# Our Creative Minds Frequently Asked Questions

Thank you for shopping with us

We appreciate your business

Quotes take 24-48 hours. If that time has passed, please reach out to us again by email.

We do offer several tiers of shipping/handling when available.

\*ATTENTION\*

Shipping/Handling Cost For Incontinence wipes:

$5.99 per for first 12 cases of wipes, regular delivery

$15.00 per 3 cases of wipes, same day delivery where available

$45.00 for RUSH/URGENT request. This option moves your request for a quote to the front of the line. Faster delivery is not included. It just moves your request to the next in line.

Our office hours are Mon.- Friday 8-5pm

Quickest way to reach us with questions is by email: [joy@ourcreativemindsinc.com](mailto:joy@ourcreativemindsinc.com)