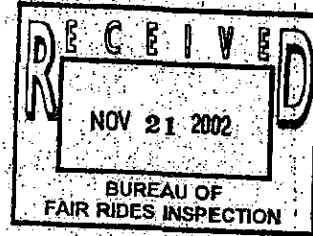




VISA International s.r.l.  
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NOV 21, 2002

To: Mike Reinhart  
Florida Bureau of Fair Ride Inspection



**Regarding failure on Mini Jet Ride**  
*Instant modification on lower leveling bar of mini jet rides.*

Dear Mike Reinhart, after reviewing you fax from Nov. 18, 2002, an instant modification on the mini jet rides has to be to add 2 grease fittings on each of the upper support of the leveling bar (center hub connection). For this the leveling bars have to be dismantled two holes have to be drilled on each sweep (left and right side of tubing) and two grease fittings have to be added per support.

Before installation of leveling bars, the bars have to be visually inspected for any deformation and the top pin (center hub side of the bar) has to be sanded, cleaned and greased.

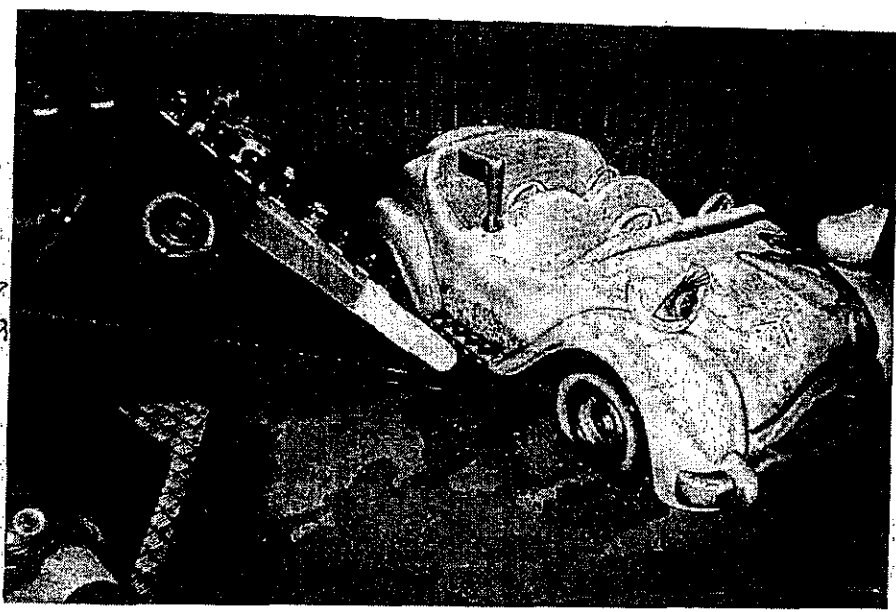
These grease points have to be greased every 40 operational hours.

We feel that after this instant modification a seizing of the upper joint of those bars can be eliminated, and the ride can be operated safely.

Best regards,

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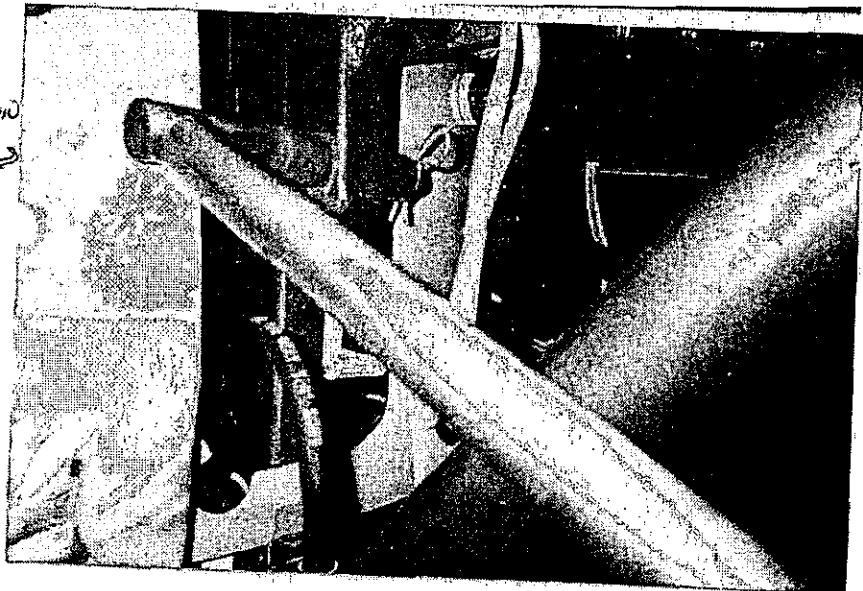
SWEEP →  
HYD. LIFT CYLINDER →  
BRACE →



