

Whitewater West Ind.
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Bulletin No.6 Release Date: July 10, 2008 Effective Date: July 10, 2008 Supercedes: Sept/05 Completion Date:

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Affected Production Dates: Sept/05 – Apr/08

SAFETY ALERT

Ride Manufacturer: Whitewater West Ind

Ride Name:

Model Number: AP 1050 – AP Giant Rainfortress

Abstract of Issue: We are aware of a spinning water wheel on an Aquaplay structure breaking off at the attachment and falling to the ground

Reason for Release: While we investigate the reason for occurrence, we are concerned that similar systems may be prone to the same thing happening.

Action to be taken: We recommend that all water wheels and spinning trays be removed and the assemblies preserved. Once our immediate investigation is complete, we will advise a specification for reattachment, which may include a new assembly from Whitewater if necessary.

If you have any questions or require further information please contact:

Phil Zhong 604-273-1068 x 329 604-318-6431 PZhong@whitewaterwest.com



Whitewater West Ind. Ltd. 6700 McMillan Way Richmond ,B.C,Canada V6w 1j7 604-273-1068 604-273-4518 fax. www.whitewaterwest.com

Product Advisory

Subject: All Aquaplay units with Waterwheels and/or spinning trays - steel hub assembly

Background: We have received word that Waterwheels and/or spinning trays can loosen and even fallen off **creating a serious risk of harm**. Waterwheels and/or spinning trays are mounted on a steel hub assembly. Over time and especially in indoor environments, the steel hubs are subject to corrosion.

Action: All water wheel and spinning tray assemblies should be inspected immediately to ensure that the hub assembly has not rusted excessively and the wheel and/or tray are securely fastened. If the hub is loose or corroded please take steps to change out the assembly. We can assist you with this task if you contact us.

Contact information: If you require additional information or assistance please contact us at the numbers provided.

Regards, Scott Heke Service Manager Whitewater West Ind. 604-273-1068 604-765-1610



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Bulletin No.8

Release Date: . ug. 7, 2009 Effective Date Aug. 7, 2009

Supercedes: St pt/08
Completion D: te:

SERVICE BULLETIN

Ride Manufacturer: Whitewater West Ind

Affected Production Dates: all existing units

Ride Name:

Model Number: any AquaPlay unit with water wheel and spinning tray

This is to confirm that the new bearing hubs are required to be used for reinstalling the affected features.

If you have any questions or require further information please contact:

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