



MAINTENANCE BROCHURE



TECTA
MAINTENANCE

Making buildings smarter

 020 8370 8393

 info@tectasystems.com

 Stone Masons Yard, 2A Cecil Avenue, Enfield. EN1 1PR

 www.tectasystems.com

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WHO WE ARE

Systems can often last beyond their estimated life expectancy as long as they are maintained correctly.

TECTA deal with all aspects of specialised systems servicing and maintenance, offering a competitive and reactive service delivered by an experienced team of engineers with dedicated office staff on hand.

We provide support services for block/flat Management Companies, private and commercial clients.

TECTA provide a range of solutions to suit your needs - from ad hoc servicing and repairs to customisable maintenance agreements.



WHAT WE OFFER

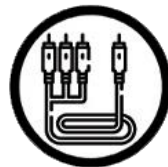
- 7 day maintenance cover
- Customer care team
- Specialist trained engineers
- Engineer response time within 24 hours
- Flexible payment terms - Finance & Rentals available
- Detailed job updates
- Low cost system upgrades

Systems Supported:

- Door Entry
- Auto Doors
- Vehicle Gate Maintenance
- Access Control
- CCTV
- A.V.
- Data
- TV/Satellite
- Security



**ACCESS
CONTROL**



A.V.



CCTV



DATA



**DOOR
ENTRY**



SECURITY



**TV/
SATELITE**

WHY CHOOSE US

TECTA Maintenance and Servicing provides a complete peace of mind service for clients, residents and aftercare teams.

All system faults are dealt with efficiently with constant updates on job progression.

TECTA's in house engineers can provide over the phone support meaning in some instances a call out can be avoided saving the end user time and the inconvenience of waiting in for a site visit and incurring further unnecessary charges.

TECTA's dedicated call staff will take all relevant information from the client or end user and arrange an engineer to attend at an appointed time. We always call ahead making sure everyone in the process is kept up to date.



TECTA keeps individual site databases storing a documented audit trail and visit history on previous visits and surveys. This means we have all relevant information on hand should clients require it.

This also triggers our twice annual preventative service intervals on all our customised maintenance agreements keeping your systems fault free and well maintained all year round Saving you money on callouts and systems being out of service.

Our engineers carry the latest in fault finding equipment to identify faults on the first visit, ensuring speedy resolution and reduced down time.

Working with a panel of manufacturers and wholesalers means parts are readily available and competitively priced.





BESPOKE MAINTENANCE

TECTA's Bespoke Maintenance agreements will give you complete peace of mind knowing that all breakdowns, callouts, parts & labour are included within one competitive price.

TECTA will look after your systems for you throughout the agreed term. This includes 2 annual health checks to make sure your systems are always running at optimum levels.

Call or drop us a line for a quotation.

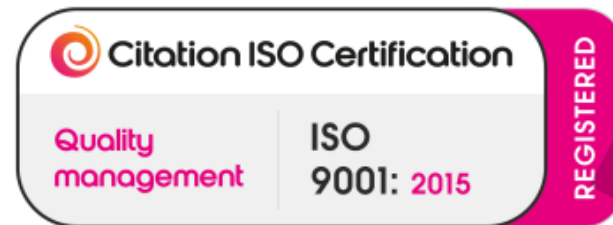
*Ad hoc servicing available (prices on request)

HEALTH & SAFETY

TECTA's staff undertake regular Citation training and accreditations on health and safety and industry standard regulations, giving the clients and end users peace of mind that we are always up to date on any changes in the industry.

TECTA has insurances of Five Million public liability to give clients and end users further peace of mind.

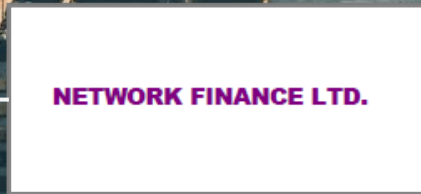
ACCREDITATIONS




Certificate No:383632022




TECTA SYSTEMS IS A DIVISION OF THE NET TECH GROUP



 enquiries@netcomms.co.uk

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