



## Communication Consent Form

By completing and signing this form, you agree to receive communications from Elite Restoration regarding the repairs we will be completing to your home or property.

Please check the boxes below indicating the types of communications you wish to receive from us:

- ☐ Email Updates: Receive communications, contracts, material selection forms and other documents related to the repair services we are completing.
- ☐ SMS/Text Messages: Receive communications and notifications related to your repairs and/or remodeling. Examples would be appointment reminders, scheduling start dates and general communications and updates regarding the services we are performing.
- *Once this form is returned, you will receive an initial text message from us that reads: "Thank you for opting in for Elite Restoration texting notifications. Message frequency may vary. Message and Data Rates may apply. To end messaging from us, you may always reply STOP or HELP for more information. Click [Here for Privacy Policy and Terms and Conditions.](#)"*
  - *Be advised that for text messaging, Message frequency may vary. Message and data rates may apply.*
  - *To End text messaging with us at any time, you may reply with STOP or HELP for more information.*
  - *For help or more information, you may reply with HELP or visit our [website](#) or call (502)231-3792 or email us at [calls@d2ky.com](mailto:calls@d2ky.com)*
  - *A copy of our Privacy Policy and Terms and Conditions are included below. You can access these documents at our website by clicking [here](#).*
- ☐ Telephone: Receive calls for various discussions about your repairs. Examples would be scheduling an inspection, discussing scheduling, confirming material selections and other communications that may be needed to complete your repairs.

## Privacy Policy:

We value your privacy. This Privacy Policy explains how we collect, use, and protect your information.

### Information We Collect

We may collect personal information such as your name, email address, phone number, and other details you provide voluntarily.

### How We Use Your Information

We use your information to:

- Provide and improve our services
- Communicate with you

We do not sell, trade, or rent your personal information. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

### Cookies

Our website may use cookies to enhance your experience. You can choose to disable cookies through your browser settings.

### Your Rights

You can request access to, correction of, or deletion of your personal information at any time by contacting us.

### Contact Us

If you have any questions about this policy, please contact us at [calls@d2ky.com](mailto:calls@d2ky.com) or call us at (502)231-3792.

[Click Here to access our Privacy Policy](#)

Withdrawal of Consent:

- Consent to receive communications can be withdrawn at any time.
- For SMS/Text Messages: Reply STOP to cancel.
- To withdraw consent for other communication methods, contact (502)231-3792 calls@d2ky.com.

I hereby agree to receive communications from Elite Restoration per the methods indicated above.

Printed Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

\*Please returned signed form to:

Fax: (502)239-2315

Email: [calls@d2ky.com](mailto:calls@d2ky.com)

Mail: Elite Restoration 9276 Storage Way Louisville, KY 40291