relationship:\_\_\_\_\_ Mailing Address: \_\_\_\_\_ City/State/Zip:\_\_\_\_\_ Special Needs on Tour: (Dietary, Medical, Altitude, etc.) PREFERENCES (Check): Sharing room with \_\_ Single at additional cost I/We request: One Bed Two Beds Bars in shower/bath HANDICAP Room (ONE BED) AIR Seat Requests: Window Window & Adj. Aisle & Adj. Aisle & Across Note - Seating assignments are on "request only" and are assigned "as available" by the carrier and are not guaranteed. TSA Pre-Check/Known Traveler: Guest #1 TSA Pre-Check/Known Traveler: Guest #2 Request wheelchair(s) at airports: No / Yes for Guest #1 Guest #2 needed for: Mobility issues Ease of Transport **DEPOSIT INFORMATION:** Per person deposit: \$550.00 Fully refundable until June 1, 2020......\$ Trip Protection Coverage (Optional) \$249pp Double \$299pp Single Refundable until June 1, 2020......\$\_\_\_\_\_\_ Number of persons being paid for .....# TOTAL DEPOSIT – .....\$ NOTE: Completed form must be recieved before your Final Documents can be mailed out! FILL IN CREDIT CARD INFORMATION **PAYMENT:** Visa, America Express, and MasterCard. Credit Card #:\_\_\_\_\_\_ Amount to Charge: \_\_\_\_\_\_ Expiration Date: \_\_\_\_\_\_ Cardholder Name on Card: \_\_\_\_\_\_ 3 digit code: \_\_\_\_\_\_ TRAVEL PROTECTION COVERAGE - (Please Check) Yes, I/we wish to purchase the optional. Travel Protection Information Download Brochure http://www.tripmate.com/wpF372G No, I/we do not wish to purchase any form of Travel Protection Coverage, and I/we assume full responsibility for all penalties and administrative charges should I/we cancel for any reason. Yes, I/we understand that by booking this trip, we are **RESERVING** (not purchasing) the airfare and that at the time of final payment, their maybe an increase in air taxes, fees, and or fuel surcharges that could apply. Please sign off on: Travel Protection Offer + I/We have read & agree to Terms & Conditions of Booking.

Mail or Email Completed Form to: Bernie Frogel, 5375 Avenida Sosiega #B, Laguna Woods, CA 92637 Call Bernie for assistance 858-752-3238 bfrogel1@gmail.com

DATE

CLIENT SIGNATURE REQUIRED



# TRAVEL PROTECTION

Helping to protect your travel investment; your belongings; and, most importantly, you, from those unforeseen circumstances that may arise before or during your trip.

From \$149 per person\*

#### **CANCEL FOR ANY REASON WAIVER**

| Part A-Cancel For Any Reason Waiver                      | Maximum Benefit Amount |
|--|------------------------|
| (Non-Insurance Benefit Provided by Globus family of bran | nds)                   |

| Cancel For Any Reason Waiver          | Up to | Trip  | Cost |
|---------------------------------------|-------|-------|------|
| Single Supplement (Occupancy Upgrade) |       | .Incl | uded |

#### **SCHEDULE OF BENEFITS**

| Part B-Insurance Benefits                  | Maximum Benefit Amount |
|--|------------------------|
| Trip Interruption                          | 150% of Trip Cost      |
| Single Supplement (Occupancy Upgrade)      | Included               |
| Missed Connection                          |                        |
| Travel Delay (Up to \$150 Per Day)         | \$1,000                |
| Medical Expense/Emergency Evacuation       |                        |
| Accident & Sickness Medical Expense        |                        |
| Emergency Medical Evacuation,              |                        |
| Medical Repatriation and Return of Remains | \$50,000 / \$500,000   |
| Non-Medical Emergency Evacuation           | \$25,000               |
| Accidental Death & Dismemberment           |                        |
| 24-Hour Other Than Air Flight              | \$25,000               |
| Air Flight                                 | \$100,000              |
| Baggage and Personal Effects               |                        |
| Baggage Delay                              | \$250                  |

#### NON-INSURANCE SERVICES

Generali Global Assistance Global Xpi Medical Records Services

#### **CANCEL FOR ANY REASON WAIVER**

This Part A Cancel for Any Reason Waiver is provided by Globus family of brands and is not an insurance benefit underwritten by United States Fire Insurance Company. This Waiver does not cover fees or cost associated with any transportation accommodation, or other travel arrangements not provided by Globus family of brands. The Travel Protection Plans outlined herein and offered by Globus family of brands are administered by Trip Mate.

For Specified Reasons as shown in the Plan Documents, your reimbursement will be in cash, and for any other reason not listed, your reimbursement will be in the form of a travel certificate for future travel with Globus family of brands.

For all losses arising or resulting from any other reason than those specified in the Plan Documents, Your reimbursement will be in the form of a Globus family of brands travel certificate subject to the following terms and conditions: Globus family of brands travel certificates are valid for 24 months from the date of the original tour. The travel certificates are non-refundable and non-transferable and only issued in the name of the person(s) who canceled and are not be redeemable for cash. Independently arranged air is not covered by Travel Certificates.

Restrictions: A travel certificate may not be used as a credit toward the initial deposit for a future trip, or to purchase a Globus family of brands Travel Protection Plan.

For MN, MO, NY & WA residents only: Your reimbursement will be in travel certificates for future travel with Globus family of brands in an amount equal to 100% of the unused non-refundable cash, check or credit card amount You paid for Your Trip. You may elect to purchase either Part A or Part B separately from the other part.

\*Plan cost is based upon the cost of your trip, with the exception of Oberammergau 2020, which is a flat rate. The cost of your plan includes insurance benefits underwritten by US Fire, cancellation waivers provided by Globus family of brands as well as non-insurance assistance provided by One Call Worldwide Travel Services and Global Xpi Medical Records Service. Travel Protection may not be purchased after you have made full payment for your trip.

Waiver of the Pre-Existing Condition Exclusion: The exclusion for Pre-Existing Conditions will be waived provided: (a) Your payment for this Plan is received within 14 days of the date Your initial Payment or Deposit for Your Trip is received; and (b) You are not disabled from travel at the time Your plan payment is paid

A Traveling Companion is defined as a person or persons whose names appear with Yours on the same Travel Arrangements and who, during Your Trip, will accompany You. A group or tour organizer, sponsor, or leader is not a Traveling Companion as defined, unless sharing accommodations in the same room, cabin, condominium unit, apartment unit, or other lodging with You.

