

Ride Guard Extended Warranty – Terms & Conditions

Effective Date: October 3, 2025

Applies Canada-Wide

1. General Agreement

By registering your product and/or submitting a claim under the Ride Guard Extended Warranty (the “Warranty”), you (“Customer” or “Purchaser”) agree to be bound by the following Terms and Conditions (“Terms”). This Warranty is issued and administered by Ride Guard Canada Inc. (“Ride Guard,” “we,” “us,” or “our”). Registration constitutes acceptance of these Terms. If you do not agree, do not register or submit a claim.

2. Eligibility & Registration

Eligibility requires registration within 90 days of purchase with accurate customer details (name, contact, VIN, proof of purchase, product details). Registration is valid only for the original purchaser and is non-transferable. Products purchased from unauthorized sellers are not eligible. Ride Guard may reject incomplete or false registrations.

3. Coverage

Year 1: Manufacturer’s warranty applies.

Year 2: Ride Guard provides coverage for defects in materials or workmanship not covered by the manufacturer. Maximum of three (3) claims per product. Ride Guard reserves sole discretion to determine eligibility.

4. Exclusions

This Warranty does not cover normal wear and tear, misuse, accident, neglect, improper installation, environmental damage, or products with removed serial numbers. Also excluded are losses from theft, fire, vandalism, or use for rental/commercial purposes.

5. Claims Process

Claims require proof of purchase, VIN, description, and documentation. Submit via email to contact@rideguard.ca. Ride Guard reviews claims within 10 business days and may repair, replace parts, or replace the product entirely at its discretion. Decisions are final.

6. Limitations of Liability

Ride Guard ' s total liability shall not exceed the original purchase price. Ride Guard is not liable for incidental, consequential, or indirect damages, including loss of time or income. No representative may modify this Warranty. Some provinces may not permit such exclusions.

7. Termination and Modification

Ride Guard may modify or terminate the Warranty program at any time without notice. Changes do not affect claims filed before the modification date.

8. Governing Law and Dispute Resolution

These Terms are governed by Canadian law and the laws of Ontario. Disputes shall be resolved through binding arbitration or small claims court in Ontario. The prevailing party may recover reasonable legal costs.

9. Privacy Statement

Ride Guard collects and protects personal information in compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA). Information is used solely for warranty registration and claims. Contact privacy inquiries to contact@rideguard.ca.

10. Consumer Rights

This Warranty provides specific legal rights without limiting statutory rights under Canadian consumer protection legislation, including the Consumer Protection Act, 2002 (Ontario).

Contact Information

Ride Guard Canada Inc.
Email: contact@rideguard.ca

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