



TECTA

MAINTENANCE

Making buildings smarter

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🌐 www.tectasystems.com

INFORMATION BROCHURE

Systems can often last beyond their estimated life expectancy as long as they are maintained correctly.

TECTA deal with all aspects of specialised systems servicing and maintenance, offering a competitive and reactive service delivered by an experienced team of engineers with dedicated call staff on hand.

We provide support services for block/flat Management Companies, private and commercial clients.

TECTA provide a range of solutions to suit your needs - from ad hoc servicing and repairs to customisable maintenance agreements.



WHAT WE OFFER

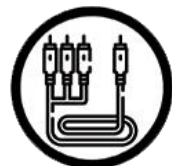
- Gold & Silver level cover
- 7 day maintenance cover (Gold Cover)
- Dedicated call staff
- Specialist trained engineers
- Response time within 24 hours (Gold Cover)
- Flexible payment terms
- Detailed reports and updates

Systems Supported

- Door Entry
- Access Control
- CCTV
- A.V.
- Data
- TV/Satellite
- Security



ACCESS
CONTROL



A.V.



CCTV



DATA



DOOR
ENTRY



SECURITY



TV/
SATELITE

WHY CHOOSE US

TECTA Maintenance and Servicing provides a complete peace of mind service for clients, residents and aftercare teams. All system faults are dealt with efficiently with constant updates on job progression. TECTA's in house engineers can provide over the phone support meaning in some instances a call out can be avoided saving the end user time and the inconvenience of waiting in for an engineer.

Should an engineer need to attend then TECTA's dedicated call staff will take all relevant information from the client or end user and arrange an engineer to attend at an appointed time. We always call ahead, making sure everyone in the process is kept up to date.



Tecta keeps individual site databases, storing a documents and site history on previous visits and surveys. This means we have up to date relevant information on all sites should clients require it. The management system we use also sends alerts that trigger our twice annual system health checks on all our customised maintenance agreements, Saving you money on callouts and systems being out of service and keeping your systems fault free and well maintained all year round.

Our engineers carry the latest fault finding equipment to identify faults on the first visit, ensuring speedy resolution and reduced down time.

Working with a panel of manufacturers and wholesalers means parts are readily available and competitively priced.



HEALTH & SAFETY

TECTA's staff undertake regular Citation training and accreditations on health and safety and industry standard regulations, giving the clients and end users peace of mind that we are always up to date on any changes in the industry.

TECTA has insurances of £5 million public liability to give clients and end users further peace of mind.

ACCREDITATIONS



TECTA SYSTEMS IS A DIVISION OF THE NETWORK COMMUNICATION GROUP



NETWORK BUSINESS CALL



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GET IN TOUCH



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