#### **GENERAL EXCLUSIONS**

Insurance Benefits are not payable for any loss due to, arising, or resulting from: suicide, attempted suicide or any intentionally self-inflicted injury of You, a Traveling Companion, Family Member, or Business Partner booked to travel with You, while sane or insane; an act of declared or undeclared war; participating in maneuvers or training exercises of an armed service, except while participating in weekend or summer training for the reserve forces of the United States, including the National Guard; riding or driving in races, or speed or endurance competitions or events; mountaineering (engaging in the sport of scaling mountains generally requiring the use of picks, ropes, or other special equipment); participating as a professional in a stunt, athletic or sporting event or competition; participating in skydiving or parachuting except parasalling, hang gliding, bungee cord jumping, extreme skiing, skiing outside marked trails or heli-skiing, any race, speed contests, spelunking or caving, or scuba diving if the depth exceeds 120 feet (40 meters) or if You are not certified to dive and a dive master is not present during the dive; piloting or learning to pilot or acting as a member of the crew of any aircraft; being Intoxicated as defined in the Plan, or under the influence of any controlled substance unless as administered or prescribed by a Legally Qualified Physician; the commission of or attempt to commit a felony or being engaged in an illegal occupation; normal childbirth or pregnancy (except Complications of Pregnancy) or voluntarily induced abortion; dental treatment (except as coverage is otherwise specifically provided in the Plan); due to a Pre-Existing Condition, as defined in the Plan. The Pre-Existing Condition Limitation does not apply to the Emergency Medical Evacuation or Return of Remains coverage; any amount paid or payable under any Worker's Compensation, Disability Benefit, or similar law; a loss or damage caused by detention, confiscation, or destruction by customs; Elective Treatment

INFORMATION YOU NEED TO KNOW: Benefits on this page are described on a general basis only. There are certain restrictions, exclusions and limitations that apply to all insurance coverages. This advertisement does not constitute or form any part of the Plan description or any other contract of any kind. Plan benefits, limits, and provisions may vary by state jurisdiction. To review full plan details online, go to: www.tripmate.com/wpF372G.

Excess Insurance Limitation: The insurance provided by this Plan shall be in excess of all other valid and collectible Insurance or indemnity

The Part B Insurance Benefits are Underwritten by: United States Fire Insurance Company; 5 Christopher Way, 2nd Floor, Eatontown, NJ 07724 under Policy Form Series T210 et al. and TP-401 et al.

Non-Insurance Assistance Services: are not insurance benefits underwritten by United States Fire Insurance Company. 24-Hour Assistance Services are provided by: Generali Global Assistance and Global Xpi Medical Records Services are provided by Trip Mate.

For inquiries regarding the Plan: Anyone looking to obtain additional information regarding the features and pricing of each travel plan co Mate, Inc. (in CA & UT, dba Trip Mate Insurance Agency), 9225 Ward Parkway, Suite 200, Kansas City, MO 64114; 1-800-888-7292



# **TERMS & CONDITIONS**

#### PLEASE READ CAREFULLY

- 1. The purchase/payment of any travel services offered by Group Voyagers, Inc., authorized to do business as Globus and Cosmos (hereinafter "Globus"), constitutes a contractual arrangement between the Traveler ("you") and Globus, and represents your acceptance of the Globus Terms & Conditions. You must be at least 18 years of age to make a booking. As the lead traveler, you accept, and confirm you have authority and consent to accept, these Globus Terms & Conditions for yourself and all members of your traveling party.
- Terms & Conditions are accurate at time of printing and are subject to change prior to booking. You are advised to check on the websites or request the latest version of the Terms & Conditions from your Travel Agent or Globus prior to booking your vacation.

#### HOW TO MAKE YOUR RESERVATION

3. To make your reservation, see your Travel Agent, or for more information, visit our website at Globusjourneys.com or call Globus reservations at 1.866.431.3000.

#### VACATION AGREEMENT

4. Payment on any vacation indicates you and all members of your traveling party have read and accepted these Terms & Conditions. Your booking is not confirmed until your payment is processed by Globus and you receive a confirmation invoice.

#### VACATION DEPOSIT

5. A \$250 non-refundable, non-transferable, per-person, per-vacation deposit is required to reserve space for you, with some limited exceptions, as noted below. Air arrangements may require an additional deposit as noted in the air-inclusive vacations sections below.

#### VACATION FINAL PAYMENT

6. Final payment for your vacation is due 45 days prior to commencement of services, with some limited exceptions, as noted below. Within the final payment date, payment in full is required at time of booking to reserve space. Reservations (land, cruise, and air) are canceled if final payment is not received by the due date; cancellation penalties apply, as noted below. For group reservations, Travel Agents should refer to the Group Policy, which will be provided to you by Globus upon request and is also located on the Travel Agent Portal.

#### EXCEPTIONS TO VACATION FINAL PAYMENT

- 7. The following vacation final payment dates apply to these vacations. Please see your invoice for more information on deposit and/or final payment dates.
- For vacations that include a Norwegian Cruise Line cruise, final payment is due 110 days prior to the commencement of services
- For vacations that include a Holland America cruise, final payment is due 75 days prior to the commencement of services.
- For vacation that include the Rocky Mountaineer or VIA Rail train, final payment is due 65 days prior to the commencement of services.
- For all vacations to Costa Rica, final payment is due 60 days prior to the commencement of services.

#### INVOICING

8. You are responsible for verifying everything on your invoice is accurate and complete, including dates of travel, options selected, and that each traveler matches the relevant passport or government-issued ID used for travel. Globus cannot accept responsibility if we are not notified of inaccuracies within 5 days of sending out the invoice. Changes are subject to the fees and penalties as noted on the invoice. In the case of billing errors, Globus reserves the right to re-invoice you with correct pricing.

#### FORM OF PAYMENT

9. Globus accepts checks, money orders, Visa, MasterCard, Discover/Novus, and American Express.

#### SUBJECT TO CHANGE ITINERARIES

10. Vacation departures in 2021 are subject to itinerary modifications. Full details will be available in June 2020. Travelers have the right to cancel their reservation without penalty within 7 days of notification in the event of itinerary modifications for departures in 2021 prior to the release of the 2021 brochure. Vacations with Instant Purchase Air will receive full refunds for changes to vacations or vacation dates in 2021 with the release of the 2021 brochure, providing notification of cancellation is received within 7 days.

