

TECTA

MAINTENANCE

Making buildings smarter

MAINTENANCE BROCHURE

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WHO WE ARE

Systems can often last beyond their estimated life expectancy as long as they are maintained correctly.

TECTA deal with all aspects of specialised systems servicing and maintenance, offering a competitive and reactive service delivered by an experienced team of engineers with dedicated office staff on hand.

We provide support services for block/flat Management Companies, private and commercial clients.

TECTA provide a range of solutions to suit your needs - from ad hoc servicing and repairs to customisable maintenance agreements.



WHAT WE OFFER

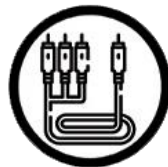
- 7 day maintenance cover
- Customer care team
- Specialist trained engineers
- Engineer response time within 24 hours
- Flexible payment terms - Finance & Rentals available
- Detailed job updates
- Low cost system upgrades
- Competitive Energy Supplies

Systems Supported:

- Door Entry
- Access Control
- CCTV
- A.V.
- Data
- TV/Satellite
- Security



**ACCESS
CONTROL**



A.V.



CCTV



DATA



**DOOR
ENTRY**



SECURITY



**TV/
SATELITE**

WHY CHOOSE US

TECTA Maintenance and Servicing provides a complete peace of mind service for clients, residents and aftercare teams.

All system faults are dealt with efficiently with constant updates on job progression.

TECTA's in house engineers can provide over the phone support meaning in some instances a call out can be avoided saving the end user time and the inconvenience of waiting in for a site visit and incurring further unnecessary charges.

TECTA's dedicated call staff will take all relevant information from the client or end user and arrange an engineer to attend at an appointed time. We always call ahead making sure everyone in the process is kept up to date.



TECTA keeps individual site databases storing a documented audit trail and visit history on previous visits and surveys. This means we have all relevant information on hand should clients require it.

This also triggers our twice annual preventative service intervals on all our customised maintenance agreements keeping your systems fault free and well maintained all year round Saving you money on callouts and systems being out of service.

Our engineers carry the latest in fault finding equipment to identify faults on the first visit, ensuring speedy resolution and reduced down time.

Working with a panel of manufacturers and wholesalers means parts are readily available and competitively priced.



A silver metal box with a keyhole and a red indicator light is mounted on a brick wall. The box is square-shaped with rounded corners and four screws. The keyhole is gold-colored and has a red dot below it. The background is a brick wall with a white semi-transparent box containing text on the right side.

BESPOKE MAINTENANCE

TECTA's Bespoke Maintenance agreements will give you complete peace of mind knowing that all breakdowns, callouts, parts & labour are included within one competitive price.

TECTA will look after your systems for you throughout the agreed term. This includes 2 annual health checks to make sure your systems are always running at optimum levels.

Call or drop us a line for a quotation.

*Ad hoc servicing available (prices on request)

LOW COST SYSTEM UPGRADES

Upgrade your unreliable analogue systems to the newest technology all on existing infrastructure.

Low cost systems deployed on a simple rental basis to avoid capital outlay.

Call or drop us a line to arrange a quotation.

COMPETITIVE ENERGY PRICING

Let us review your current contracts and provide a competitive quote to supply all your energy needs in time for your next contract review date.

HEALTH & SAFETY

TECTA's staff undertake regular Citation training and accreditations on health and safety and industry standard regulations, giving the clients and end users peace of mind that we are always up to date on any changes in the industry.

TECTA has insurances of Five Million public liability to give clients and end users further peace of mind.

ACCREDITATIONS



**Access Control
Systems**



**CCTV
Systems**



Constructionline
Silver Member

**Citation
APPROVED**



TECTA SYSTEMS IS A DIVISION OF THE NETWORK COMMUNICATIONS GROUP



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