



# RRW Services

"ADDRESSING COMMUNITY  
CONCERNS BECAUSE WE  
CARE, NOT BECAUSE IT'S A  
PROBLEM"

# PLEASE STEAL OUR IDEAS!!



Imitation is the sincerest form of  
flattery that mediocrity can pay to  
greatness.

— *Oscar Wilde* —

AZ QUOTES

# THE REAL FACE OF RRW

- ▶ **Trauma Informed services:** On an organizational or systemic level, Trauma-Informed Care changes organizational culture to emphasize respecting and appropriately responding to the effects of trauma at all levels. Trauma-Informed Care requires a system to make a paradigm shift from asking, “*What is wrong with this person?*” to “*What has happened to this person?*”
- ▶ **Re-traumatization:** Any situation or environment that resembles an individual’s trauma literally or symbolically, which then triggers difficult feelings and reactions associated with the original trauma.
- ▶ **Culturally responsive services:** Cultural responsiveness is a new way of thinking about culture. It means being open to new ideas that may conflict with the ideas, beliefs and values of your own culture, and being able to see these differences as equal. It helps you provide culturally appropriate care and support, so people are empowered to manage their own life, health and care.

# WORK TO REHUMANIZE OUR COMMUNITY

- Rehumanizing our community
- Addressing community concerns because we care, not because it's a problem
- Together we can
  - ▶ Trauma Informed services: We are working with a Oregon University to study and provide recommendations around ways to be better trauma informed. We have also recently had a mental health contractor performed a Professional Quality of Life Scale (ProQOL)
  - ▶ Culturally responsive services: We have a true Black and Indigenous People of Color (BIPOC) program. We employ: Black, Native, Mexican, disabled population and LGTBQIA+
    - ▶ We are establishing a cultural center unique to each building
      - ▶ Cultural building theme(s)



# RRW... WHO ARE WE?

- ▶ We exercise **FACTS** not **FEELINGS**
- ▶ We are a **NO GOSIP** zone, supported by policy.
- ▶ We allow no negative talk about other community partners
- ▶ RRW exercises **restorative justice** as a practice across our entire program
- ▶ “We address community concerns because we care, not because it’s a problem”

- ▶ 5 trained Peer Supports
- ▶ 2 Case Managers
- ▶ 2 Administrative Staff
- ▶ 2 Clinical Staff

## Daily we provide:

- 60-100 walk ins
- 50-112 meals
- 10-25 clothing services
- 15-20 hygiene product distribution





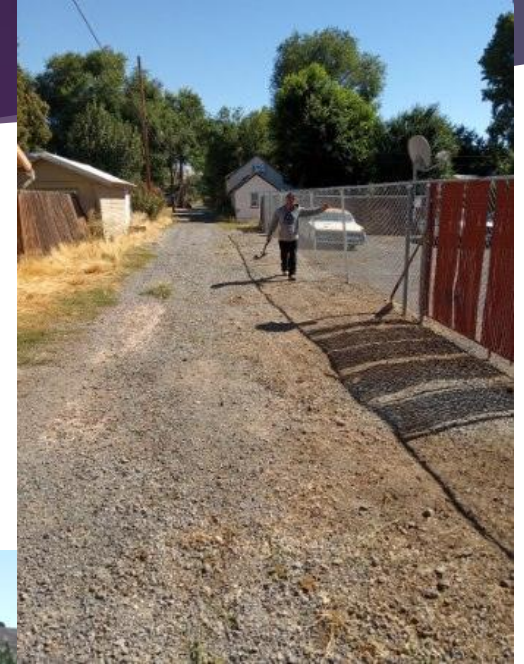
## RRW Hope Center warming/clean air center

- a) Phone docking station available
- b) Goal setting and support to accomplish them
- c) Educational and motivational T.V. programming
- d) Walk in peer support services
- e) Both Support groups and educational groups
- f) Alcohol and drug services along with case management
- g) Assistance with criminal record expungement
- h) Food services: warm meals, food to go, etc.
- i) Clothing services: clothes closet, etc.
- j) Computer station for public use
- k) Laundry cards
- l) Bus tokens
- m) Hair cuts
- n) Foot soaking and care



# RRW Supportive Employment Program (SEP)

## Members in Action



# RRW Supportive Employment Program (SEP)

## Relapse prevention plan, ASAM and needs assessment

- ▶ MAT will be considered and supported as a part of employment services
- ▶ Group services and peer support will be made available
- ▶ An individual's personal recovery goals will be considered and evaluated every 30 days or as needed
- ▶ Individuals will continue to be connected to resources in our community
  - ▶ With a priority being those in the Klamath Falls BHRN

## Members will start with entry level positions and labor work crews:

- ▶ In partnership with local business(s) entry level positions and labor crew will be established to support those with little or no work experience. These positions will also support those early in recovery.
- ▶ Skilled labor positions will also be available for those in this program who can safely function in these roles.



# Outreach

- a. Community outreach 2-4 days a week
- b. We identify homeless strongholds
- c. We focus on building Relationships with the houseless communities of Klamath
- d. Food distribution
- e. IYS partnership outreach
- f. We also work with many other community partners



**KLACS** and **Klamath Public Health** are a huge support in our outreach efforts

# Emergency Housing

- a. Hotels short term
- b. 1-4 day stays
- c. Immediate stabilization and case management
- d. 0 cost to members



# Transitional Housing



- a. Tier 1 housing 30-60 days
- b. Tier 2 housing up to 90-24 months
- c. Family housing
- d. Structured learning
- e. Low or no cost depending on circumstances
- f. Support with family reunification



We Assist Individuals With:

- Application fees
- With HUD housing applications
- KLACS applications
- Filling out rental applications
- Available properties lists
- Ready to Rent classes starting May

# Employment Services

- a. Resume building and connection to resources
- b. Preferred employers
- c. Temp agencies: strong relationship
- d. WOIA
- e. Work Source
- f. Good Will







# What Else!

- ▶ **Podcast:** A podcast on how to see beyond now and on the other side, walk in your personal truth
- ▶ **Restorative Justice/Cultural Understanding Training:** Trainings on how to grow beyond stereotyping, bias and unhealthy cultural norms to be a part of a better future.
- ▶ **Frontline Soldiers:** RRW is in the heart of the “problem area” of Klamath Falls. The individuals we serve do not go to another center, they use or commit crimes. We are in fact the front line of change, we are Front Line Soldiers.
- ▶ **Advocacy at the highest level of state government:** The point is not about name dropping, the point is about understanding change is coming and you can be a positive part of those changes.
- ▶ **Measure 110:** The purpose of Measure 110 is to make screening health assessment, treatment and recovery services for drug addiction available to all those who need and want access to those services; and to adopt a health approach to drug addiction by removing criminal penalties for low-level drug possession.



# WHO SUPPORTS RRW's MISSION



GRACE  
WILLIAM  
HEALTH  
SYSTEMS



Klamath County Public Health

Accountability ♦ Compassion ♦ Excellence  
Integrity ♦ Respect





# KLAMATH FALLS IS STRONG!



As individuals we are strong, as a community we are stronger,  
so let's stand *TOGETHER* and make a difference in...

**“ADDRESSING COMMUNITY CONCERNS BECAUSE  
WE CARE, NOT BECAUSE IT’S A PROBLEM”**





# About Us

Please Feel Free to Steal any of Our Ideas!

**Website:** [rrwlife.com](http://rrwlife.com)

**Main Line:** 541-797-0088

All services include wraparound peer support and some level of clinical services

24 HOUR  
WARMLINES

*need someone to  
talk to?*



William T. Barnes, RRW Founder and CEO

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