

Cisco DNA Automation Quick Start Services

Cisco Customer Experience

Conquer IT challenges

With the proliferation of new cloud applications, increased data traffic, and a growing number of networked devices, IT professionals are facing unprecedented challenges. Networks are becoming more complex every day, security threats are on the rise, and the skills gap is widening, making it difficult to keep up with the fast pace of change. Cisco DNA Automation Quick Start services can help you transform across technology, people, and process so you can confidently face the challenges that come your way.

Cisco Customer Experience

Delivering on your business outcomes

Layers of expertise

Expert resources

Trusted support

Insights and analytics

Active learning

Contextual intelligence

Digitally connecting you to...
the **right expertise**
at the **right time**
with the **right level**
of engagement

Across every architecture



Networking



Cloud



Data center



Collaboration



Security



IoT

Cisco® DNA Automation Quick Start benefits:

- **Accelerate deployment** and adoption of Cisco DNA Center with a predefined scope and prescriptive design that provides the fastest way to test the value of Cisco DNA Center
- **Mitigate risks and reduce complexity** by leveraging Cisco's best practices, proven processes, innovative tools, and validated designs
- **Receive expert guidance** from the Cisco Customer Experience (CX) team to help you onboard, implement, manage and use Cisco DNA Center Automation features with greater ease and confidence
- **Reduce implementation costs** by trialing Cisco DNA Center with a limited deployment before broader rollout

Cisco DNA Automation Quick Start Implement services help speed the time to value of specific Cisco DNA Automation use cases by implementing a predefined, limited-scope deployment. This allows you to trial Cisco DNA Center before a broad rollout on a larger scale as you move from onboarding to implementation.

Services include:

- Installation or upgrade of one Cisco DNA Center appliance
- Device discovery for one wireless LAN controller and up to 25 supported network devices
- Network hierarchy creation for one site
- Population of image repository with up to five software images
- One “simple” Plug-and-Play (PnP) profile
- One configuration template
- One building floor plan import
- Delivery of Solution Requirements document, an as-built document for implemented environment with steps on how to deploy high-availability cluster, and knowledge transfer
- Simple overview of solution

Cisco DNA Automation Quick Start Use services help accelerate adoption and reduce costs by bundling deployment of Cisco DNA Center with in-depth training by Cisco experts to deliver specific outcomes and demonstrable benefit at completion. Our trusted advisors define the use case(s) for automation in a production pilot and will help resolve your specific challenges through one-to-many Ask-the-Expert (ATX) sessions and CX Accelerators, which provide personalized one-on-one coaching engagements.

Services include:

- Installation or upgrade of one Cisco DNA Center appliance
- Device discovery for one wireless LAN controller and up to 100 supported network devices
- Network hierarchy creation for one site
- Software Image Management (SWIM)*
 - Populate five software images to repository
 - Upgrade five devices using SWIM feature
- Plug-and-Play (PnP)*
 - Two “simple” PnP profiles
 - Onboarding of five switches with PnP
- One building floor plan import
- ATX sessions: Project Planning; Cisco DNA Center Getting Started; Cisco DNA Center Feature Overview; Cisco DNA Center Post-Deployment; and Cisco DNA Center Troubleshooting
- CX Accelerators: Cisco DNA Center Implementation Readiness; Cisco DNA Center Feature Planning; Base Automation and Assurance Deployment; Cisco DNA Center Software Image Management (SWIM) Deployment*; and Cisco DNA Center Plug-n-Play Deployment*
- In-depth training of solution features

* With Cisco DNA Automation Quick Start Use service, choose either SWIM or PnP, depending upon use case selected.

Get on the fast track for Cisco DNA Automation

[Learn more](#) about how our experts can help you deploy, manage, and use Cisco DNA Center or [explore all Cisco Customer Experience services for enterprise networking](#).

Comparison of Cisco DNA Automation Quick Start

Implement vs Use

	Implement service	Use service
Cisco DNA Center Implement	✓	✓
Scale	1 Wireless LAN Controller + 25 devices	1 Wireless LAN Controller + 100 devices
Software Image Management (SWIM)	Add 5 software images	5 software images + upgrade 5 devices*
Network Device Onboarding (Plug-and-Play)	1 configuration template	2 configuration templates*
Cisco DNA Center High Availability (HA)	Planning HA	Implementing HA
Knowledge Transfer	Simple overview of solution	In-depth solution training
Ask-the-Expert (ATX) and Accelerators	✗	✓

* Use service only: Includes SWIM or PnP depending on use case selected.

Cisco DNA Automation Quick Start services enable you to:

- Mitigate risks associated with deploying and using new technology by leveraging our expertise, best practices, proven processes, proprietary tools, and Cisco Validated Designs (CVDs)
- Trial Cisco DNA Center before broad rollout with low-cost, predefined, unlimited scope
- Ensure maximum impact and cost-effectiveness based on use case to accelerate time to value
- Implement Cisco DNA Center faster with day-zero provisioning
- Build in-house expertise and address knowledge gaps through in-depth one-on-one guidance with technical experts
- Work with experienced and trusted experts to accelerate Cisco DNA Center production deployment for Network Device Onboarding and Software Image Management (SWIM)
- Enable seamless updates by populating image repository and upgrading devices using SWIM
- Demonstrate and enable Plug-and-Play (PnP) capabilities