



CUSTOM DISPOSAL LLC, WELCOME LETTER

WELCOME AND THANK YOU FOR LETTING US HANDLE ALL OF YOUR TRASH HAULING NEEDS. TO HAVE YOUR TRASH SERVICE AT THE MOST POSSIBLE EFFICIENCY PLEASE ADHERE TO THE FOLLOWING:

- PLEASE SET OUT YOUR CONTAINER THE NIGHT BEFORE. OUR TRUCKS RUN VERY EARLY, BUT PICK UP TIME MAY VARY AND CAN NOT BE GUARANTEED.
- ALL TRASH MUST BE BAGGED, NO LOOSE TRASH PLEASE.
- HOUSE HOLD TRASH SERVICE IS 1-96 GALLON TOTE
- EACH ADDITIONAL CANS OF TRASH ARE \$8.50 EACH

HOUSE HOLD LIMITS WILL BE ADHERED TO

ITEMS WE DO NOT TAKE WITH YOUR TRASH:

- ANY YARD WASTE, SUCH AS TREE LIMBS, LEAVES, GRASS CLIPPINGS, SOD, EXC.
- PAINT IN CANS/BUCKETS THAT IS IN **LIQUID** FORM. DRIED PAINT IN THE CANS OR BUCKETS ARE OKAY
- FLAMMABLE ITEMS SUCH AS GAS, OIL, OILY RAGS, EXC.
- DEAD ANIMALS.
- TIRES

SPECIAL PICKUP ITEMS

CONSTRUCTION MATERIALS, SUCH AS SHINGLES, DRYWALL, PALLETS, CARPETING, EXC., ARE A **DIFFERENT WEIGHT CLASS** AND HAVE TO BE SCHEDULED THROUGH THE OFFICE 10 DAYS IN ADVANCE SO YOU'LL KNOW HOW TO PREPARE THE ITEM AND WHEN YOU'RE

PICK UP DATE IS. ****ADDITIONAL FEES WILL APPLY****



DRIVER SAFTEY

FOR THE SAFETY OF OUR DRIVERS AND OTHERS, PLEASE KEEP ALL TOTERS, CANS, AND DUMPSTERS FREE OF WASP & BEE'S NESTS.

OTHER GENERAL INFORMATION

DURING INCLIMATE WEATHER, THERE MAY BE SERVICE INTERRUPTION.

*******EXACT TIME OF PICK UP CAN NOT BE GUARANTEED DUE TO CIRCUMSTANCES THAT MAY BE OUT OF OUR CONTROL*******

CUSTOM DISPOSAL HOLIDAY SCHEDULE

TRUCKS WILL RUN HOLIDAY SCHEDULE AFTER: NEW YEARS DAY, (TRUCKS WILL RUN NEW YEARS EVE DAY), MEMORIAL DAY, JULY 4TH, LABOR DAY, THANKSGIVING DAY, CHRISTMAS DAY (TRUCKS WILL RUN CHRISTMAS EVE DAY)

- ✓ IF THE HOLIDAY FALLS ON OR BEFORE YOUR PICKUP DAY, SERVICES FALL ONE DAY BEHIND. IF THE HOLIDAY FALLS AFTER YOUR PICKUP DAY, THERE IS NO CHANGE IN PICKUP SCHEDULE.
- ✓ IF THE HOLIDAY FALLS ON SATURDAY OR SUNDAY
- ✓ THERE WILL BE NO CHANGE IN SERVICE.
- ✓ THESE ARE THE ONLY HOLIDAYS CUSTOM DISPOSAL OBSERVES.

BILLING ADDRESS/PHONE NUMBERS

IF YOU HAVE ANY QUESTIONS CONCERNING OUR SERVICES OR BILLING,

PLEASE CALL US AT 636-462-2549

FAX US 636-528-3773

EMAIL US AT: customdisposal@centurytel.net

OUR BILLING/MAILING ADDRESS IS:

CUSTOM DISPOSAL, LLC.

1648 HIGH WIRE RD

TROY, MO. 63379-----

OUR OFFICE HOURS ARE:

MONDAY - THURSDAY 8 AM TO 4 PM FRIDAY 8 AM TO 12 PM

CLOSED SATURDAY AND SUNDAY

IF YOU CALL AFTER HOURS, PLEASE SPEAK SLOWLY AND LEAVE YOUR NAME, ADDRESS, AND ACCOUNT NUMBER IF YOU HAVE IT, PHONE NUMBER, AND A BRIEF MESSAGE AND WE WILL RETURN YOU'RE CALL ON THE NEXT BUSINESS DAY. THANK YOU FOR ALLOWING US TO SERVE YOUR TRASH HAULING NEEDS.

“OUR BUSINESS IS PICKING UP!”

CUSTOM DISPOSAL LLC IS A FAMILY OWNED AND OPERATED COMPANY.

EST. 1995