



CUSTOM CONCEPT VANS

Process and Payments Overview

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OVERVIEW

Thank you for your interest in Custom Concept Vans! Please use this information packet to learn more about the process of building out your custom van layout. If you have questions or to get started, please contact info@customconceptvans.com.

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HOW IT WORKS

We specialize in the interior upfit of your vehicle. In general Custom Concept Vans (CCV) does not provide the vehicle for upfit, only the components installed. Some floor plans are available as a predesigned option and can be found on our website. We also provide full custom interiors to meet specialized needs and desires. This document is aimed at customers choosing a custom or semi-custom layout plan.

PROCESS AND PAYMENTS OVERVIEW

1. Slot Retainer: To secure a slot on our schedule, a 100% refundable \$500.00 retainer is required. We will do a preliminary assessment of your needs and request information about the project vehicle, timeline, etc.
2. Project Kickoff: If Installer and Client decide to pursue the project, a preliminary design payment of \$2500.00 is required to begin the design and material selection process. Once material selection and design is completed, a full spec sheet and proposal price will be finalized. At this point the slot retainer is no longer refundable.
3. Payments: For semi-custom layouts, both of the aforementioned payments will be applied to the final build invoice. For full custom layouts, both of the aforementioned payments comprise of the design fee only. At completion, full build payment is required to release the vehicle.
4. Timeline: The build can commence with payment of materials up front, and the remainder due upon completion. Our goal is to begin material release one month in advance of start date, or when necessary due to long lead times. Build times vary based on the complexity of the build and features/materials selected. In general, 3 months should be allotted for build completion.

THE DESIGN PROCESS OVERVIEW

To complete a build that fulfills a clients desires, Custom Concept Vans will guide you through the design process using 3D models and other design aids to help you arrive at your desired outcome. The design and approval process includes the following segments, and will be reviewed in detail upon receipt of the slot retainer payment.

- Client Orientation & Material Selection
 - We review your needs, our offerings and begin the material selection process.
- Design Development
 - We perform an energy audit, and proceed through the design revision process.
- Design Finalization & Project Kickoff
 - We finalize your build options and price, and begin your build.

WARRANTY

Custom Concept Vans provides a 2-year warranty for its workmanship. Equipment installed as part of your conversion is covered by the manufacturer's warranties and terms vary.

Custom Concept Vans' workmanship warranty document is provided to all customers inside onboarding paperwork.

CONTACT US

We'd love to connect and learn more about how a Custom Concept Van can fit your needs for work or play.

To get started, please reach out via email at info@customconceptvans.com, or call today to schedule an appointment.

Website

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