

# Industries TPL Corp Operates In



### **Tracking**

Established as a true regional player by securing its presence in Pakistan and UAE; more than 550,000 units installed



### Mapping

Pakistan's first and premier Mapping company with the largest geocoded dataset and an exclusive license for mapping



#### Insurance

TPL Insurance is currently ranked #3 in the Motor Insurance & is the largest distributor of Auto Insurance through Dealerships. TPL Life has links with 330 hospitals enabling cashless payments for treatments



### **Payment Solutions**

partnered with Lahore Transport Company (LTC) buses and UBL Omni to serve 100,000+ passengers daily, processing 2+ Million transactions per month



### **Property**

A Commercial and residential real estate development company, that has received institutional Investment from global investors such as Tundra Fonder AB (Sweden).



### **Venture Capital**

catalyzing high potential / high-impact entrepreneurs by providing early stage/growth capital and mentoring

# **TPL Corp's Impact**



5.0 Bn
In Revenue in 2018

Companies Listed on the PSX

PKR 17.2Bn Assets

Credit Rating in 2018 by PACRA

**1,800** Trained

292+M Direct & Indirect Tax contribution **1,800+** Employees

6,681

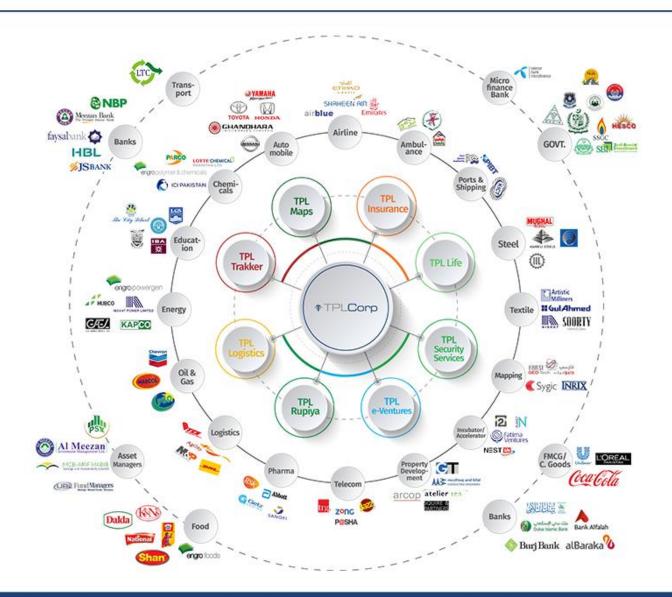
Beneficiaries
were provided
with healthcare
facilities

33
Institutions
that benefit from
TPL Corp's
contributions

90%
Recovery Rate of assets for our customers

62.6 M CSR contribution since 2016

# **TPL Corp Ecosystem**



# **Innovation & Customer Experience**

- New TPL Trakker Ap: Introduced which has ensured better customer journey while adding additional features including free tracking of loved ones within the app.
- Path Anomaly & Prediction Algorithm: Dynamically learning paths on the basis of time, day and month, profiled against each vehicle. This will help the group build data products to sell to various industries.
- **Vehicle Scoring Algorithm:** A dynamic algorithm which provides a score based on vehicle telematics & multiple behavioral metrics. Can be used to bring down Insurance claims by calling the driver when his score falls, asking them to take the necessary precautions.
- Concealed-Object Detection System: Cameras using thermal imaging to detect concealed objects in vehicles and individuals like firearms or explosive devices within the app.
- TPL Insurance has introduced **the fastest claim lodging and processing time** with claim lodging in 60 seconds, processing in 45 minutes and settlement in 7 days for auto insurance customers.
- Introducing new niche insurance products due to customer interest: Yacht Insurance, Art Insurance, Mobile Screen Insurance among others.
- Traffic Monitoring Algorithm: Software to turn any traffic monitoring camera into an intelligent sensor that monitors streams & immediately detect various incidents. Over time, data can be used for prediction and prevention.
- A first of its kind Agent Recruitment and Online Certification Portal which has become an integral part of TPL Life's distribution strategy to enhance sales force expertise.
- **E-ticketing:** introduced by TPL Rupiya allowing its customers to pay through NFC (Tap and Pay) cards on buses allowing more people to come into the digital economy. Currently, the company has over 100,000 customers and is processing 2 million+ transactions a month.

