

WARRANTY

Thank you for choosing Innovative Stonecraft manufactured stone veneers. We strive to create products that closely resemble the natural appearance and texture of real stone and take great pride in our product and processes.

With our 50 year limited warranty, we offer homeowners peace of mind that should a manufacturing defect occur within the product, we will honor our commitment to replace that product free of charge within that time period. This warranty covers the original owner/purchaser of the home and can be extended to additional owners when a transfer of ownership is submitted and approved by Innovative Stonecraft in writing.

The 50 year limited warranty is only applicable if the stone veneer products are installed in compliance with all local, provincial and federal building code standards in effect and enforced at the time the stone was installed. All stone must be at a minimum installed in accordance with National Concrete Masonry Association guidelines that can be found on their website.

Innovative Stonecraft Assumes no liability in the following events:

- Improper use and application of our products.
- Installation over improperly designed surfaces and use of defective or improper installation materials.
- Product is damaged by accident or by neglect.
- Product is damaged by evidence of power washing or using chemicals in and around the product, painting the product, or from airborne contaminants.
- Any damage caused by natural or man-made disasters including but not limited to earthquakes, fire, water damage, tornadoes, hail, ice buildup, or other extreme weather or vandalism.
- Changes in the appearance of veneer products caused by normal weathering or efflorescence. Normal weathering overtime may cause stone surfaces to face, accumulate dust, stain or possibly alter the colour of the stone.
- Damage resulting from structure or wall settlement and movement, moisture intrusion, or mold.
- Any unforeseen circumstances that might adversely affect the product that is out of the direct control of Innovative Stonecraft.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY INNOVATIVE STONECRAFT INC. AND DISCLAIMS ALL AND ANY WARRANTIES, EXPRESSED OR IMPLIED INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE FULLEST EXTENT PERMITTED BY LAW.

This warranty coverage is limited to replacement and repair of stone veneer products only and does not cover labour to remove or reinstall the materials. The purchaser shall notify Innovative Stonecraft Inc, in writing, within thirty (30) days of discovering the defect. Innovative Stonecraft is not obligated under this warranty if claim is not notified in writing within the above time period.

The claim should include the proof of the date of purchase, date of installation and detailed pictures of the defects. Innovative Stonecraft will investigate the alleged defect and determine whether it is covered by our limited warranty and be replaced.

ANY ORAL STATEMENTS BY INNOVATIVE STONECRAFT EMPLOYEE OR ITS DISTRIBUTORS AND DEALERS DO NOT CONSTITUTE WARRANTIES. THIS WARRANTY DOCUMENT SHALL TAKE PRECEDENCE OVER ANY OTHER.

