

**LOS ANGELES HOUSING DEPARTMENT**  
 1200 West 7th Street, Los Angeles, CA 90017  
 Internet: <http://housing.lacity.org>  
 Customer Service Hotline: (866) 557-RENT  
 TDD: (213) 473-3231

**Mail  
Stop**

958	<b>EXECUTIVE MANAGEMENT</b>		
	General Manager, Ann Sewill .....	9th Floor	213 808-8808
	Executive Administrative Assistant, Catherine Taylor-Gomez .....		213 808-8637
	..... <b>FAX</b>		213 808-8616
	Executive Officer, Tricia Keane .....	9th Floor	213 808-8405
	Executive Administrative Assistant, Bessy Corrales .....		213 928-9071
	• Performance Management & Resiliency Planning: Vacant....		
	• Accessibility Compliance: Director, Doug Swoger .....		213 808-8948
	 <b>PUBLIC HOTLINES</b>		
	Billing & Collections Assistance .....		213 275-3292
	..... toll-free		877 614-6873
	Code Enforcement Public Line .....	toll-free	866 557-7368
	Rent Stabilization Customer Service Hotline & Public Information		866 557-RENT
	..... local & from outside California		213 275-3493
	▪ Code Enforcement		
	▪ Complaints		
	▪ Rent Stabilization Ordinance/Landlord/Tenant Rights		
958	 <b>ADMINISTRATION BUREAU</b>		
	Assistant General Manager, Luz Santiago .....	9th Floor	213 808-8899
	Executive Administrative Assistant, Bessy Corrales .....	9th Floor	213 928-9071
	..... <b>FAX</b>		213 808-8999
958	 <b>Accounting Division</b>		
	Administrative Support .....	4th Floor	213 744-7126
958	 <b>Administrative Services Division</b>		
	Director, Emilyzen Cervantes .....	4th Floor	213 473-7535
	Administrative Support: Griselda Villalpando .....	4th Floor	213 744-7278
	Budget: Harmony Jones .....	4th Floor	213 808-8498
	CityFone Administrator: Joann Chen .....	4th Floor	213 808-8464
	Contracts: Angel Loudd .....	4th Floor	213 808-8647
	Procurement: Elizabeth Diaz .....	4th Floor	213 808-8629
	Custodian of Records .....		213 922-9612
958	 <b>Systems Division</b>		
	Director, Kim Ly .....	9th Floor	213 808-8493
	Administrative Support .....		213 808-8402
	..... <b>FAX</b>		213 808-8411

958	<b>HOUSING DEVELOPMENT BUREAU</b>		
	Assistant General Manager, Daniel Huynh .....	213	808-8901
	Executive Administrative Assistant, Arianna Wells.....	213	744-9314
	..... <b>FAX</b>	213	808-8610
	Policy & Program Development: Sara Wall.....	213	808-8848
958	<b>Asset Management Division</b>		
	Director, Vacant.....		8th Floor
	Secretary, Sandra Terry.....	213	808-8593
	• Occupancy Monitoring & Covenants: Brittanya Murillo .....	213	808-8976
	• Loan Portfolio / Loan Servicing: Craig Arceneaux .....	213	808-8967
	• Loan Portfolio / Loss Mitigation: Mark Gandara.....	213	808-8677
958	<b>Development &amp; Finance Division</b>		
	Director, Ed Gipson .....	213	808-8597
	Secretary, Myra Henderson .....	213	808-8910
	• Affordable Housing Trust Fund: Tim Elliot.....	213	808-8596
	• HHH: Andre Perry.....	213	808-8978
	• Planning & Land Use: Marites Cunanan .....	213	808-8843
958	<b>Housing Strategies &amp; Services Division</b>		
	Assistant, Caroline Menjivar .....	213	808-8857
	• Homeownership Program: Gloria Torres.....	213	808-8930
	• Housing Innovative Strategies: Rick Tonthat.....	213	808-8904
	• Special Projects (NOAH, NSP): George Guillen.....	213	808-8622
	• USC Program: Courtney Durham.....	213	808-8833
958	<b>Program Operations Division</b>		
	Assistant Chief Grant Administrator, Hannah Levien.....	213	458-6068
	• Homeless Services Unit-LAHSA Oversight: Len Nguyen .....	213	263-5907
	• Homeless Services Unit: Emily Lewis.....	213	928-9023
	• Homeless Services Unit: Nathan Singh.....	310	524-1265
	• Homeless Services Unit: Janet Aryaee.....	213	928-9012
	• HOPWA Unit: Jesus Orozco .....	213	808-8668
	• HOPWA Unit: Matt Muhonen.....	213	808-8471
	• HOPWA Monitor: Maisha Hunter.....	213	808-8963
958	<b>REGULATORY COMPLIANCE &amp; CODE BUREAU</b>		
	Assistant General Manager, Anna Ortega .....	213	808-8551
	Executive Administrative Assistant, Lydia Pena.....	213	808-8641
	..... <b>FAX</b>	213	808-8818
958	<b>Code Enforcement Division</b>		
	Director, Robert Galardi.....	818	613-3065
	Secretary, Ashley La Bomme.....	213	808-8528
	• Administration / Program Support: Vatche Kasumyan.....	213	808-8571
	• Court Liaison Unit: James Sonne.....	818	756-1455
	• Complaints & Special Enforcement / SCEP: Robert Galardi ..	213	808-8416
	• Code Hearings: Steven Harrison.....	213	808-8424
	• Emergency Management / TRIP / URP: Zuberi Smith.....	213	808-8562

958	<b>Compliance Division</b>		
	Director, Michael Prendergast .....	8th Floor	213 808-8821
	Secretary, vacant.....		213 808-8820
	Administrative Support.....		213 808-8864
	• Billings & Collections: Maria Couch.....		213 808-8972
	• Foreclosure Registry: Amy Clarke.....		213 808-8449
	• Hearings: Jennifer Lau.....		213 808-8609
	• Legal: Cathy Castro .....		213 922-9636
	• REAP / UMP: Cathy Castro .....		213 808-8649

958	<b>Rent Stabilization Division</b>		
	Director, Marcella DeShurley .....	8th Floor	213 922-9681
	Secretary, Laura Roberts.....		213 808-8838
	• Case Analysis: Valerie Steffens .....		213 922-9631
	• Customer Service Hotline: Xanat Rosas .....		213 808-8921
	• Landlord Declarations and Tenant Buyout: Emma Garcia.....		213 808-8519
	• RSO Unit: Valerie Steffens.....		213 922-9631

**REGIONAL OFFICES:**

*Open Monday through Friday: 9am - 4pm*

958-5	<b>EAST REGIONAL OFFICE</b> .....		866 557-RENT
	..... <b>FAX</b>		323 226-9822
	1910 Sunset Blvd., 3 <sup>rd</sup> , 4 <sup>th</sup> , 7 <sup>th</sup> Floor Los Angeles, CA 90026		
958-6640	<b>NORTH REGIONAL OFFICE</b> .....		866 557-RENT
	..... <b>FAX</b>		818 756-1097
	6400 Laurel Canyon Blvd., Ste. 610 North Hollywood, CA 91606		
9583	<b>SOUTH REGIONAL OFFICE</b> .....		866 557-RENT
	..... <b>FAX</b>		310 329-6304
	690 Knox St., Ste. 125 Torrance, CA 90502		
9582	<b>WEST REGIONAL OFFICE</b> .....		866 557-RENT
	..... <b>FAX</b>		310 477-8426
	West LA Civic Center 1645 Corinth Ave., Ste. 104 Los Angeles, CA 90025		