#### **BOOKING CANCELLATIONS & CANCELLATION FEES**

- 11. If a booking cancellation is received by Globus prior to the final payment date of your vacation, your non-refundable vacation deposit and Travel Protection payments will be retained in addition to your Flex-Air deposit, Instant Purchase Air payment and service fee, and/or intra-vacation air deposit or payment as noted below.
- 12. For individual reservations, the following per-person cancellation fees apply for cancellations within final payment date. Total price does not include discounts, promotions, or special incentives. (For group reservations, refer to the Group Policy.)
- 13. Travel Protection payments are always non-refundable once purchased and will be added to the cancellation fees.

#### STANDARD CANCELLATION FEES

- 14. The following cancellations are applicable to all vacations unless otherwise noted.
- 45-22 days prior to commencement of services: 20% of total price\*
- 21-8 days prior to commencement of services: 30% of total price\*
- 7-1 days prior to commencement of services: 50% of total price\*
- On departure day and later: 100% of total price\*

#### EXCEPTIONS TO THE STANDARD CANCELLATION FEES

- 15. For vacations that include Norwegian Cruise Line:
- 110-75 days prior to commencement of services: 20% of total price\*
- 74-30 days prior to commencement of services: 50% of total price\*
- 29-8 days prior to commencement of services: 75% of total price\*
- 7 days prior and later: 100% of total price\*
- 16. For vacations that include a Holland America cruise:
- 75-57 days prior to commencement of services: 20% of total price\*
- 56-29 days prior to commencement of services: 50% of total price\*
- 28-16 days prior to commencement of services: 75% of total price\*
- 15-0 days prior to commencement of services: 100% of total price\*
- 17. For vacations that include the  $\it Rocky \, Mountaineer$  or  $\it VIA \, Rail \, train$ :
- 65-47 days prior to commencement of services: 50% of total price\*
- 46-0 days prior to commencement of services: 100% of total price\*
- 60-22 days prior to commencement of services: 20% of total price\*
- 21-8 days prior to commencement of services: 30% of total price\*
- 7-1 days prior to commencement of services: 50% of total price\*
- On departure day and later: 100% of total price\*
- 19. \*Total price includes Flex-Air. Total price does not include any Instant Purchase Air or Instant Purchase Air service fees, which are non-refundable after 24 hours from purchase. Intra-vacation air is non-refundable after final payment.
- 20. Cancellation fees may also apply to any additional services, including extra night accommodations, independently supplied services, and optional excursions reserved prior to, during, and after the tour. If flight changes, including, but not limited to, flight cancellations or name changes, are requested after full land and air deposits are received, revision fees, change fees, or airline cancellation fees will apply (see "Revision Fees" below). In many

instances, airline revision or change fees can be up to \$300, but in some instances may be up to 100% of the ticket price. Cancellation penalties will be quoted at time of cancellation.

#### YOUNG TRAVELER RESTRICTIONS & DISCOUNTS

- 21. Travelers who are under 18 years old on the departure date must be accompanied by an adult throughout the vacation and are requested to share an adult's accommodation.
- 22. On vacations that include an Alaskan or Hawaiian cruise, or on any vacation with an overnight stay in Las Vegas, at least one member of the traveling party must be 21 years of age or older.
- 23. Children under 8 years of age are not allowed on any Globus vacation. For any special requirements regarding airline tickets for children, contact your airline directly.
- 24. The following young traveler discounts apply to Globus vacations. Special discounts may be available for tours booked as Private and will be communicated at time of booking. The below discounts apply when sharing accommodations with two adults. To receive the young traveler's discount, the age of the traveler must qualify at commencement of services.
- On Globus escorted vacations, young travelers ages 8-17 receive a 10% discount on the base land vacation price

#### AIR ARRANGEMENTS

25. Airfare may be purchased through Globus for travel originating from the United States. All carriers are independent operators and are not owned, managed, or operated by Globus. Your airline ticket is a contract between you and the air carrier only, even if you purchase through Globus. By purchasing your air services through Globus, you waive all liability for Globus for such air services.

- 26. Globus is not responsible if an airline cancels, reschedules, or delays a flight for any reason. If you purchased air through Globus, we will try to assist in making new arrangements, provided you have not already checked in with your airline for your first flight segment. After check-in, you must work with the airline directly to reach your destination or to make any alternate arrangements, including amendments to return services. Airline fees often apply for modifications to air schedules not related to airline-imposed flight cancellations, reschedules, or delays. These fees will be payable to the airline directly at time of request.
- 27. If you miss your departure flight or connection, it is your responsibility to work with the airline on which you are ticketed to reach your destination. No refunds will be provided by Globus for portions of trips missed due to canceled, rescheduled, or delayed flights after airport check-in, nor is Globus responsible for any additional expenses you may incur prior to joining your trip if you miss your departure flight or flight connection.
- 28. For air purchased through Globus, if any air schedule requires an overnight stay in a gateway city, Globus can assist you with hotel reservations; however, the cost of the overnight stay (including, but not limited to, hotel and meals) is your expense. Air routings are subject to availability. Routings are not guaranteed and are subject to change at any time.
- 29. If you make your own flight arrangements, Globus will not be responsible for any loss resulting from cancellation or changes in international gateways, itineraries, or travel dates. We recommend that you do not purchase airline tickets with high penalty charges for changes.

#### AIR OPTIONS

30. Flex-Air and Instant Purchase Air: Flex-Air allows flexibility if you want to make changes to your vacation schedule; Instant Purchase Air may offer additional airline options, but has more restrictions. Some vacations may only offer one air option.

#### AIR-INCLUSIVE VACATIONS & FINAL PAYMENT

31. Additional deposits or payments are required for international air added to the start and/or end of your vacation and/or for intravacation air, as specified in the itinerary ("air-inclusive vacations"). Air-inclusive vacation pricing is guaranteed upon receipt of full land plus air deposit or land deposit plus full airfare price, depending on type of airfare purchased (Flex-Air or Instant Purchase Air).

#### lex-Air:

32. A \$300 non-refundable, non-transferable, per person air deposit is required at time of booking a Flex-Air air-inclusive vacation package. Applicable land deposit, as above, is also required at time of booking. Once ticketed, cancel/ change penalties of at least \$300 per person up to 100% of the air price will apply.

