

Pricing & Order Information

Sample Option for First-Time Customers:

- Cost: First-time customers can receive a sample before placing a full order.
- **Digitizing fee**: Customers will be charged for the digitization of your design upfront.
- Shipping & Handling: Customer responsible for covering the shipping and handling costs.
- Sample apparel: The sample material/item will be based on availability.

Pricing Range for Different Items (Based on Standard Design Dimensions):

- Dad Hat/Trucker Hat: \$20 \$30
- T-Shirts (Short/Long Sleeve): \$18 \$38
- Polos (Short/Long Sleeve): \$22 \$100
- Minimum Order: Minimum of 20 units of a single design.
- **Discounts**: Discount available for orders of 50 or more units.
- Additional Charges:
 - \$2 for each additional side or back embroidery on the same item.
 - Digitized Design Fee: One-time charge of \$35–\$100 per design depending on complexity.
 - Free Digitization: Design digitizing fee is waived for order of 50+ units.

Payment Terms:

- **First-time Customers**: 50% non-refundable deposit is required upfront, with the balance due upon delivery.
- Repeat Customers: 25% non-refundable deposit required upfront, with the balance due upon delivery.

Shipping & Handling:

Customer is responsible for the shipping and handling charges, including any insurance.

Lead Time:

Expect your order to be ready in 2–4 weeks. This may vary based on inventory levels.

Contact Information:

Website: www.chasewear.net Email: contact@chasewear.net

Phone: 912-231-7431

Social Links:

www.facebook.com/chasewearllc www.instagram.com/chasewearllc www.tiktok.com/@chasewearllc

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Return/Refund Policy:

At Chase Wear, we are committed to providing high-quality custom apparel and ensuring our customers are satisfied with their purchases.

- **Custom Orders**: Custom products are non-returnable once inventory is secured and/or production begins.
- **Defective or Incorrect Products**: If there's a defect or mistake in the design (made by Chase Wear), customers can get a replacement or refund if you contact them within 7 days of receiving the order. Photos/videos will be required of the issue along with your order number for Chase Wear to facilitate the request.

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