



## LIFETIME WARRANTY (LIMITED)

### VINYL

Integral Window Systems Inc., warranties against such defects in materials and workmanship that might result in blistering, peeling, flaking, corroding, or fading of the vinyl frames and sash members within generally accepted industry standards.

The warranty on the Vinyl Frame and sash shall remain in effect only if normal cleaning practices are followed. See "Maintenance and Care"

### PAINTED PRODUCT

**15 YEAR LIMITED WARRANTY** on painted products.

Painted windows are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking, and major non-uniform discoloration for a period of fifteen (15) . Corner welds on colored windows may fade overtime. Color touch-up is the responsibility of the homeowner.

### INSULATED GLASS UNITS

**20 YEAR LIMITED WARRANTY** on Insulating Glass against seal failure. "Failure" is defined as a loss of the seal between the glass and the edge sealant resulting in the formation of moisture between the inner and outer panes of glass or the collection of dust or dirt between the inner and outer panes of glass. Under no circumstances is broken glass covered under this warranty.

According to the Canadian Glazing Standards Board (CGSB) for glazing quality glass, defects such as minute bubbles, eyes, crystals and/or scratches are normal and inherent to any manufactured glass product. These minor defects are not warranted. Cracked glass or IG failure due to a manufacturing defect or subject to thermal shock are covered on parts for a period of one (1) year from date of invoice.

### HARDWARE

Integral Window Systems Inc., warranties hardware against defects in materials and workmanship for a period of 20 years from the date of invoice. This Limited Warranty does not cover any hardware that has been tampered with or any product which has been improperly installed, abused, misused, worn out, altered, used for a purpose other than that for which it was intended, or in a manner inconsistent with any instructions regarding use of such product, nor does it cover corrosion related damage.

### SCREENS

Punctures and tears in screens are covered for a period of 10 days after the delivery or pick up. Please note that a screen will not stop a child from falling out of the window.



## WARRANTY LIMITATIONS

Integral Window Systems Inc. is limited solely and exclusively to repair or replacement at our discretion. Integral Window Systems Inc. will not be liable for any labour installation or freight costs.

## EXCLUSIONS

The following are excluded from coverage under this limited warranty:

- ❖ Any defects due to improper handling and unreasonable use or failure to perform necessary maintenance.
- ❖ Any damage due to settlement or structural defects or improper installation.
- ❖ Any damage caused by wind, hail, lightning or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants.
- ❖ Any damages caused by improper storage, handling, or improper installation.
- ❖ Broken glass or torn screens.
- ❖ Any Window which has been repaired, modified, or attempted to be repaired or modified by any person other than a duly authorized representative of Integral Window Systems.
- ❖ Exposure to sunlight, air pollutants and normal atmosphere conditions may cause all vinyl surfaces to gradually fade, chalk or suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under Integral Window Systems Limited Warranty.

- ❖ Failure to properly maintain windows (cleaning a minimum of twice per year) may cause dirt build-up, discolouration, and mold. Any defect, malfunction, or failure to perform which has occurred because of unreasonable use or lack of necessary maintenance.

## WINDOW MAINTANCE

Semi annual cleaning of windows is recommended. A mild household soap may be used. Caution do not use abrasive chemicals or materials. Do not use power washers or pressure washers.

Light lubrication of all moving components is recommended semi annually.

Following these simple procedures will guarantee you many years of performance from your windows.

## TRANSFER

Integral Window Systems warranty is fully transferable at no extra costs, provided that the products are register within 30 days from the purchasing and a notification of the transfer to the new owner is submitted within 30 days from the closing day. Notifications should be sent via email.