#### Instant Purchase Air:

33. Full air payment plus a non-refundable service fee (\$30 per person North Central America, \$50 per person Europe/Middle East, and \$80 per person for all other international destinations) is required, and will be included in the quote, at time of booking for instant Purchase Air booked in conjunction with a Globus vacation. Applicable land deposit, as above, is also required at time of booking. Once booked, Instant Purchase Air is non-changeable and non-refundable after 24 hours from purchase.

34. Air-inclusive packages (Flex or Instant Purchase) are only available from the United States.

#### Intra-Vacation Air:

35. Intra-vacation air may be Flex-Air or Instant Purchase Air and will be advised at time of booking. For Flex intra-vacation air, an additional \$250 per-person, non-refundable, non-transferable air deposit is required. For Instant Purchase intra-vacation air, full air payment plus a non-refundable service fee (\$30 per person North and Central America, \$50 per person Europe/Middle East, and \$80 per person for all other international destinations) is required, and will be included with the quote, at time of booking for Instant Purchase intra-vacation air booked in conjunction with a Globus vacation. Applicable cruise and Flex-Air deposits or Instant Purchase Air full payments, as above, are also required at time of booking. Intra-vacation air is non-refundable after final payment.

- 36. Air-inclusive vacations include all taxes, fees, and fuel surcharges. These taxes and fees include:
- September 11th Security Fee up to \$11.20 per person
- Passenger facility charges up to \$18 per person
- Federal domestic flight segment fees up to \$4.10 per segment
- All U.S. and international arrival and departure and other government-imposed fees added by the airlines and applicable at the time of booking

#### AUTHORITY TO REMOVE OR REFUSE PASSENGERS

37. In the sole discretion of Globus, Globus may refuse transport to any passenger or may require any passenger to leave the tour if it is reasonably believed that the passenger (1) is dangerous to others or to himself or herself; (2) has engaged in, is engaged in, or is threatening to engage in, behavior that may adversely affect the safety, security, comfort, enjoyment, or well-being of other passengers or Globus representatives, including, but not limited to, behavior that is disruptive, verbally abusive, physically abusive, obnoxious, harassing, discriminatory, or obscene; or (3) has failed or refused, or is failing or refusing, to follow Globus' rules and procedures or the instructions of Globus or its representatives. In the event a passenger is removed, such passenger may be left at any city without any liability to Globus or its representatives. Globus shall not be required to refund any portion of the price paid by any passenger who is removed under the terms of this paragraph, nor shall Globus be responsible for expenses for lodging, medical care, meals, transportation, or any other expenses incurred by the passenger. Globus shall be entitled to recover from the passenger any costs or expenses incurred by Globus or its representatives in the removal of the passenger or the exercise or enforcement of

#### BAGGAGE ALLOWANCE & LIABILITY

38. Porterage at hotels for one suitcase per person is included in the vacation price (where available). Airport/train station porterage is not included, unless otherwise specified in your travel documents. Be prepared to carry your own suitcase on and off airplanes and trains and through airports and train stations. Regulations within most airports require travelers to handle their own luggage through Immigration & Customs.

39. Your single bag should have dimensions not exceeding 30"x21"x11" and weight not exceeding 50 lbs (22 kg). We regret that we are unable to accept a second suitcase or any luggage exceeding these limits on any Globus vacation. Some vacations have more restrictive regulations than those listed above. Refer to your Travel Documents for more information.

40. Air carrier restrictions may vary from the limitations listed above. Size and weight limitations for carry-on and checked baggage vary from airline to airline and even according to destination. While making an air-inclusive booking, you will be provided with baggage fee information. After booking an air-inclusive booking, up-to-date information on carrier-specific standard checked baggage allowance (including size and weight limitations), the standard allowance (and fee, if applicable) for carry-on baggage, and the standard fee for the first and second checked bag, along with the

information about additional discounts that may apply depending on flyer-specific factors (e.g., frequent flyer status, military, credit card used for purchase, or early purchase over the Internet, etc.), can be found on the carrier's website or by accessing iflybags.com. Globus is not responsible for additional fees imposed by air carriers for baggage, and these fees are not included in the air-inclusive vacation price. You will be required to pay these fees directly to the airline at check-in.

- 41. No responsibility is accepted by Globus for loss of or damage to baggage or any of the traveler's belongings throughout the duration of the vacation. Travelers are strongly encouraged to not bring valuables such as jewelry and large amounts of cash. Any such valuables should not be left in baggage out of the control of the traveler. Baggage insurance is recommended. See the Globus website or back of this brochure for an all-inclusive Travel Protection plan.
- 42. Carry-on bags should not exceed the dimensions of 12"x11"x 6". For safety reasons, wheeled carry-on bags are not suitable as hand luggage on motorcoaches and min-buses. Carry-on bags must be small enough to store in overhead bins or under the seat in front of you on motorcoaches and other transportation.

#### DATA PROTECTION

43. Some government agencies in foreign countries require Globus to collect and pass on in advance of travel certain personal and other details related to you, including, but not limited to, government-issued identification and passport details. If you fail to supply the details fully and accurately, as requested, your trip may be interrupted or canceled. There are no refunds for failure to provide documentation or failure to provide documentation by the time required

- 44. We will use your personal data secured during your booking or during online check-in to process your booking with our suppliers. These details include your full name, address, date of birth, passport number or government-issued ID used for travel and expiration date, occupation, credit/ debit card information and any disability, medical conditions, or dietary restrictions disclosed to Globus for you and all in your traveling party.
- 45. It may be necessary to transfer these details to other countries or authorities whose data protection and privacy laws are less stringent than those of the United States of America. This may include requirements to pass details to our suppliers as well as certain governments or government-appointed bodies, or agencies in the interest of security or because we are obliged to by law. By making a booking with Globus, you agree to Globus storing, using, and passing on this data to other third parties for reasons as stated above and hold Globus not liable for the usage and protection of that data.

#### EMERGENCY CONTACT DETAILS

46. All passengers must provide emergency contact details and passport or government-issued ID used for travel information (when required) prior to travel. This includes a "Local" contact so that Globus can get in touch with friends or family in the rare case of an emergency as well as an "On Tour" contact, i.e. mobile phone number or email address, for use by the Tour or Cruise Director. Emergency contact details can be provided through your travel agent or in your My.GlobusJourneys.com account.