#3

#1. This photo taken by Inspection Specialist Guay on 11/12/02 shows the ride configuration for one tub. The tube marked "Brace" goes from the center hub of the ride to underneath the tub. The "Brace" keeps the tub level as it is hydraulically lifted up approximately two feet.

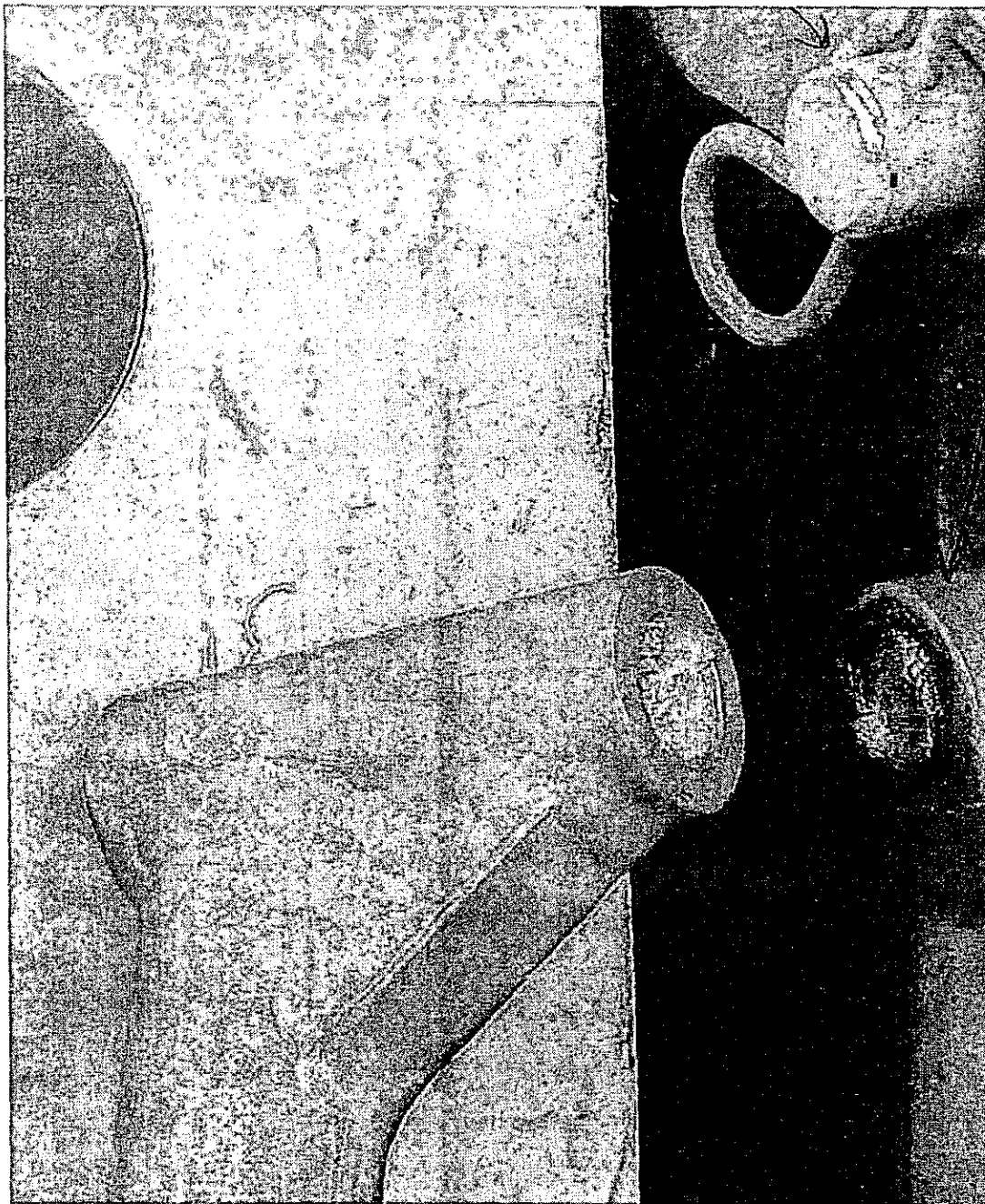
BRACE CONNECTION POINT TO CENTER OF RIDE →



