Customized goods are generally not accompanied by guarantees, but GLJ Custom Tees is changing that: We deliver high-quality products - and we do so on time. If the custom products you receive differ materially from what you created at GLJ Custom Tees, if the goods are otherwise flawed, or if your order arrives later than promised, then you may return the custom goods for a full refund, within 15 days of receiving your custom order. All we ask is that you notify GLJ Custom Tees before returning any goods to ensure that your return is handled quickly and accurately.