

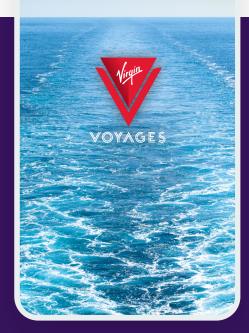
A Guide to the Virgin Voyages Sailor App

When you're all booked and getting ready to Set Sail the Virgin Way, this step-by-step guide is here to help you start your digital journey with our Sailor App.

The app is much more than important information about your sailing; it's a 24/7, in-your-hands tool to customize your voyage to perfection. It also serves as a guide to your ladyship and all of her experiences.

Within the app, you're able to:

- Complete the "Ready To Sail" process to make boarding a breeze
- Book Experiences such as dining, spa, entertainment, Shore Things, and more
- · Read more about Shore Things at your destinations
- · Explore your ship's onboard spaces
- Learn about onboard experiences and join virtual queues
- Shake for Champagne (exactly what it sounds like!)



DOWNLOAD THE VIRGIN VOYAGES APP







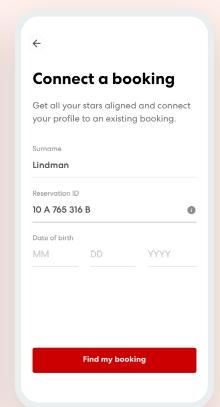
STEP 1

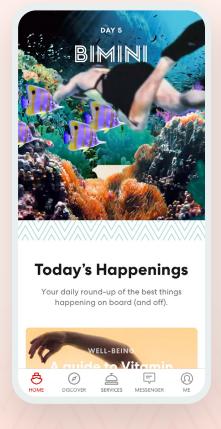
After opening the app, you'll be prompted to sign in or register. A Sailor (that's you) may sign in using a Facebook, Google, virginvoyages.com web account, or register a new account and link your booking.

To connect your booking, tap "connect a booking," then search for the reservation using your surname (last name), reservation booking numbers, and your date of birth.

Connecting your booking to your Sailor App profile is required in order to view your sailing's specifics, make reservations for experiences, and further personalize your voyage.









STEP 2

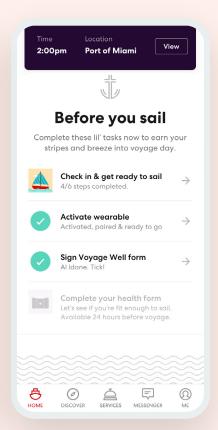
Explore the app's home page. This is the central app zone leading to everything you need for before, during, and after your voyage.

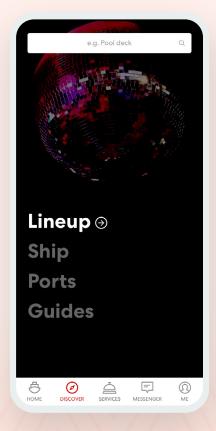


STEP 3

Complete the Ready to Sail (RTS) process. This takes approximately 10 minutes, and serves as a kind of pre-check-in so that your boarding is as quick and smooth as possible. It includes completing your health form and activating your wearable. If you don't have 10 minutes right now, you may save your progress and return to it later.









STEP 4

Explore the **Discover** tab, which contains a whole world of ship and shore activities. It's here that you're able to view the "lineup" (the schedule of events, including happenings and live shows), take a digital stroll through the spaces of your lady ship, reserve dining, and read more about your destinations as well as book Shore Things for them.

Don't forget to tap the heart icon to save experiences to your *Lovelist*, a collection of your faves.



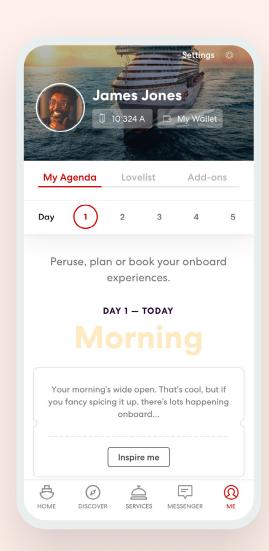
STEP 5

Get to know the **Messenger**. Although the Messenger is mostly for chatting with Sailor Services while you're onboard, before you sail it'll keep you updated with important notifications, such as when Shore Things are open for booking.

Messenger Someone's booked you a Shore Thing. How exciting! See what it is in your Sailor Log. No unread notifications a day ago Sailor Services Sailor Services Welcome aboard the voyage and congratulations on choosing the I... Bailor Services Sailor Services Sailor Services Sailor Services Sailor Services Sailor Services Messenger Messenger Messenger

STEP 6

Return to **Me**. This section of the app is all about you — the Sailor. Me contains your Lovelist, profile, preferences, and planned events. It's also where you can easily view your purchases at any point of your voyage.





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