



Transportation Solutions Division of SATA (TSD)

Funding for services offered by the Transportation Solutions Division of SATA is provided by the Job Access Reverse Commute (JARC) and New Freedom grants through the Michigan Department of Transportation (MDOT). No local governmental funding is used to support the programs of TSD.

If you drive, enjoy spending time with people, and want to do something meaningful...

Please consider volunteer driving!

Working with Transportation Solutions, you can make a difference to people everyday! As a volunteer driver you will help people who do not have access to personal transportation.

Volunteer drivers are reimbursed for gas mileage and provided additional liability insurance.

Eligibility requirements include:
Valid Operator's License, good driving record, and a safe, reliable vehicle.
Drive a couple times a month, once a week, or daily. The program is extremely flexible and works around your schedule.

The Purpose of the
Transportation Solutions Division
is:

To provide affordable, accessible,
transportation options
for residents of Shiawassee County
beyond the scope of services
offered by SATA Dial-A-Ride.

1975 W. Main St., 2nd Floor, Suite 211
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Providing
Transportation Solutions
for residents of
Shiawassee County

Office Hours
8:00 a.m. - 3:00 p.m.

Monday - Friday

Service Hours*

24 hours a day
7 days a week
365 days a year

**Contingent upon
availability of a driver*

989-725-9303

Services

- **Community Coordination Program**
Referrals to and coordinated trips through religious organizations, volunteer programs, other transportation providers, and health and human service agency programs.
- **Volunteer Driver / Escort Program**
Volunteer drivers use their personal vehicles to provide door-to-door transportation services assigned by TSD.
*Passenger must meet program eligibility requirements. Call TSD office for details.
- **Accessible Taxi Program**
Wheelchair accessible vehicle operated by a professional Shiawassee Area Transportation Agency driver to provide curb-to-curb services assigned by TSD.
*Passenger must meet program eligibility requirements. Call TSD office for details.

The SATA Dial-A-Ride bus service is the first choice for providing transportation. The programs of TSD will be accessed if the Dial-A-Ride service cannot accommodate the transportation request.

Reservation Policy

- Requests for transportation should be made as far in advance of appointment date as possible.
- Priority will be given to callers on a “first-call, first-serve” basis.



SATA is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI of the Civil Rights Act of 1964 and Federal Transit Administration (FTA) Circular 4702.1.B. For additional information on Title VI or to file a complaint,

Information in this brochure is accurate only at the time of its printing. SATA reserves the right to change policies at any time for operational or related purposes. Information contained within this brochure can be made available in alternative “reading” forms upon request.

Fare Policy

Fares for residents of the participating local governmental units include: Cities of Corunna, Durand, Laingsburg, Owosso, and Perry, & the Townships of Bennington, Caledonia, New Haven, Owosso, Shiawassee, Venice, and Vernon.

In Shiawassee County

Fares range from \$1.50 to \$9.00 one-way

- Fares follow the Fare Policy of the SATA Dial-A-Ride service (see SATA brochure for details)

Out-of-County

- Zone 1
\$7.00 one-way “Participating”
\$21.00 one-way
Clinton, Genesee, Gratiot, Ingham, Livingston, and Saginaw Counties
- Zone 2
\$11.00 one-way “Participating”
\$33.00 one-way
Macomb, Oakland, Washtenaw, and Wayne Counties
- Zones 3 thru 7-Remainder of Lower Michigan
Fares range from \$13.00 to \$75.00 one-way
(Call the TSD office for details)
- Zone 8 - Upper Peninsula
Transportation Services are not available.