### #TPLTrakker

Pakistan's first and largest Telematics company operating since 1999 - TPL Trakker offers vehicle based IoT solutions that use GPS/GSM technology along with Advanced data tools for location tracking, fuel monitoring, reporting, safety and compliance.

### Product Portfolio:

Car Tracking Units

Stolen Vehicle Recovery
Services

Fleet Management Solutions

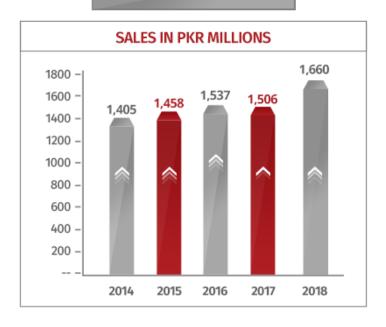
Fleet Management Solutions

Personal Trakking

- Game changer in the Tracking Industry
- Strong presence in Pakistan and UAE with over 550,000 units installed successfully
- Only company offering stolen vehicle recovery services with recovery rate of more than 90%

### **Business Performance**

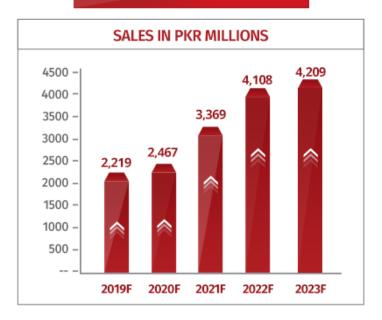
#### **5 Year Sales Trend**

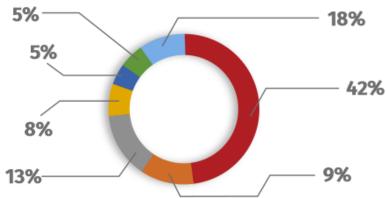


#### **Market Share**

**TPL Trakker** 

#### **5 Year Sales Projections**





# **Unique Elements**



# **Introducing New Products**

### **Indoor Positioning System**

### No Infrastructure Required

- Add real-time face recognition to any CCTV surveillance infrastructure.
- Plug & play
- Works with new or old cameras

#### **Use-Cases and Value Proposition**

- Track the exact number of people on each floor in in case of emergency.
- Shopping Trends Analysis
- Proximity Based Advertisement



### **Concealed Object Detection**

# Thermal Cameras combined with a computer-vision processing algorithm

- Generate real time alerts
- · Ability to be remotely monitored
- Ease setup and removal for temporary installations



# **Creating Soft Products Using Data Analytics**

# **Vehicle Scoring Algorithm**

Dynamic computation of score based on vehicle telematics based on multiple behavioral metrics

Generate average score for each driver based on behavioral profile

Visualize score impacting incidents by location

Generate average score for each driver based on behavioral profile

### **Path Anomaly Detection**

Dynamically learn paths on the basis of time, day and month and profiled against each vehicle

Ability to provide start and end points applicable paths learned based on historical routing of the vehicle

Identification & notification of path and directional anomalies at each journey segment level

Predictive vehicle lookup capability by time/day of week

# Pakistan's First Friends and Family Locator App

This year we launched our break through feature "Track Me" for My Trakker Mobile App that helps

- Protect and connect families by offering intelligent location sharing.
- Coordination and tracking of your loved ones.



We plan to expand its premium offerings by offering packages to cater the needs of individuals and corporates.

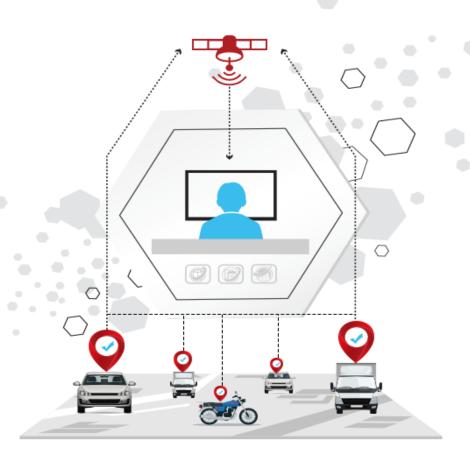
# Pakistan's First Telematics Solutions Provider

We have created a smart feature "Vehicle Analysis" on the tracking app that gives measurable insight into fleet safety and productivity with driver scoring, making it easy for you to see how individual and groups of drivers compare to one another over time.

