

# Warranty Information for My Tiny House Guys

At My Tiny House Guys, we are committed to the quality and durability of our homes. We provide the following warranty coverage for your peace of mind:

## 1. Structural Integrity Warranty

We offer a 10-year warranty on the structural integrity of your tiny home, including the foundations, walls, roof, and floor framing. This ensures that your home is free from defects in these key structural components under normal use.

Coverage: Defects in the structural integrity of the frame or foundational structure.

Exclusions: Damage caused by natural disasters, accidents, misuse, or neglect.

## 2. Workmanship Warranty

Our homes come with a 5-year warranty on craftsmanship and labor. This covers issues related to the installation of materials, assembly, and construction if they are found to be defective or improperly installed.

Coverage: Issues caused by improper construction techniques or faulty materials used in the build.

Exclusions: Normal wear and tear, issues arising from third-party alterations, or neglect.

## 3. Component Warranty

We offer a 3-year warranty on essential home systems, including plumbing, electrical, windows, and doors. This ensures that the core functionality of your home is maintained.

Coverage: Defects or failure of plumbing systems, electrical components, windows, and doors.

Exclusions: Damage due to misuse or failure to follow maintenance guidelines.

#### 4. Appliances and Fixtures

The appliances, fixtures, and non-structural elements (such as flooring, cabinets, and countertops) are covered under the manufacturer's warranty. These warranties vary by manufacturer and will be explained to you during your consultation.

Coverage: The manufacturer's warranty on appliances, including refrigerators, stoves, and water heaters.

Exclusions: Issues outside of the manufacturer's warranty period.

#### 5. How to Make a Warranty Claim

To file a warranty claim, please contact us directly. We will need the following information:

- A description of the issue.
- Photos of the damage (if applicable).
- Your original purchase information.

Once we receive your claim, our team will review it and determine the next steps for repair or replacement. We aim to resolve warranty claims promptly and efficiently.

#### 6. Warranty Transfer

If you sell your tiny home or transfer ownership, the warranty can be transferred to the new owner, provided they register the transfer with us.

Transfer Process: To transfer the warranty, the new owner must notify us in writing and provide their contact details.

## 7. What Is Not Covered

The warranty does not cover:

- Damage caused by natural disasters, accidents, misuse, or unauthorized repairs.
- Wear and tear resulting from regular use or aging.
- Alterations or modifications made by the homeowner or any third-party contractor.
- Damages from neglect or failure to properly maintain the home.

## Summary of Warranty Coverage

- 10-Year Structural Integrity Warranty
- 5-Year Workmanship Warranty
- 3-Year Component Warranty (Plumbing, Electrical, Windows, and Doors)
- Appliance and Fixture Warranties (As per Manufacturer's Terms)