

Shipping & Repair Authorization Form

Customers: One watch per form. **Complete this side only.**

*Name: _____

*Address: _____

City: _____ State: _____ Zip: _____

***Name & Address MUST 100% match your payment method!**

Phone(s): _____

*E-mail-REQUIRED: _____

Failure to provide a legible, working email will delay your quote!

WATCH DESCRIPTION (FILL OUT ALL info!)

Model# _____ Serial# _____

IMPORTANT - ANSWER ALL QUESTIONS BELOW!

Are the watch HANDS Running? Yes No Sometimes

Is the watch charging? Yes No Unsure

Is the date working? Yes No Unsure

Does the power reserve button work? Yes No Unsure

Any moisture or fogging? Yes No Sometimes

Has ANYONE (or YOU) opened this watch? Yes No

Has ANYONE serviced this watch? Yes No Unsure

Who opened/serviced the watch and when? _____

What service was performed? _____

Please Describe the problem: _____

_____ (use back for more space)

Any special requests? _____

Declared Value \$ _____ (subject to Proof of Value* requirements)

Return Shipment Preference (indicate choice):

USPS First Class Mail (insured for repair value only)

- No other shipping service is available for Kinetic Service.

Service Contract/Terms & Conditions of Service

All quotes, repair fees, and watch parts are non-refundable.

BestFix Watch Co., Inc. (BfW Co.) will only ship your watch to

the same name & address as your payment. We are not

responsible for items lost or damaged in transit/shipping. The

insurance value you declare (above) should be for a watch in

working and repaired condition. **If no value is declared, default**

value of \$0 will apply. Only one watch per box (shipment) to

us. BfW Co. is not liable for damages/defects to the watch

present when the watch is received by us, and this damage is

documented. The **limited repair warranty** extends only to BfW

Co's re-attempts of the original repair subject to the limited

warranty exclusions which include the watch being exposed to,

in our opinion, abuse, neglect, tampering, modification, shock

or **water damage** of any type or from any cause. Watch gift

boxes will not be returned. E-mail repair Invoices not paid

within 30 days or receipt will result in watch forfeiture.

Purchaser agrees to notify BfW Co. via email of any problem

or concern with a repair that is in process or completed **PRIOR**

to filing a complaint with a 3rd party. **If you decline our repair**

quote you will be liable for, and agree to pay, our service

decline fee of at least \$25 or more, otherwise your watch

will be considered abandoned property and disposed of.

IMPORTANT: YOU MUST AGREE TO AND SIGN BELOW:

I, _____ (print name) have

read and **fully agree** to the Terms & Conditions of Service,

and authorize Bestfix Watch Company to diagnose my

watch, and also repair it, if I approve and pay the quote.

Legible Signature

Date

SEND in a RIGID BOX (NO gift box, NO envelope) TO:

BfW Co., Inc., 704 Pennsylvania Dr. Denton, Texas, 76205

Questions? Call (940) 208-1635 or email bestfixwatch@gmail.com

Service Tracking Form

Completed by Watchmaker ONLY!

INTAKE:

Watch Received on: _____ via: USPS, UPS, FedEx, D.O.

Package Condition: Int. Dmg (_____)

Insured or Registered#: _____

INITIAL INSPECTION - Intake Condition with Damage/Defect Notations:

xtl (scratched, pitted, cracked, missing, fogged)

case (scratched, dented, coating worn, rust damage)

bracelet/band (scratched, dented, plating worn,

broken, not original, not present, leather worn)

links/clasp (#links = ___/___)

loose pins, or clasp loose/broken

movement (unknown, non-orig., scratched, damaged)

h20 (rust damage, oxidation, dial damage, hand damage)

dial (dirty, chipped/cracked, lum. fading, missing

markers/indices, scratched, rotated off center - dial feet)

hands (lum.fading/cracking, missing, scratched,

bent, misaligned, contaminated, loose under dial)

crown (bent, non functional, missing, worn)

pushers (missing, bent, worn, non functional)

case back (scratched, gouged, dented, missing)

bezel (scratched, faded, imp. rotation, loose)

Other (_____)

Running Y, N Stepping Date &

Comps. fx Y, N (_____)

Invoice Disposition:

Invoice # Sent/Date 1 _____, 2 _____, 3 _____

_____ SC Paid date _____

DIAGNOSIS: _____

COMMENTS: _____

\$ _____ Total Charges

REPAIR PAYMENT:

_____ SC Paid date _____

Ck, MO, CC# _____

PARTS DETAIL:

Ex -ST - JB - OF - MG _____

Ex -ST - JB - OF - MG _____

Dial/Case/XTL _____

QUARTZ (_____/____):

RID____ BV____ CR____ BC____

AC____ LWL____ EOL____

Quality Control:

XL____ DL____ HD____ CL____

____ BZ____ CS____ TB____

____ CW____ WD____ BR____

____ CP____ TM____

By: _____ Scan of Watch (above)