#### Features:

- Driver scorecard feature
- Trip Log Report





### **#TPL Insurance**

Pakistan's first direct insurance company offers seamless insurance services through a 24/7 call centre and integrated insurance systems. The company has launched Pakistan's first insurance app for customers offering policy issuance, claim lodging, self-survey's, endorsements and renewal of policies

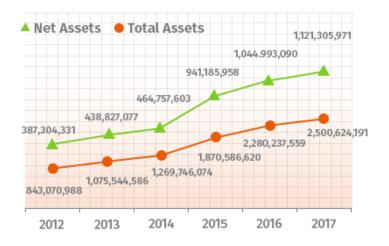


- Disrupting the concept of Insurance
- Promise to lodge claims in less than **60** seconds and process in **45** minutes
- Highly diligent insurance team and customer friendly processes

# **Company Profile**

- TPL Insurance (TPLI) was launched in 2005. With innovation, new products, digitalization, risk profiling, 24 hour service, TPLI emerged as lead insurer taking an eminent 5th positon under the Non Life Insurance market.
- TPLI boasts one of the highest growth in non-life insurance industry with a CAGR of 26.4% over last 5 years against industry average of ~ 9.3%
- With digitalization TPLI has opened doors in attracting direct sales with lower acquisition costs.
- Handling 150K micro insurance customers digitally.
- Robust reinsurance with leading reinsurers Swiss Re, Hannover Re & Trust Re.
- Conferred with the "Brands of Year Award" consecutively for the past 8 years





### **Performance Overview**



#### Moving to the next phase

- Adding new revenue streams to boost TPL sales and diversify TPL's portfolio
- Penetrating into new and existing markets with a diverse range of products and strengthening our position using cutting edge technology
- Maintaining our price premium, focusing on cross selling, up selling and bundling of products

#### TPL Insurance 6-Year Historical & Projected (Revenue & PBT) (Rs. In Millions)



# **Operational Overview**



Launched in 2005 with Capital of USD 70,000



Largest distributor of Auto Insurance through Dealerships



Ranked #3 in the Motor Insurance Sector in Pakistan (Gross premium)



Gross Written Premium of US\$ 20+ mn in 2017



Ranked #6 in the General Insurance Sector (non-Life) in Pakistan (net premium)

#### Product Portfolio

- AUTO INSURANCE
- PROPERTY INSURANCE
- HEALTH INSURANCE
- MARINE INSURANCE
- HOME INSURANCE
- MISCELLANEOUS
- TRAVEL INSURANCE

TPL Insurance by being innovative has introduced the **fastest claim** lodging and processing time for auto insurance customers

# Rating of "A+" by PACRA



Claim Logging 60 Seconds



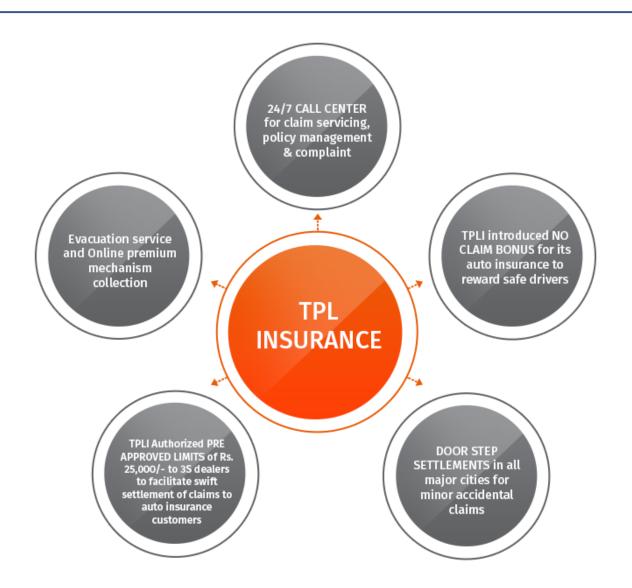
Claim Processing 45 Minutes



Claim Settlement 7 Days

Historically (2012-2017) we have been growing at a CAGR of 34% but TDI management expects revenue to increase over the next 3 years, at ~31% CAGR (i.e., faster than Pakistani market ~10%).

