



## Booking policy

Thank you for your interest in booking our service.

The following sets out our current booking policy.

For the full terms of conditions of booking, please refer to our website.

### Pre-designed menu/Canape menu

- Minimum charge of £200 apply for the pre-designed menu.
- If you have a food allergy, intolerance or sensitivity, please speak to us about ingredients in our dishes before booking. We cannot accommodate any dietary requirements which have not been advised at the time of booking.
- All parties must choose from the same menu.
- Transportation cost is charged from DA16 at an hourly rate of £10 per hour and where the congestion charge and parking charges apply, these will be charged at estimate.
- Prices include the preparation of the menu items on the day and the cost of food.
- For the guest of 7 people or more, we will include an additional service staff for the duration of the service.
- Please note that we will require the payment in full in order to secure your booking.

### Bespoke menu

- Minimum charge of £300 apply for the bespoke menu.
- If you have a food allergy, intolerance or sensitivity, please speak to us about ingredients in our dishes before booking. We cannot accommodate any dietary requirements which have not been advised at the time of booking.
- Transportation cost is charged from DA16 at an hourly rate of £10 per hour and where the congestion charge and parking charges apply, these will be charged at estimate.
- Prices include consultation, designing a bespoke 3 course menu, preparation and cooking of the bespoke menu on the day.
- Prices excludes the cost of food – estimate cost of food provided and charged in advance.
- For the guest of 7 people or more, we will include an additional service staff for the duration of the service.
- Please note that we will require the payment in full in order to secure your booking.

### Other services

- All other services are tailored to your needs and therefore we will provide you with a fee quote upon your confirmation of service required.

### Cancellation and Deposits

- Orders cancelled or reduced within 7 days prior to the booked date will be charged in full.
- Orders cancelled or reduced more than 7 days prior to the delivery time will be charged at 50%.