

INTEGRAL WINDOW SYSTEMS SEALED UNIT WARRANTY

INTEGRAL WINDOW SYSTEMS warrant, upon and subject to the following terms and conditions, that if, under normal conditions and operation, the formation of dirt or moisture occurs **WITHIN** the airspace, the integrity of the sealed unit will be deemed to have been compromised. **INTEGRAL WINDOW SYSTEMS** will, within a reasonable time, deliver a replacement unit to the Home Builder or to the closest Authorized Dealer, or refund the value of the original sealed unit.

This warranty is provided to the original purchaser of the of the residence for a full **5-YEAR TERM**. It applies only to a window installed in a basement application.

INTEGRAL WINDOW SYSTEMS, reserves the right to ensure to its satisfaction, that the unit has in fact, failed as the result of a seal rupture, and an inspection may be requested. The warranty period of the sealed unit replacement, is limited to the balance of the original warranty.

CONDITIONS, EXCLUSIONS AND LIMITATIONS

Glass breakage, **by any cause**, is not covered by this warranty.

Torn screening, **by any cause**, is not covered by this warranty.

Condensation on the room side glass surface is a statement of a condition that exists within the home. In no way does it reflect upon the performance of the window, but rather gives evidence of a situation (high humidity) that must be remedied before more severe damage occurs. Condensation is not a manufacturing defect, and is therefore, excluded from this warranty.



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INTEGRAL WINDOW SYSTEMS SEALED UNIT WARRANTY CON'T

THE SEALED UNIT WARRANTY SHALL BECOME NULL AND VOID IF:

The window is used for any other application other than its intended use.

A film, signage or decorative sun catcher is applied to, or hung in front of the glass surface.

The window is modified or repaired by other than INTEGRAL authorized personnel.

Stress is applied to the sealed unit by movement of the building

INTEGRAL WINDOW SYSTEMS shall not be liable under this warranty, for personal injury, loss claims, property damage or (labour after 1 year) material or other costs, howsoever caused or arising, and whether direct or indirect.

No representative of **INTEGRAL WINDOW SYSTEMS** is authorized to make any changes to this warranty, written or implied, without the General Managers authorization.

WARRANTY CLAIM PROCEDURE

Any legitimate claim for service will be dealt with in a timely fashion by **INTEGRAL WINDOW SYSTEMS**. A completed standard "**SERVICE REQUEST FORM**" generated from the Job Site, will ensure prompt and courteous attention.



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RESIDENTIAL LIFETIME WARRANTY*

ON VINYL COMPONENTS

All **INTEGRAL WINDOW SYSTEMS** windows, are fabricated using the highest quality components available. For this reason, it is expected that you will experience many years of satisfactory performance during, and subsequent to, the life of the warranty period.

If the need should arise, in order to be considered for warranty eligibility, **INTEGRAL WINDOW SYSTEMS** must have received payment in full for any product that is through to be defective.

Our efforts to provide a lengthy, all-encompassing warranty on the major components have been successful. The vinyl is covered by a lifetime warranty* while the most vulnerable component of the window, the sealed unit, will be covered for a full 5 years. The actual warranty will be subject to the terms, conditions, and limitations that are contained within this document.

The solid colour **Upvc** extrusions, offered by **INTEGRAL WINDOW SYSTEMS**, will not experience any major colour changes or fading, and it will not, as a result of manufacturing defects, rot, corrode, pit, peel or blister under ordinary conditions of exposure.

This warranty shall not apply to any Upvc extrusion that has been painted, coated, or varnished, in any fashion, by anyone other than our factory trained technicians.



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INTEGRAL WINDOW SYSTEMS shall not be liable for, and this warranty does not apply to, failure, defect or damage resulting from, or associated with, **IMPROPER INSTALLATION**, improper handling and/or storage. It does not cover an owner's failure to provide reasonable care and maintenance, or misuse, abuse or neglect. It is further stipulated that this warranty does not cover fire, tornadoes, hail, lightening, hurricanes, earthquakes, building movement, exposure to excessive temperature extremes, the effects of air pollution, mildew build-up, exposure to harmful chemicals, or to any other conditions beyond the control of the manufacturer.

A claim against this warranty is expressly limited to one of the following remedies: **INTEGRAL WINDOW SYSTEMS** may, at its discretion, reimburse the claimant in an amount equal to the original purchase price of the window in question or, to replace the defective material, and the costs involved in the transportation of that material, to the site or closest Authorized Dealer. Replacement components may vary slightly in colour or gloss due to their lack of exposure to the same elements as the components that they replace. **INTEGRAL WINDOW SYSTEMS** shall not be liable for such a variance.

This warranty shall be the sole remedy for the original purchaser during the term of the warranty period. It is exclusive, and is expressly in lieu of all other warranties, liabilities or obligations of **INTEGRAL WINDOW SYSTEMS** uPVC extrusions.

The labor to repair a manufacturer's defect, will be covered for 1 year from the date of the customer's original invoice

No representative of **INTEGRAL WINDOW SYSTEMS** is authorized to make any, written or implied, to this warranty without a General Manager's authorization.

*The term "Lifetime" is administered by the extrusion company and is deemed to represent a full 20 years.



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