



1186 N. Grove St.
Anaheim, California 92806
FAA Repair Station YA3R990L
EASA Repair Station 145.4172

PURCHASE ORDER QUALITY CLAUSES, TERMS AND CONDITIONS

Terms and Conditions:

Manufacturers and Suppliers must meet the following as the minimum requirements specified on the Purchase Order.

- QC 1** Suppliers must furnish inspection report, certificate of conformance and as applicable material and processing certifications for the parts they submit.
- QC 2** Documented first article inspection reports shall be submitted to ARO Service Quality prior to the beginning of production. The supplier assumes all financial responsibility for replacement, rework and material when production of parts is begun without first article inspection approval from quality.
- QC 3** Any delay in shipment for any reason has to be conveyed to ARO Service Buyer as soon as the supplier knows the delay.
- QC 4** Any change to the contract requirements by the supplier must be approved by ARO Service in writing.
- QC 5** The supplier must hold all information in the contract in confidence and no third party requests for information shall be authorized unless instructed in writing by ARO Service representative.
- QC 6** In addition to our right of entry, the supplier agrees to right of entry for our customers or regulatory agencies including Government Representatives to all facilities and records in the performance of this contract.



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- QC 7** Subcontractors are required to notify ARO Service Quality prior to transferring any work to a new facility. ARO Service will determine prior to the transfer if subcontractor may perform the transfer of work. Subcontractors at all tiers must be under an FAA approved Drug and Alcohol Program.
- QC 8** Supplier must notify in writing ARO Service Engineering/Quality of any nonconforming product.
- QC 9** Supplier must receive approval in writing to ship any nonconforming materials.
- QC 10** Requirements for the supplier to flow down to sub-tier suppliers the applicable requirements in the purchasing documents, including key characteristics where required.
- QC 11** Requirements for the supplier to comply with Executive Order E13224, Supplier shall not engage in any transaction of any type with persons or businesses or organizations that commit, threaten to commit or support terrorism.

For processing suppliers, the following are the minimum requirements.

- QC 12** Processing suppliers must furnish processing certifications to the purchase order requirements, and shall not process any parts for which they are not certificated or approved.

QC 3 QC 4 QC 5 QC 6 QC7 QC 8 QC 9 QC 10 QC 11 QC14

For Material suppliers, the following are the minimum requirements.

- QC 13** Material suppliers must furnish material certifications to the purchase order requirements, and shall not supply material for which they are not certificated or approved.

QC 3 QC 4 QC 5 QC 6 QC 8 QC 9 QC 12



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- QC 14** The Subcontractor will ensure ARO Service that only the employees that are listed on their Drug and Alcohol Programs or those employees covered under ARO Service Drug and Alcohol program, perform the work for ARO Service. Subcontractors at all tiers must be under an FAA approved Drug and Alcohol Program.
- QC 15** As applicable to FAA Approved Licensed Repair agencies, the following shall apply. Any Changes, Additions/Deletions made to your FAA Approved Maintenance Functions List must be reported to ARO Service ASAP.
- QC 16** **DX/DO Rated Orders**
*DPAS Required Statement: If this is a rated order certified for national defense use, Seller is required to follow all the provisions of the Defense Priorities and Allocations System regulation (15CFR part 700) in obtaining controlled materials and other products, services and materials needed to fill this order. If this is a DX rated order, Seller must provide Buyer with written acceptance or rejection of this order within ten (10) working days after receipt. If this is a DO rated order, Seller must provide Buyer with written acceptance or rejection of this order within fifteen (15) working days after receipt. Seller must include in any written rejection of a rated order the reason for rejection. Seller's written acknowledgement of this rated order shall constitute written acceptance of the DPAS rating. When applicable, the DPAS rating is specified in the line item(s) contained in this Purchase Contract. Seller's commencement of performance or acceptance of this Purchase Contract in any manner shall conclusively show evidence of acceptance of the Purchase Contract as written.
- QC 17** The seller shall perform 100% inspection of the characteristics of all machined part(s) procured on this Purchase Order/Contract. Sampling inspection is not permitted. For each lot produced, the Seller shall record the actual measurements obtained for each characteristic during inspection. The Seller shall submit a copy of the inspection report(s) in the Sellers format to ARO Service with the shipped parts.



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- QC 18** **Supplier/Seller Material Review Board (MRB) Authority:**
Supplier/Seller does not have MRB authority to accept or repair non-conforming product. Any nonconformances on final deliverable product to the Purchase Order, drawing, specifications or applicable documents must be submitted to ARO Service for disposition prior to shipment.
- QC 19** **Control of Quality Records:**
All records related to the manufacturing, testing and inspection of parts supplied to ARO Service Purchase Order/Contract will be maintained for a minimum of 7 years unless otherwise specified by ARO Service.
- QC 20** **Certificate of Compliance (C of C):**
All parts supplied to this purchase order will be accompanied by a C of C. The C of C will be dated and signed by the responsible company representative certifying the supplied parts meet all purchase order, specification, and drawing requirements from the buyer. Certifications must include the following:
- (1) The Suppliers full name and address.
 - (2) ARO Service P.O.
 - (3) ARO Service Part Number, Revision, Serial Numbers where applicable.
 - (4) Quantity Shipped
 - (5) Name of approved lower-tier supplier and descriptions of service provided (if Applicable)
 - (6) Authorized signature and date.
 - (7) Statement of Compliance (Conformance) by the supplier declaring the product or service has met all the requirements of the Purchase Order/Contract including drawings and specifications at the prescribed revision level.
- QC 21** This components is covered under a Counterfeit Parts Risk Mitigation Program and all material or parts must be procured from the OCM/OEM/Mill or their Authorized Distributors. For parts, Authorized Franchised Dealers no farther than 2 tiers from the OCM/OEM and shall provide C of C or FAA 8130-3 as directed by Purchase Order. For raw material, OEM/Mill or Authorized Distributor no farther than 3 tiers from the OEM/Mill identifiable with the Lot/Batch number marked on the material.



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- QC 22** Seller must ensure parts are suitably protected/packaged to guard against Damage while in possession or when shipping.
- QC 23** The Supplier must provide a Part or Material Certification document (ATA Specification 106) that 1) provides traceability to a prior source and, 2) bears acceptable documentation that conforms to at least one of the receipt requirements listed in FAA Advisory Circular 00-56B Appendix 1 or ASA-100 Appendix A.
A signed non-incident related report certification with a named source must accompany this shipment indicating all items shipped against this Purchase Order.
All parts presented as Serviceable, Repaired, Overhauled, or Inspected require an FAA 8130-3 or EASA Form 1 and Teardown report.



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Please be advised, ARO Service's current purchasing and quality clauses are being furnished to your Company for review with the ARO Sub-Contractor Audit. By signing the Supplier/Vendor Acknowledgement you are agreeing to the Terms and Conditions of ARO Service. A current copy of our Quality Clauses are available on-line at www.aroservice.com.

Company Name:

Supplier/Vendor Acknowledgement
Signature Required

____/____/_____
Date