



EPISODE 9 WORKSHEET

Key Things to Remember

Tell a story that will demonstrate your soft skills.

Never discount any of your experiences.

Soft skills are transferable.

Soft skills will break the tie between candidates that have similar qualifications.

Duncan Nugget® #40: A person's definition of you doesn't define you.

Vocabulary (Examples of Soft Skills)

Determination- the ability to readily adjust to different conditions.

Diligence- the ability to think logically in order to identify reasonable conclusions and effective solutions.

GRIT- Is all about you consistently using your passion and perseverance while working in the right direction.

Persistence -the obstinate continuance in a course of action in spite of challenges or difficulties.

Time Management- the process of finding solutions to difficult or complex issues.

Review

Skill Talk™ episode # 8 Dr. Lee discussed one of her best soft skill-resiliency. Define resiliency

Discussion Questions

In Skill Talk™ episode #8 Al gave **Million Dollar Question:** What is your best soft skill? How do you know?

Interview Question: How do you handle problems with customers? Give an example.

Activity

Total time: 8-12 minutes

List your best soft skill(s). Tell a story that demonstrates the soft skill(s) that you listed.

