

RED ROSETTE HORSEBOX HIRE LIMITED

Journey Booking Form

WE CARRY EQUINE & HUMAN 1ST AID KIT, TOGETHER WITH WATER & HAY.
YOU WILL BE KEPT UPDATED ALONG THE JOURNEY, FOR YOUR PEACE OF MIND.

Horse(s) name –

Horse(s) Value –

Approximate weight(s)-

Passport number(s) –

Collection address
name & telephone number -

Delivery address
name & telephone number

Any other important information

RED ROSETTE HORSEBOX HIRE LIMITED

Terms and Conditions of Transportation and Recovery

1. A deposit of £50 is payable to secure booking. In the event that the transportation is cancelled with a minimum of 4 days' notice (excluding the transport date and the day of cancellation) then this deposit will be returned in full, minus a £10 administration fee. Alternatively, the full deposit can be transferred to another date for transport. Cancellation within 4 days, with no additional booking, then the deposit will not be returned.
2. Balance to be paid no later than 24 hours prior to the commencement of the transportation service. This payment can be made by bank transfer, card payment or cash can be paid on the day of transport.
3. Transportation charges are based on information provided by you at the time of booking. If that information is incorrect or changed the additional journey will be charged at £1 per mile.
4. You must, by law, have your horse's passport when travelling and provide it to the driver prior to transportation services commencing.
5. Your horse must be insured to travel and hold current public liability insurance. Red Rosette Horsebox Hire Ltd takes no responsibility for any injury caused to your horse whilst travelling.
6. You are personally liable for your horse(s) in the event of injury or damage sustained to or by your horse(s). You will be liable to cover the cost of repair for any damage caused by your horse(s), other people's horse(s), driver or other people travelling in the horsebox.
7. You will have opportunity to inspect the lorry for any existing damage before the journey
8. The vehicle has a carrying weight limit of 1100KG excluding fuel, people and tack. Rosette Horsebox Hire Ltd will not allow any breach of this weight limitation and is the sole discretion of Red Rosette Horsebox Hire Ltd to determine when this limit has been reached.
9. Please ensure suitable access for loading. If you have any doubt, please contact Red Rosette Horsebox Hire Ltd for advice. There must be suitable room to manoeuvre the lorry safely. Red Rosette Horsebox Hire Ltd at its sole discretion, reserves the right to request an alternative loading area in the event that it considers the loading area provided is unsuitable.
10. We will carry tack and equipment at your own risk.
11. An allowance of 30 minutes will be given for the loading of your horse(s) and equipment to be transported. In the event that this is exceeded and additional charge will be made at a rate of £12.50 per half hour over and above the 30 minutes allowed.
12. Should it not be possible to load your horse(s), no refund of deposit or transportation fees will be made.
13. Red Rosette Horsebox Hire Ltd reserves the right and at its own discretion to refuse loading and transportation of a horse(s) in the event that it deems that it is unfit to travel or will cause damage or jeopardise the safety of itself, other horse(s), people traveling with the horse including the driver or to the lorry. In this event, no refund of deposit or transportation fees will be made.

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14. Up to 2 people may travel in the cab and view their horse(s) via CCTV during transportation. We do not allow passengers to travel in the horse or groom areas. Red Rosette Horsebox Hire Ltd reserves the right at its sole discretion to refuse the transportation of people. All passengers must wear seat belts at all time during transport.
15. All care will be taken to ensure the safety and comfort of your horse(s) during the journey. If during the course of the journey your horse(s) becomes ill or unsettled, Red Rosette Horsebox Hire Ltd reserves the right at its sole discretion to contact the nearest vet for treatment or sedation. You accept all liability for veterinary expenses and any delay incurred to the journey will be charged at a rate of £12.50 per half hour.
16. Every effort will be made to ensure the journey on time and in a safe manner. Red Rosette Horsebox Hire Ltd accepts no liability for any delays to the journey how so ever caused.
17. Red Rosette Horsebox Hire Ltd reserves the right to choose the transportation route.
18. You must print this document and sign in the space provided below and hand to the driver prior to the transportation. By signing this document, you acknowledge receipt and acceptance of these terms and conditions. In the event that this is not provided, Red Rosette Horsebox Hire Ltd reserves the right to deem the agreement as cancelled without notice, not to perform any transportation service or return the deposit or transportation fees paid.

By signing below, the hirer agrees to Red Rosette Horsebox Hire Ltd retaining personal information in line with GDPR guidelines.

Signature of Consignor.....

Name of Consignor (Print).....Date.....