# **Unique Selling Proposition**



# **Initiatives / Future Outlook**

### **Growth Initiatives**

- Launched conventional class of business Fire, Marine & Engineering
- Focus is now on premium products of Motor Insurance and diversifying customer base by partnering with financial institutions for auto leasing portfolios
- Alliances with auto manufacturers to sell insurance through their authorized dealerships
- Developing agency network across Pakistan along with corporate branding to introduce TPL Insurance as a broad based corporate insurer
- Selling micro health insurance through Telco's to customers residing in small cities and villages to provide them with quality health care when they need it most
- Developing new niche insurance products which are not currently offered by competitors

### **Digital Initiatives**

- First Self Service Insurance App: customers can get a quote, take a picture of their vehicle and documents, fill the form and instantly have insurance
- Claim Intimation: through auto-query menu at call center or through the self service mobile app
- Claim Settlement: Self Settlement through mobile app or via the Surveyor interface / mobile app which allows uploads of pictures, documents and claims information for on site settlement
- Claim processing: Online tier based claim approval and document management mechanism is being developed. There will
  also be a billing interface for vendors / surveyors
- Claim Payment: will be integrated with the financial system and we will be introducing a Cash Management Solution for vendor payments



Health and Life Insurance solutions developed following international standards tailor made to service the diverse and varying insurance needs of the Pakistani market. TPL Life offers Pakistan's first coverage for mosquito and waterborne diseases along with a number of Epidemic and Micro Health Insurance Products. Our innovative Insurance solutions are catered and customized to the needs of corporates and individuals.

### **Product Portfolio**

### **Individual Insurance**

- Saving & Investment
- Health Insurance
- Instant insurance
- Digital Products

### **Value Additions**

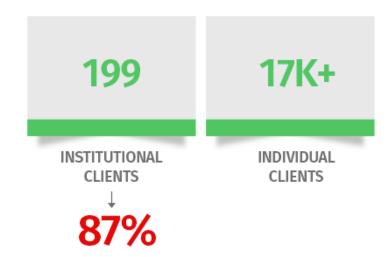
- TPL Life Lounge
- Cashless Outpatient Services
- Claims using whatsapp

### **Corporate Insurance**

- Group Health Solutions
- Group life Solutions

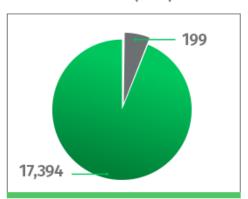
# **TPL Life and Health Insurance Overview**

- TPL Trakker, now TPL Corp, Acquired Asia Care in Aug 2016
- Asia Care renamed to TPL life Insurance
- Approval for commencement of Life insurance was awarded in Nov 2016
- Pacra Rating A- "Stable"
- Backed By reinsurance power from Hannover Re rated A+ by A.M Best

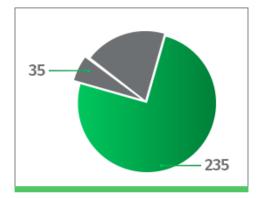


### **REVENUE CONTRIBUTION**

Total No.of Clients (2017)



Gross Premiums (2017) PKR Mn

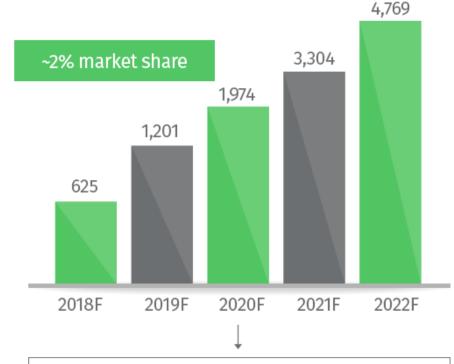


Statutory Fund	Gross Premium (2017)
Individual Life Unit Linked	PKR 22 million
Conventional Business	PKR 26 million
Accident & Health Insurance	PKR 222 million
Total	PKR 270 million

