

What to do when you crack your iPhone Screen?

Typically, when you crack your iPhone's screen you have 2 options. Get it fixed by Apple (normally \$29 with Apple Care). Or get it fixed at a 3rd party (could void your warranty)

If you do decide to get your iPhone repaired by a 3rd party to consider testing these features before you depart. Please be aware only Authorized Apple Dealers to have access to Apple made parts.

- Make sure there is no gap between the edge of your phone and the screen. even a small gap can result in bigger problems down the road.
- Test the volume buttons.
- Test the sleep switch.
- Turn the phone all the way off and then back on again.
- Make a phone call. Make sure both parties can hear each other.
- Put a phone call on speaker phone. Can you hear me now?
- Test your home button's ability to multi-task (double click).
- Test TouchID without using your code to unlock your phone.
- Take a photo. Then review the photo for any black marks around the edges.
- Take another photo with the flash.
- Test a Bluetooth device to make sure it connects.
- Connect to a Wi-Fi network.
- Play a song. Is the sound quality normal?
- Test the brightness settings on your phone.

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