#### **ENGLISH**

47. All Tour Directors, Local Hosts®, Local Guides, and ships' crews speak English, and all vacation commentary and instruction are conducted in English only. For maximum enjoyment and understanding, you should be able to read, understand, and speak English.

#### FORCE MAJEURE

48. Globus assumes no liability for any loss, damage, or entry of any nature in whole or in part resulting from an Act of God or any other force majeure condition, including, without limitation: fire, volcanic eruption, environmental pollution or contamination, inclement weather, earthquake, low or high water levels, flood, water or power shortages or failures, tropical storms or hurricanes, riots or civil commissions or disturbances, and any other acts of a similar nature, sabotage, arrests, strikes or labor disruptions, restraint of rulers or peoples, expropriations, acts of terrorism, war, insurrection, quarantine restrictions, government health advisories, or warnings or alerts of any kind of nature, government seizures, refusal or cancellation or suspension or delay of any government authority or any license, permit or authorization, damages to its facilities or the travel supplier and its facilities, or any other unforeseen circumstances or any other factors unforeseen by Globus that

impacts negatively on, or hampers, its ability to fulfill any of its contractual conditions. In the event that any of these conditions apply, Globus shall be excused, discharged, and released from performance to the extent such performance is so limited or prevented, without liability of any kind.

#### FREQUENT FLYER & HOTEL REWARD PROGRAMS

49. Frequent Flyer mileage accrual is at the discretion of the airline(s), and is not always granted for airfare purchased through Globus. You will need to contact the airline(s) directly for information on Frequent Flyer programs and any applicable reward mile accrual. Globus cannot assist with this process. Cancellation penalties, as noted above, will apply to all airfare, regardless of accrual grants. Take this into consideration before purchasing airfare.

50. Hotel rewards/points cannot be earned or redeemed with hotels used by Globus.

#### **GRATUITIES**

51. Gratuities are included for services during the land stay of your vacation, unless otherwise noted above. This includes wait staff at included meals, hospitality staff at hotels for nights purchased through Globus, and porterage at hotels for one suitcase per person. Gratuities for your Tour Director, Local Hosts®, Local Guides, driver, and ship's crew are not included in the vacation price (unless otherwise noted in pricing details) and are discretionary.

#### HOLIDAYS & SPECIAL EVENTS

52. During local or national holidays or special events, peak seasons, on Sundays, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing tours, hotels, and shopping may be limited or not available. Alternatives will be offered whenever possible. Globus cannot be held responsible for any closures, necessary itinerary changes, or curtails for any reason.

#### HOTELS, ACCOMMODATIONS & TRANSPORTATION

53. The hotels listed on the website or in the brochure are intended to be used on all departures; however, hotels are not guaranteed. Globus reserves the right to substitute other hotels than those listed on the itinerary pages. If a change becomes necessary for any reason, including alternate hotels for additional departures on the same date, or hotel location changes within or outside itinerary cities, the hotel substituted will be of equivalent quality to those shown. No refunds are provided for hotel changes; full cancellation penalties, as noted above, apply.

- 54. Globus contracts twin-bedded rooms. Double-bedded rooms may be requested but are never guaranteed. Triple rooms are the same size as twin-bedded rooms and are at the discretion of the hotel. Triple rooms will have beds to accommodate three people, but three separate beds cannot be guaranteed. The additional bed, if available, is often a roll-away bed put in for the night. If there are only two beds, a roll-away may be requested but cannot be guaranteed. If available, additional charges may apply for a roll-away and are payable by you directly to the hotel. Some hotels do not offer triple rooms. When a triple room is not available, hotels in some cases may provide one twin-bedded room and one single room.
- 55. Single supplements ensure your own room, not necessarily a twin- or double-bedded room. Single rooms in hotels are generally smaller in size and may be less conveniently located. On overnight ferries, single cabins may not be available or are limited and singles may be asked to share.
- 56. Accommodations outside the United States of America may not accommodate wheelchairs or be wheelchair accessible. The Americans with Disabilities Act is not applicable outside the United States of America. See the clause that follows.

## TRAVELERS WHO NEED SPECIAL ASSISTANCE ON TOUR AND/OR CRUISES

- 57. Room and bed preferences are not guaranteed.
- 58. Check-in times vary worldwide; Globus cannot control or quarantee check-in times.
- 59. Air-conditioning in hotels is not guaranteed and dependent upon local and national laws and regulations. Though hotels may have air-conditioning as a listed amenity, the usage of air-conditioning is often not available at night or in the off-seasons. Other restrictions may apply. Globus has no control over air-conditioning restrictions and regulations.
- 60. In the rare event included train or air services are unavailable, alternate services will be provided. Itinerary timings are approximate and are subject to change.

#### INSECTICIDE

61. Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. For more information about aircraft disinfection requirements and a list of countries requiring disinfection of inbound flights, visit https://www.transportation.gov/airconsumer/spray.

#### MEDICAL & HEALTH

62. Globus does not employ medical personnel. Any medical attention you require while traveling with Globus must be sought through a local medical facility, if/when available, for diagnosis. All related charges are at your expense. Globus cannot guarantee the availability of medical facilities or for the quality of the care or services.

63. Globus reserves the right to remove or quarantine any passenger who shows signs of illness, or who poses a threat to the safety and health of other passengers. Removal or quarantine of passengers for any health, safety, or behavior-related assessment is at the sole discretion of Globus. Any costs incurred for medical assessments, diagnosis and/or any other medically-related charges are your responsibility to pay and are due at time of services. Passengers will be allowed to rejoin Globus with confirmed medical certification from a licensed health practitioner indicating fit to travel without causing harm or posing a safety threat to other passengers.

#### MOTORCOACHES

64. Globus follows a mandatory, daily seat rotation on motorcoaches. For the enjoyment of all passengers, you must adhere to the rules of the Tour Director regarding seat rotation. Alcohol consumption is not allowed on board Globus transportation.

65. Many local laws require the use of seatbelts while traveling. When seatbelts are provided, you are responsible for wearing your seatbelt. Globus is not liable, nor are our service providers, for any injury, loss, damages, claims, or death resulting from any accident or incident if you were not wearing your seatbelt at the time of the accident or incident when the motorcoach is equipped with them.