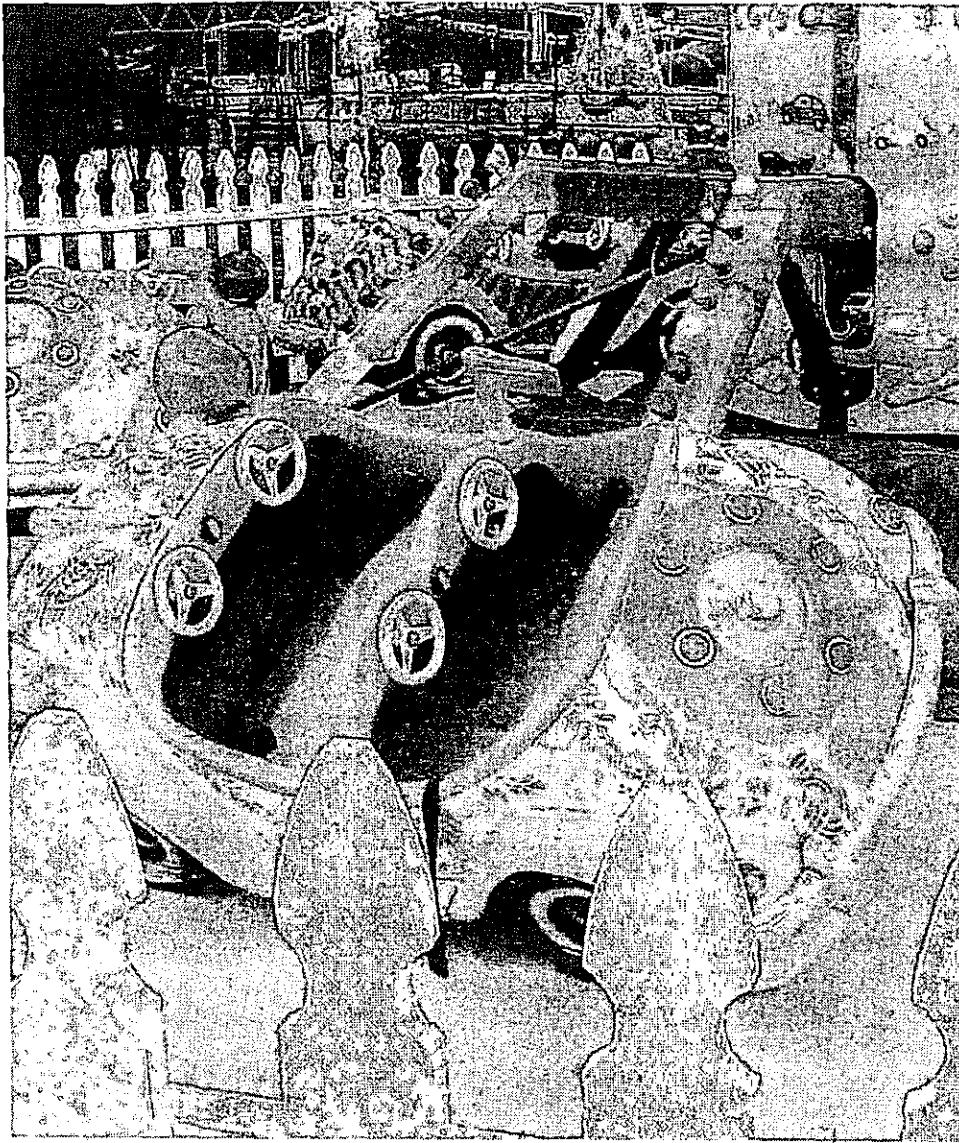
#4

← HYD. LIFT CYLINDER

#2. This picture, also take by Inspection Specialist Guay on 11/12/02 shows where the "brace" attaches to the center of the ride above the hydraulic lift cylinder. There is no grease fitting on the brace or its' attachment point.



#3. Digital photograph taken by "Sam's Fun City" employee showing the brace connection point which failed. Notice the pin is fused inside the sleeve on the right where it broke off of the brace.



#4. Digital photograph taken by "Sam's Fun City" employee showing the tub in rest position after the brace failure. No children injured, only shaken up.



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Montagnana, March 10, 2005

**OBJECT: SERVICE BULLETIN – Mini Jet Ride**

*Dear Customer,*

*Here enclosed we are sending you a SERVICE BULLETIN issued by VISA International Srl Technical Department, concerning the Mini Jet Rides.*

*We ask that you carefully perform the actions and tasks described on the same bulletin. If you experience any difficulty when performing the required tasks, pls do not hesitate to contact us. Our Customer Service Department will be glad to assist you.*

*We apologize for any inconvenience, however these modifications are necessary to ensure the proper functioning of your ride.*

*Best Regards,*  
*VISA International Srl*  
*Technical Department.*



## SERVICE BULLETIN

**Ride Name:** MINI JETS with 4,5 or 6 arms – Park Model / Trailer Mounted

### ABSTRACT OF ISSUE

Maintenance procedure for better and safer use of the Attraction.  
Pls consider this bulletin as an update of the Mintenance and Operation Manual.

### ACTION TO BE TAKEN

- Put grease or suitable lubricator onto the following surfaces and pins using proper grease every week;
- Put grease or suitable lubricator on the main bearing every 40 working hours;
