

Terms & Conditions

Agreement - payment of the requested deposit assumes agreement by the customer to the details stated on the quote and the Terms & Conditions.

Quoting - Costs of materials are correct at the time of quotation. This may vary when materials are purchased due to any price changes at the suppliers.

Deposit to reserve appointment date - The appointment date will be reserved for 48 hours from the date of requesting deposit. If no deposit has then been received, the invoice and appointment will be cancelled. The deposit is fully refundable should the appointment date be cancelled by Jays Handyman Services but non-refundable if cancelled by the customer. It is understood that sometimes circumstances change, therefore it is accepted that the appointment date may be revised to a later date by either party.

Payment for materials - If requested, the payment covers the cost of materials. These will be purchased and delivery arranged to the customer if necessary. Materials covered by the payment are the property of the customer and if delivered to site, are also the responsibility of the customer.

Additional materials - any additional materials required due to unforeseen circumstances or additional work requested by the customer, will be added to the final invoice. The additional materials remain the property of Jay's Handyman Services until the balance has been paid on the final invoice.

Materials supplied by customer - If the customer is supplying their own materials, any additional time required due to damaged, incorrect or missing materials supplied by the customer will be added to the final invoice. Any additional materials required due to damaged, incorrect or missing materials will be supplied by Jays Handyman Services and the cost added to the final invoice.

Work area - please ensure that the area where the work is to be carried out is clear and free of obstructions.

Payment - payment is required within 2 working days from the date of the invoice. No credit is offered.

Photos - Images of the finished work may be used for promotional purposes. If you do not agree for images of the finished project to be used in this way then please email Jays Handyman Services stating name, address and quote reference.

enquiries@jayshandyman.services.co.uk