#### NOT INCLUDED IN THE LAND/CRUISE VACATION PRICE

66. The following charges are not included in the land/cruise vacation price, unless otherwise noted: airfare to and from the start of your vacation; intra-vacation air, unless specified in the itinerary; airline baggage fees, including checked and/or excess baggage fees; Federal inspection fees for U.S. Immigrations & Customs; International Air Transportation tax; agricultural tax; other per person taxes imposed by government entities; airport taxes and fees, including the September 11th Security fee up to \$11.20 per person, passenger facility charges up to \$18 per person, Federal domestic flight segment fees up to \$4.10 per segment, and U.S. and international arrival and departure and other government-imposed fees added by the airline and applicable at time of booking: port taxes: passport or government-issued ID used for travel: visas: vaccinations; tips to your Tour Director, Cruise Director, Local Host, driver, Local Guides, and/or ship's crew; gratuities on ferries, trains, and cruise ships; laundry; telephone; minibar; alcohol, beverages, and food outside of the contracted Globus menu as presented at a hotel or restaurant or on board your vessel (these extra items will be billed to you before leaving the hotel, ship, or restaurant); airport transfers on non-qualifying flights; optional excursions; porterage at airports and train stations; Travel Protection; and all other items of a

#### OPTIONAL EXCURSIONS

67. Optional excursions ("the Services") available for booking are provided by local operators or other third parties that are entirely independent of Globus and do not form any part of the product or services sold to you by Globus or of these Terms & Conditions, even where Globus suggests particular operators/ other third parties and/or assists you in booking such optional shore excursions. Your contract for such Services will be with the organizer or operator of that Service, and will be subject to its Terms & Conditions, which may contain exclusions or limitations of liability. Globus has no liability for any such optional excursion or for any act(s) or omission(s) of the organizer or operator or for any of its employees or agents or any other person(s) connected with the optional excursion.

68. Any advice or assistance on or with any Service provided by any local representative does not mean or imply that the Service is sold, supervised, or controlled by Globus, or that any such advice or assistance is given on behalf of Globus. Vacation participants are asked to check with the operator of any optional excursion and the applicable Terms & Conditions before booking.

69. For operational reasons, not all optional excursions listed in the itinerary, in print, online, or in travel documents may be available

during your vacation. Your Tour Director will advise of availability while on the tour.

70. Optional excursions purchased online are subject to the Optional Excursions Terms & Conditions, which can be found on the optional excursion booking site.

#### PHOTOGRAPHS & PICTURES

71. Photographs or pictures appearing in this brochure should be used solely as an indication of facilities and attractions. Actual facilities and attractions may vary according to itinerary. Maps shown on the vacation pages are current at the time of printing and may not reflect the actual routing should the itinerary change.

#### PRICE POLICY

72. All vacation prices are based on rates (reflecting foreign exchange rates) known at the time of publication and expected to be in effect at the time of departure, and do not include airfare, except where noted on specific itineraries. Vacation prices are per person, based on double occupancy (two people sharing a room). Single room supplements and triple reductions are listed where applicable. Not all accommodation types are available on all vacations.

73. Prices are subject to change without notice, subject to the guarantees set forth below.

74. Once Globus has received your full land deposit for any cruise vacation, that land price is guaranteed and you are protected against any base land price increase due to currency surcharge. Any subsequent land or cruise cost increases are at Globus' expense, not including energy cost increases and/or any government tax increases.

75. Pricing for air-inclusive vacations, including those with intravacation air, are guaranteed when Globus has received your full land plus air deposits and/or full air payment, as noted above. Globus reserves the right to ticket Flex-Air bookings, and vacations with intra-vacation air, upon receipt of full land and air deposits; thus, any subsequent revisions made at your request are subject to airline-imposed change fees, cancellation fees, and/or changes in airfare price, which are your responsibility to pay. Instant Purchase Air is ticketed upon receipt of full air payment; thus, full cancellation fees, as noted above, apply.

76. See above for vacations with itineraries noted "subject to change".

#### REFUNDS

77. Any request for refunds is subject to these Terms & Conditions; no refund will be made for unused services of less than 48 consecutive hours, for unused transportation where group activity tickets are involved, or for voluntary modifications made by the traveler. For Private Touring, changes made at your discretion en route to tour features or tour services (e.g. meals, included sightseeing, etc.) are not refundable nor exchangeable for other services. Airport transfers are complimentary with air booked through Globus on qualifying flights and dates. Not all flights or dates qualify. Customers not using the included transfer will not be given a cash equivalent or vacation price reduction.

#### REVISIONS & REVISION FEES

78. In addition to any airline-imposed change fees, a fee of \$30 per person will be charged by Globus for any alteration or revision made to a reservation after deposit is received. Any revision to a booking, including, but not limited to, flight cancellations or name changes, may result in the loss of confirmed airline reservations or increased airfare, which will be payable by you. In many instances for Flex-Air purchases, airline revision or change fees are up to \$300, but in some instances may be up to 100% of the ticket price. Instant Purchase Air and associated service fees are non-refundable and non-changeable after 24 hours from purchase; thus, alterations or revisions to a booking with Instant Purchase Air will require new air to be purchased, and is subject to full payment, as above.

79. Intra-vacation air and hotel penalties may also apply to alterations or revisions to a booking, and may be up to 100% of the full price.

80. A change of traveler name, vacation date, or itinerary within final payment will be treated as a full cancellation and new reservation; vacation and airfare cancellation fees, as above, apply.

#### SAFETY

81. Be aware that during your participation on vacations operated by Globus, certain risks and dangers may arise beyond our control, including, but not limited to: the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of transportation; forces of nature; political unrest; acts of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. Globus will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. While Globus will use its best efforts to ensure that adequate measures are taken, by agreeing to participate in a vacation and/or optional excursions you agree that you will hold Globus harmless regarding any provision of medical care or the adequacy of any care rendered. Globus is not responsible for such risks and dangers that may arise beyond our control. Payment of your deposit indicates you accept these risks and dangers and agree to hold Globus harmless for such.

82. No weapons of any type are permitted on Globus vacations at any time. This includes, but is not limited to, firearms, knives, mace, brass knuckles, and other weapons of any type.

#### SERVICE INQUIRIES AFTER THE VACATION

83. As it is difficult and sometimes impossible to properly investigate a complaint if Globus is not advised of such complaint quickly, any compensation you may have been able to claim could be reduced or even forfeited if you do not follow the complaints procedure set out in this clause.

