# **Shipping policy**

Tippi & Lu uses the United States Postal Service (USPS) to ship customer orders within the United States and other US territories. Currently we are not shipping orders to other countries.

Shipping processing times are 1-3 days. After your order has shipped an email with your USPS tracking number will be sent to you.

Tracking Orders: <a href="https://www.usps.com/">https://www.usps.com/</a>

### **Multiple Shipping Addresses**

At this time, we can only ship to one address per order.

## **APO/FPO/DPO Military Addresses**

All shipments to APO, FPO, and DPO addresses are sent via United States Postal Service (USPS). Due to military handling times, delivery to some destinations may take up to 45 business days.

### **Shipping Rates**

Orders over \$49 ship free

Standard shipping rates start at \$5.00

Free Shipping is available on selected items

## **Lost Package**

Tippi & Lu is not responsible for errors, delays or damages made by the United States Postal Service (USPS). If this happens, please contact <a href="https://www.usps.com/help/claims">https://www.usps.com/help/claims</a> to file a claim and Tippi & Lu at 760-833-0200 or email sales@tippiandlu.com.