

Open A New Warranty Claim

To open a new claim, call your Extended or Manufacturer's warranty company and go through the required steps. Each company is different, and they require a different information to open the claim, but there are customer service agents ready to walk you through the initial set up. We are happy to provide contact information and support through the process if requested.

Be prepared to submit:

- ❖ Bill of Sale/Proof of Purchase
- ❖ Visible Date of Purchase
- ❖ Model & Serial Number
 - ❖ Purchase Location
 - ❖ Type of Product
 - ❖ Brand of Product

If you have not registered your unit, then you will need to do so on the Manufacturer's website before service can be established.

A claim has *not* been opened until a *claim number* has been provided from the *warranty company*.

Please be aware that we are an independent company and any schedule date given to you through any warranty company is invalid.

You are not on our schedule until one of our staff members have specifically spoken to you and put you on our schedule.