

Ride Guard Extended Warranty – Terms & Conditions

Effective Date: October 3rd 2025

By registering your product with Ride Guard, you agree to the following terms and conditions.

1. Eligibility & Customer Information

To register, customers must provide accurate information, including:

- Full Name
- Email Address
- Phone Number
- Receipt / Invoice
- Vehicle Identification Number (VIN)
- Date of Purchase
- Product Name / Model
- Invoice Number

Registration is valid **only for the original purchaser** of the product.

2. Coverage

Year 1: Manufacturer's Warranty – coverage provided solely by the manufacturer.

Year 2: Ride Guard Extended Warranty – provides additional coverage for defects in **materials and workmanship** not covered by the manufacturer's warranty.

Limits:

- Maximum of **3 claims** per registered product.
- Coverage is **non-transferable**.

3. Exclusions

This warranty **does not cover:**

- Normal wear and tear
- Misuse or improper maintenance
- Accidental damage
- Any defects outside materials or workmanship

4. Claims Process

- Submit proof of purchase, VIN, and defect details.
- Ride Guard will review and determine eligibility.
- Ride Guard may repair, replace, or authorize repairs at its discretion.

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5. General Terms

- This extended warranty **supplements but does not replace** the manufacturer's warranty.
- Ride Guard reserves the right to modify or terminate this program at any time.
- By submitting registration information, you acknowledge and agree to these terms.
Nothing in these terms limits your statutory rights under the **Consumer Protection Act, 2002 (Ontario)**.

6. Privacy Statement

Ride Guard collects your personal information (name, email, phone, VIN, etc.) solely for the purpose of processing your warranty registration and communicating about claims. Your information is stored securely and will not be shared with third parties except as necessary to provide warranty services.

Contact Information:

- **Email:** contact@rideguard.ca