84. After returning from your vacation, if you wish to inquire about any services provided, ensure that all correspondence relating to those services is received by Globus, Traveler Services, Group Voyagers, Inc., (see address under "Responsibility"). Any complaint or claim involving the vacation services offered in the Globus brochure or on the Globus website, involving the negligence of any suppliers, subcontractors, or agents in relation to any service provided to the vacation participant, must be notified to Globus while on vacation or within 30 days of the vacation completion, except where such time limitations are prohibited by law.

#### SMOKING & ILLEGAL DRUGS

85. Smoking is not allowed on transportation that is exclusively provided by Globus. On cruise ships, smoking is restricted to certain areas of the vessel. Smoking includes cigarettes, e-cigarettes, cigars, e-cigars, or any other smoking device.

86. Many hotels, restaurants, and other venues are smoke-free or have non-smoking regulations in public spaces. Smoking may be restricted to certain areas or not allowed. You are responsible to abide by all third-party smoking policies.

87. Hotels may impose a 100% non-smoking policy. If you require a smoking room, a request may be submitted, but we cannot guarantee availability.

88. Any carriage or possession of illegal drugs will result in immediate termination of the Globus vacation. You are responsible for knowing and observing the licensing laws for drug possession for all countries and states you are visiting. Repatriation is at your expense.

#### TOUR CANCELLATIONS

89. Globus reserves the right to cancel or reschedule any vacation departure for any reason, including insufficient demand or force majeure (see section 51 above). If a vacation is canceled prior to departure, Globus' only responsibility will be to refund the amount received for the reservation. Globus will try to rebook the same vacation with a different departure date, or a similar vacation, but there is no guarantee of availability of offering. For air-inclusive vacations, Globus will try to confirm air schedules for the selected new dates, subject to availability. Globus cannot assume responsibility for any additional costs or any fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through Globus.

#### TRANSFERS

90. Unless otherwise specified on your invoice, transfers arranged by Globus are provided by independent transportation companies and are group transfers operated by motorcoach and may have pre-set departures times. Globus is not responsible for flight delays, delays in immigration or customs, delays due to lost baggage, or for any reason beyond our control if you miss your transfer. Missed transfers are non-refundable.

#### TRAVEL DOCUMENTS

91. Passenger Travel Documents, including e-ticket itineraries, are available approximately 2–3 weeks prior to departure, provided full invoice payment, emergency contact details and passport or government-issued ID used for travel information (when required) has been received. If available, additional service changes and/or

shipping fees will be required for documents requested early, early air ticketing, alternate delivery options (including delivery to multiple addresses), printed documents, and for any delivery outside the continental United States. Expedited delivery charges are required for reservations made within 45 days of the commencement of services. Charges will be quoted at time of reservation and/or request.

#### TRAVELING WITH CHILDREN

92. Due to heightened security, many countries have adopted practices to prevent international abductions of children. If a child will be traveling with adults other than the parents or with only one parent, it is recommended that a notarized letter be written by the parents or non-traveling parent granting authorization to travel, including the dates of travel. We suggest that you also contact the appropriate consulate and airlines because they may have additional requirements or recommendations.

### TRAVELERS WHO NEED SPECIAL ASSISTANCE ON TOUR AND/OR CRUISES

93. You must report to Globus any disability requiring special attention while on tour or on cruise at the time the reservation is made. Globus will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible in the event it is unable to do so nor responsible for any denial of services by air carriers, hotels, restaurants, or other independent suppliers. Globus does not provide personal services (such as pushing a wheelchair, assisting with walking, etc.) and Globus does not provide individual assistance to a vacation participant for walking, dining, getting on and off coaches, cruise ships, and other vehicles, or other personal needs. A qualified and physically-able companion should accompany travelers who need such assistance.

94. If we are not notified at time of reservation of any disability requiring special attention, Globus reserves the right to cancel your booking or terminate your vacation if your special needs or disabilities are not suitable for the vacation, pose a threat to the health and safety of other participants or Globus staff, are incompatible with other travelers, or if you are not traveling with a companion who provides all the assistance you require. Globus will not refund or cover any costs or expenses incurred for cancellation, booking, or termination of the vacation. Cancellation penalties, as above, apply.

95. Not all sightseeing stops/sites accommodate wheelchairs, and some locations and sightseeing activities require extensive standing, sitting, or walking—sometimes on unpawed or cobblestone streets. Globus will not refund or cover any cost or expense incurred for any missed activities due to a participant's inability to fully participate with the group. The Americans with Disabilities Act is only applicable within the United States, and facilities for disabled individuals are limited outside its borders. Most transportation services, including the touring motorcoaches and cruise ships, are not equipped with wheelchair ramps. Although some of our ships have elevators, many small ships do not. Passengers requiring ship elevators should inquire before making reservations.

96. Motorized scooters and motorized wheelchairs are not suitable for international travel and are not permitted on Globus tours. Other than on domestic (USA) vacations, arrangements cannot be made to carry or use these on tour or cruise, and if you bring one, you will be asked to make alternate arrangements for transporting the scooter to your end destination at your expense. With prior permission and waivers, we will attempt to accommodate motorized scooters on domestic (USA) vacations, depending on the suitability of the itinerary.

97. Dietary requests and preferences must be provided to Globus at the time of booking. Generally, special dietary or meal requests cannot be processed and are subject to availability at the hotel or venue. There is no guarantee of availability, however, and there may be an additional charge associated with such request, which is payable by you at time of service.

#### TSA AIRLINE INFORMATION

98. Under the Secure Flight Program enacted by the U.S. Department of Homeland Security, the Transportation Security Administration (TSA) requires airlines to collect information from you for the purposes of Watch List matching. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. At time of booking a vacation with air reservations, Globus will collect the required information and add to your air booking to pass to the airline(s) for the Secure Flight Program. The information includes full name, date of birth, gender, and redress number (if available). Failure to provide the required TSA information at time of

booking will result in the loss of confirmed flights and airfare price, as information is required for ticketing. Rebooking lost airfare is subject to schedule availability at time of rebooking and may result in alternate flight schedules and/or increases in airfare price. Any increase in airfare price is payable by you.