# **Expected Revenue Increase Next 5 Years**

# **TPL Life Gross written premiums**





#### **TPL Life**

management expects revenue to grow more than 7 times over the next 5 years period, at ~93% CAGR (i.e., faster than Pakistani market ~17%)

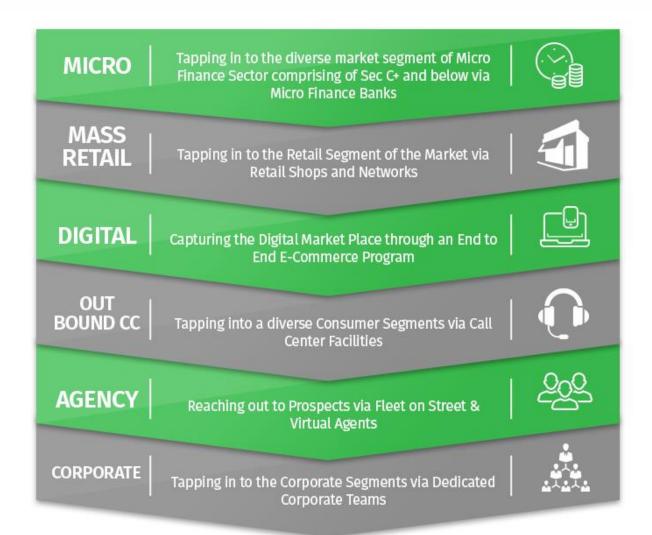
#### This implies

increase from ~0% to ~2% market share in 2021

# **Digitization of Operations**

- Designed & developed a New Website & Mobile App
- Developed a Need Assessment Calculator for Customers on the Company Website
- Digital customer interaction via web portal and mobile application
- Launched the online sales channel by selling insurance products on both the company website as well as on external e-commerce platforms
- Digital issuance of Insurance policies through SMS and SMS based communication
- Customer relationship management via digital means e.g. Enabling claims via WhatsApp
- Virtual agents where anyone can become a sales agent for TPL Life once he has gone through the necessary online sales training;
   this will be a purely incentive based distribution channel
- Optimizing the Oracle CRM for Sales Management
- Launching the Agent Interactive Office (IMO) a completely Mobile App managed Tracking medium for the Sales Teams
- Developing OPD Sahulat which will serve as a digital portal for Out Patient Insurance Product Usage and Management by both Corporate & Individual Customers

# Distribution Channels Fully Activated - Retail & Corporate





TPL Maps is the only Digital Mapping Service licensed by the Survey of Pakistan. It is the first indigenous digital mapping company in Pakistan, providing location based scalable solutions across industries. The company boasts the largest location-based GIS database with over 250 cities, approximately 4.4 million geocoded addresses and **385,000+** kilometers of road network mapped across Pakistan.

### **Data Acquisition Strategy**



#### Base Geospatial Data

- Satellite
- Land Surveying GIS data



#### HD/Street-level geospatial data

Fleets with advanced visualization



#### Real-time GPS data from users

- · Crowd sourcing through apps
- · Partnership with Telcos

#### Monetization Plays / Solutions



#### **Localized Mapping**

• Urdu & Chinese Maps



#### In-Car Navigation Products

- · Traffic Solutions
- · Driver Behavior
- Dispatch Solutions



#### Location Based Services (LBS)

- · Proximity Based Advertising
- Route Optimization
- · Branch Planning
- Field Workforce Management

# **TPL Maps Overview**









### Mobile Maps

- 800,000+ downloads
- 100,000 active users
- 10 developers

### In Car Navigation

- Exclusive supplier for Toyota and Suzuki
- Honda and ISUZU partially with TPL
- Largest seller of NAV in after-market
- Working on HD mapping and defining parameters for driverless cars

#### LBS Platform

- LBS launched with MVP with Geocoding, Routing & Mapping Services
- LBS phase 2 will be launched by December that will enable real time data integration into the platform