- Check the connection of the hydraulic tubes and eliminate possibile leaking;
- Check, clean and lubricate with a suitable cleaner for contacts electrical collector;
- Test that all of the electrical components of the attraction are in perfect condition;
- Every fifteen days check if the transmission belt which connects motor and main bearing is properly tightened;
- Change the oil of the hydraulic pump and its filter every 12 months (oil Haidin 46);
- Change the oil of the gear box every 24 months (Specific oil for gears);
- Change the transmission belts every 24 months;
- Change pins and safety pins every 12 months;
- Change the brushes of the sliding electrical contacts of the collector every 48 months;

**ATTENTION!!!** During the maintenance operations, the ride or attraction must be stopped and the electrical driving supply turned off (the general circuit breakers are in position OFF);

**ATTENTION!!!** The change of each used/damages part must be changed with indicated materials or original corrisponding parts;

**ATTENTION!!!** Any tampering or violation of regulations of the operating system of the ride voids the warranty and the certification of the enclosed standards;

**ATTENTION!!!** Any modification of the functioning system of the ride must be approved by VISA International srl;

**ATTENTION!!!** VISA International srl is not responsible for damages caused by the non-observance of these safety rules and reserves the right to act both against the owner and the operator and to notify the proper authorities about any abuse;

**ATTENTION!!!** If you have any doubt whatsoever, contact us and we will be pleased to offer you the assistance in any problem which may arise;

**ATTENTION!!!** We decline all responsibility for damages to persons or things caused by tampering of electrical and structural systems by third parties or lack of maintenance and/or repairing.