#### VACATION ACCEPTANCE

99. Acceptance on the vacation is subject to presentation of the Traveler Certificate, which will be available in your final Travel

#### VISAS, PASSPORTS & GOVERNMENT-ISSUED ID

100. It is your responsibility to verify all visa, passport, and government-issued ID requirements necessary for your vacation. You are responsible for obtaining independently and paying for all visas and entry documents, for meeting all health and other requirements, and for any documents required by the laws, regulations, orders, and/or requirements of the countries you will visit. Globus cannot accept liability for any passenger refused entry onto any transport or into any country due to failure of the passenger to carry correct documentation or adhere to specific entry and exit requirements. All visa information listed on the website, in documents, or in the brochure is for U.S. citizens only. Non-U.S. citizens must consult with appropriate consulates to determine if any visas or other documents are needed.

101. You must have a passport or government-issued ID to travel internationally. Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip. It is recommended you have a minimum of three blank pages in your passport when traveling. Multiple-entry visas are required for some vacations. The process of obtaining a visa and/or passport can take up to three months or more.

#### WAIVERS

102. During the course of your cruise, tour, or excursion, you may encounter the opportunity to participate in additional, optional activities that are provided by independent third-party suppliers. The suppliers of those optional services may render those services subject to separate and additional terms and conditions, or may require you to execute additional documents, waivers, or releases. It is understood that any assumptions of liability, waivers, or releases that are part of the suppliers' terms and conditions or that are required by those independent suppliers will also inure to the benefit of Group Voyagers Inc., Avalon Waterways, Globus, Cosmos, and Monograms.

#### WI-FI

103. Wi-Fi connectivity on transportation provided by Globus (for tours where Wi-Fi is available on the motorcoach) is provided by an independent third party with separate Terms & Conditions of usage and acceptance thereof. These can be found online or will be made available upon request. Wi-Fi connectivity is not guaranteed, and is often disrupted, unavailable, and slower internationally than you are accustomed.

#### RESPONSIBILITY

104. Group Voyagers, Inc., located at 5301 South Federal Circle, Littleton, Colorado 80123, is an independent company ("the Company") licensed to market and distribute travel products under the Globus, Cosmos, Avalon Waterways and Monograms brand ammes, and arrange for the vacation services offered on this website or in the brochure, including transportation, sightseeing, and accommodations through independent contracts.

105. Air carriers, accommodations, and other suppliers (including, but not limited to, trains, cruises, ferries, motorcoaches, hotels, and restaurants) providing services are independent contractors and are not agents, employees, servants, or joint venturers of the Company or its affiliates. From time-to-time, and for the purpose of identifying those independent third-party suppliers of services as the provider of a component or part of a Globus cruise, package or tour, some or all of those entities may utilize the name "Globus" on promotional media, signage, or attire. Although you may see the name "Globus" on vehicles, signs, apparel, or elsewhere during your cruise, tour, or excursion, its use by third-party suppliers is solely for the purpose of identification and does not represent or signify in any way ownership, management, supervision, or control by the Company of services that are provided by independent third party suppliers or of the employees, servants, or agents of the third-party suppliers. All certificates and other travel documents for services issued by the Company are subject to the Terms & Conditions specified by the supplier, which are available upon request, and to the laws of the countries in which the services are supplied.

106. The international carriage of passengers is subject to international conventions and treaties, where applicable. These international agreements limit and, in some events, exclude the carrier's liability to passengers (vacation participants). Where any claim or part of a claim (including those involving death or personal injury) concerns or involves any travel arrangements (including the process of getting on or off the transport concerned) provided by any air, sea, inland waterways, rail or road carrier, or any stay in a hotel, the Company's maximum liability is the maximum that would be payable by the carrier or the hotel keeper concerned under the applicable international convention, treaty, or regulation applicable to the travel arrangements or hotel stay (e.g., the Warsaw Convention, the Montréal Convention for international travel by air, the EU Regulation on Air Carrier Liability for air carriers with an operating license granted by an EU country, the Athens Convention for international travel by sea) in that situation.

107. After departure, if the Services included in the vacation cannot be supplied or there are changes in an itinerary for reasons beyond the control of the Company, depending on the circumstance, the Company will take reasonable action to arrange for the provision of comparable services. Any resulting additional expense will be the responsibility of vacation participants, and any resulting savings will be refunded by the Company to vacation participants.

108. The Company reserves the right to accept or reject any person as a vacation participant; to expel any participant from the vacation; to make changes in the itinerary whenever the Company deems it necessary for the comfort, convenience, or safety of the participants; and to cancel a vacation at any time.

109. The vacation participant agrees that neither the Company nor its affiliates shall be liable for any damage, loss (including personal injury, death, and property loss), or expense occasioned by any act or omission of any supplier providing services, any insurer or insurance administrator under the Travel Protection plan, or any other person.

110. Any dispute between the vacation participant and the Company, directly or indirectly relating to the Terms & Conditions and/or the vacation undertaken, shall be first submitted to mediation in Denver, Colorado, before a mediator mutually agreed to by the parties. If mediation is not successful, then the dispute shall be resolved by binding arbitration under Colorado law before the Judicial Arbiter Group or its successor located at 1601 Blake Street, Denver. Colorado 80202.

111. Arbitration against the Company or the vacation participant shall be invoked in writing under the laws of the State of Colorado within a period of 12 months following the date of completion of the vacation and not later. Neither of the parties nor any affiliate of the Company shall in any case be liable for other than compensatory damages, and they hereby waive any right to claim punitive damages. The Governing and substantive law for the Arbitration proceedings would be laws of the State of Colorado, USA. The prevailing party shall be entitled to an award of costs and reasonable attorneys' fees.

112. Any action to enforce the arbitrator's decision shall be brought only and exclusively in the state or federal courts in the State of Colorado, USA.

113. No person, other than an authorized representative of the Company by a document in writing, is authorized to vary, add, or waive any term or condition on its website or in its brochure, including any term or condition set forth in the preceding provisions.

#### TRADE NAME

114. GLOBUS and EVERY JOURNEY TELLS A STORY are trademarks and servicemarks owned and/or applied for and/ or registered by Globus Gateway Ltd., Inc., in the U.S. Patent & Trademark Office and in other global jurisdictions. Group Voyagers, Inc., is an authorized user of the trademarks and servicemarks GLOBUS and EVERY JOURNEYS TELLS A STORY, owned by Globus Gateway Ltd., Inc.