#### **GIS Data**

- . GIS data count: 5 million+
- 28 GIS Analysts
- Data collection using Surveying, crowd sourcing & other innovative techniques



#### **Connected Cars**

- Connected Hardware business expanding rapidly with IOT services for automobiles
- Smart gadgets and sensor based hardware business expansion

### **Future Outlook**

### **Navigation and Auto**



- Signup new entrants in the auto industry like Hyundai, KIA and Nissan
- Increase in revenue by bringing infotainment units and other smart accessories for Auto industry
- Launch software and services for the auto sector Connected Cars
- Partnership with HERE Maps to bring navigation for high end vehicles in Pakistan
- TPL Maps Offline Navigation System to be launched before December 2018

### **Drone Mapping**



- DEM (Digitial Elevation Model) & DTM (Digital Terrain Models)
- Complete 3D buildings data for the cities
- Population density mapping
- Demographics and wealth mapping
- Mapping of road infrastructure and associated assets such as light poles, electricity transformers, cables etc.
- Mapping of 'other' items, green belts, advertising boards etc

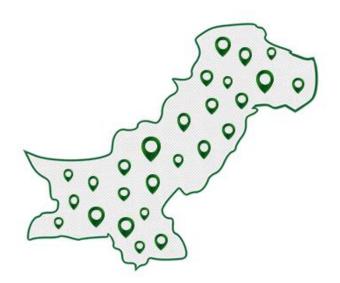
Focus on improving temporal resolution of data, so that we can detect patterns from this data.

# Future Outlook: Machine Learning & Artificial Intelligence

- Use ML for automated extraction data from Drone mapping
- ML for pattern detection from real time data such as driver behavior, predicting congestion etc
- ML for predicting user behavior patterns e.g. movement patterns, shopping patterns etc
- ML for auto data completion in our end user apps, e.g. automatic category selection, prompts for new location etc
- Urdu based Voice command system
- Text to speech with Urdu accent
- · Launch insurance on the go with TPL Life

# Location based mobile Ad network

- TPL Maps to launch Pakistan's first mobile based location ad network
- Utilizing the mobile app location to deliver ads to consumer based on proximity and pin point location
- The target is to reach with 1 million+ active users to the platform by the end of 2018
- Brands will be able to push notifications to consumers at the location where their message is most relevant





# **\***TPLProperties

Developers of bespoke commercial and luxury residential spaces – TPL Properties principal activities include – investment, purchase, development and sales / rental of its various units. Centrepoint - TPL Properties' pioneer project, a unique addition to Karachi's skyline is a state of the art commercial complex with 100% space leased out. The company aims to setup a REIT Management Company which will include Centrepoint amongst other commercial properties.



# **Value Proposition**

#### **Strong Project Pipeline**

- · 2 Real Estate Projects under-development
- HKC Residential Development Project
- G18 Residential Development Project

#### Sustained Cash Flows

- Long term tenancy agreements with various renowned companies including Silk Bank, Philip Morris Pakistan Limited, TRG Pakistan Limited, and MCB Arif Habib.
- Steady stream of predictable cash flow
- 100% tenant occupancy achieved

#### Strong Corporate Governance

- Highly experienced, qualified and diversified board of directors
- 3 independent directors
- Committed to corporate governance best practices



#### Diverse Revenue Base

- TPLP generates its core income from rentals & property development services
- Rental Income from Centrepoint
- Developer margin
  - Fixed (5% of Project Cost)
  - Variable (15% of Project's Profit)

#### Successful Business Group

- TPLP is part of TPL Group
- The Group has proven & successful track record in various ventures including TPL Trakker Ltd, TPL Life Insurance, TPL Direct Insurance, etc

#### **Creating Environment Impact**

- High quality energy efficient glass façade minimizes access sunlight in order to save on energy & air conditioning costs
- Gas generators with 80% efficiency rating installed for power production

### **Future Outlook**

### **Venturing into REIT Management Business**

- The Company has received permission from the Securities & Exchange Commission of Pakistan via a letter dated July 31, 2018, to form a Non-Banking Finance Company (NBFC).
- The Company is in-process to incorporate an NBFC and apply for a Real Estate Investment Trust (REIT) management services license. The company expects to obtain RMC license by December, 2018.
- The Company plans to launch it first REIT Scheme in 2019, which will consist of multiple Real Estate Assets, including TPLP's Centrepoint Building. At the same time, the Company is in discussions with other Corporates for contribution of their respective Real Estates assets for the REIT Scheme.

