

# CDC Reopening Considerations



The information provided herein is derived from national and local best practices for reopening is provided as reference only and does not replace government orders or regulatory guidelines. LKM management has been in close contact with government officials and local business leaders regarding prudent phased reopening protocols, and will update our participants as more information is available.

## LKM VENDOR EFFORTS

- Know local directives.
- Notify market organizer of timeframe for reopening.
- Consider a cashless and touchless payment option.
- Purchase cleaning supplies, PPE, and fixtures, as needed.
- Consider installing sneeze guards at your register counters.
- Create physical distancing protocol signage.
- Consider online orders and pick up services for customers wishing to reduce contact time.
- Provide hand sanitizer/wipes.
- Increase distance between vendors.
- Create one-way traffic flow to avoid congestion.
- Remove seating to discourage lounging within your area.
- Limit merchandise on display to sample sizes.
- Limit number of customers in area at any one time.
- Modify return/exchange policy to reduce contacts in store.
- Remove multi-touch testers/samples.
- Close fitting rooms (prohibited by government).
- Determine how apparel items will be disinfected.
- Clean high-touch surfaces frequently with EPA's List N products.
- Wipe down counters before and after each customer
- Money exchanged should be placed on counters/tray to avoid hand-to-hand contact.
- Wear face masks.
- Consider use of gloves by employees.
- Clean shared employee tools and equipment regularly.

## LKM MANAGEMENT EFFORTS

- Communication online: opening dates, store hours, and procedures.
- Ramp up marketing and social media
- "Open for Business" signage
- Rearrangement of common area to accommodate physical distancing
- Increased cleaning frequency of high-touch areas and common area restrooms
- Addition of hand-cleaning dispensers and/or hand-washing stations
- Social distancing and PPE protocol signage posted in common areas
- CDC posters highlighting best practices
- Signage stating 6 ft physical distancing rules
- Floor markers demarcating 6 ft distancing
- Floor graphics to assist customer queuing in front of POS and entrances
- One-way signs to control foot traffic
- Dedicated curbside pickup areas based on availability

### Resources

[Hawai'i Government Business Resource](#)  
[CDC Guidance for Businesses](#)

[ICSC](#)  
[National Retail Association](#)

[National Restaurant Association](#)  
[Hawai'i Chamber of Commerce](#)