#### Revised REIT Regulations

Under the revised draft REIT Regulations, the following key amendments are proposed by SECP:

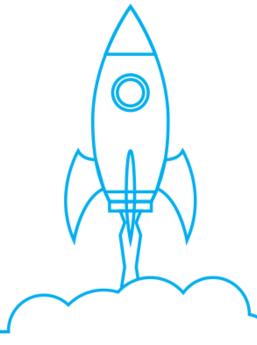
- No restriction cap on management fee to be charged by RMC
- REIT Scheme can invest in multiple Real Estate projects
- RMC can borrow up to 30% of net assets of the REIT scheme
- · No minimum REIT units holding requirement for RMC

#### Benefits to TPLP of transferring Centrepoint to REIT

Transferring Centrepoint to REIT will allow TPLP to:

- Realize unrealized gain on Investment Property of PKR 2.5 Bn ,which will be distributable as dividends
- Receive Dividend income on REIT Units held
- Proceeds from sale of REIT Units can be utilized to finance other development projects

### **TPL e-Ventures Overview**



- Incorporated in November 2017, TPL e-Ventures is a venture capital investor focused on Pakistani tech or tech enabled companies with a vision to build a world class platform known for catalyzing high potential / high-impact entrepreneurs.
- TPL e-Ventures offers its portfolio companies not only financial resources, but also strategic and operational support as well as access to a national and international network. We aim to help the daring and passionate build meaningful, outstanding businesses.

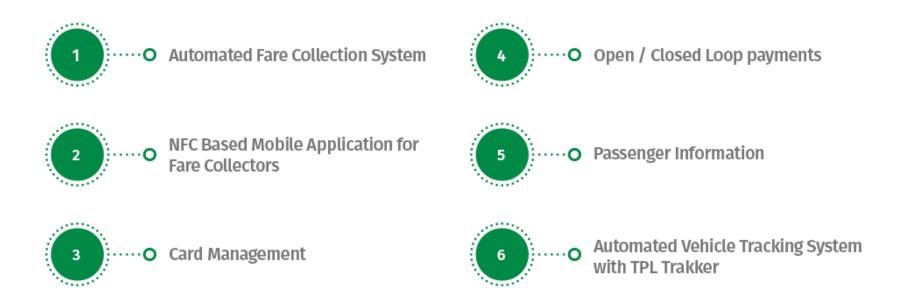
In this short time, TPL e-Ventures has already become an integral part of the startup ecosystem and is frequently asked to be part of various Investor Panels and Mentorship programs.

# Strategic Focus Areas

#### Synergies with TPL companies Market potential Invest in startups that have the potential to disrupt the industry they operate in. We look for Strong, experienced team **Investments** companies that are of strategic value to the group. Financial & Valuation DD We assess: Operationally & Technically sound Likely to create more jobs Coordinating synergies with Group companies We offer our portfolio companies not only Managing Portfolio financing, but also strategic and operational Building reporting frameworks support as well as access to a national and Providing support for growth Companies international network. Raise follow on investment Share the narrative Discover high conviction startups relationships with the key Establishing **Building the** Mentor startups stakeholders in the ecosystem in order to do the Network following: Investor feedback Pitch co-investment opportunities Social media marketing Through marketing TPL e-Ventures will build a Blog posts around various topics Marketing name & presence and through investment Sponsorships of events requests we will build a database of startups Building a database of startups

### **ABOUT TPL RUPIYA**

- TPL Rupiya Mass Transit provides a secure and efficient E-Ticketing solution for transport authorities to accept payments from customers using TPL Rupiya Ecosystem.
- Pakistan's first ever mass transit online payment solutions
- Mass Transit Services include:



# **FUTURE PRODUCT ROADMAP**

