

To the Ho'oulu Community Farmers and Artisans Market Vendors

We hope you all had a wonderful holiday and are ready for 2025! Gail, Greg, and Chris will be managing and with the help of Nicole and Angela. Please see the 2025 updates below.

Market Guidelines and Fee Changes for 2025

Vendor Fees

The Vendor Fee for Friday will increase to \$30, starting January 15th. You may pay your vendor fee with a check or cash. You can also pay by check for the month.

Pet Guidelines

The **NO DOGS** rule will remain in effect. If you need to bring your dog, you will need to keep him/her in the car or in a crate out of sight in your booth. If you serve drinks or food the pet cannot be in the booth. The above goes for all vendors during market hours on Wednesday and Friday. If this is not possible for you then you will be asked to leave the market.

Attendance Guidelines are as follows:

Days Off

With appropriate notice, each Vendor will get 2 personal days off in each 6-month period (*January to June 2025 and July to December 2025*), with no booth charge for the absence. If you have a booth on both Wednesday and Friday, then it will be 4 days off (with Wednesday and Friday in a row) per 6-month period. If you have 2 booths it would still be 4 days with both booths.

Illness or Injury

For illness you will need to let us know as soon as possible that you are ill. This will be an excused absence as we do not want you to spread your illness to others. For injury, let us know as soon as possible and this will be an excused absence.

Unexcused Absences & No Shows

Unless you are under duress on a desert island, there is no excuse for this to happen. Your excuse will be invalid, and you will be asked to leave the market. Chris and I are willing to hear what happened, but your vendor fee for the missed day is still owed and you will be on notice.





Ho'oulu Community Farmers Market

Operational Guidelines - October 2023

Mission & Purpose

The Ho'oulu Community Farmers Market (Big Island Market) provides a means to connect local farmers, food preparers, and artisans with local and visiting customers - for the benefit of all. Through the Market, it is hoped that the following goals are achieved or facilitated:

1. Hawaii-sourced and produced commodities are promoted.
2. Consumers learn the uses, benefits, and values of locally grown and produced products.
3. Consumers learn about sustainable agricultural and production practices.
4. Quality of life within the Hawaii community of farmers, vendors, and consumers is enhanced.
5. All involved work together as a true Ohana, building relationships and helping each other succeed.

ALL VENDORS MUST TRY THEIR BEST TO PROMOTE THE MARKETS. YOU CAN DO THIS BY SOCIAL MEDIA, VIDEOS, WEB SITES AND USING HASH TAGS, #hooulumarket #bigislandmkt #outriggerkona

Operations The Market operates under the guidance of a Market Manager who is responsible for providing a pleasant and orderly market experience by:

1. Creating an atmosphere within the Market in which Vendors can be successful.
2. We are determining and maintaining an appropriate mix of farm, food, and craft products.
3. We are defining, communicating, and administering admittance rules and continuing participation for vendors so that all know what is expected and unnecessary drama is avoided.

“The Rules”

Liability Issues: Where rules listed below reference activities that could give rise to significant liability concerns, the government is prefaced with “LIABILITY.”

Acceptable Products

1. All products offered for sale at the Market are to be locally grown or made by hand on the island of Hawaii by the Vendor, their employees, or immediate family members.
2. All prepared food products should use locally grown ingredients and be served in biodegradable containers to the greatest extent practical. Please keep your sanitation permits up to date!
3. Artists and craft Vendors are encouraged to use locally sourced materials to the greatest extent practical.
4. **LIABILITY** - Vendors are responsible for complying with all governmental product safety and labeling requirements.
5. The Manager reserves the right to refuse products violating these rules' intent.
6. The Manager reserves the right to accept or refuse vendors to maintain an appropriate mix of product categories.

Vendor Application

7. All Vendors must complete an application providing contact information and description(s) of all products to be sold. Changes or additions to products offered for sale must be pre-approved by the Manager.
8. Vendors must provide evidence of their General Excise Tax License.
9. LIABILITY - Vendors selling food or beverages are responsible for knowledge of, and compliance with Hawai'i Administrative Rules (HAR) Title 11, Chapter 50 Food Safety and must maintain and display current permits as appropriate. (See Appendix 1 for a list of foods requiring permits.)
10. LIABILITY - All Vendors are required to provide their product liability insurance.
11. Vendor acceptance is at the Manager's discretion, subject to the goals and objectives of the Market.

Vendor Categories

12. "Regular" Vendors have a guaranteed spot in the market (though the exact location is subject to change by the Manager) and will be featured on the market website and advertising.
13. "On-call" Vendors may participate as space is available.
14. "Probationary" Vendors are allowed to participate on a trial basis to see if they are a good fit for the Market.

Fees

VENDORS: PLEASE BRING YOUR BOOTH FEE TO THE MARKET MANAGER'S BOOTH BY 10 TO 11 AM. MAHALO!

15. Vendors are required to pay a weekly booth fee, which may be paid in advance (for example, monthly), but there is no discount for doing so. If not paid in advance, payments are due each week - no, "I owe you."
16. The fee for Regular Vendors is currently \$30.00 per market For the Wednesday Market. The fee is \$25 for the Friday Market.
17. The Manager will set fees for larger or multiple spaces on a case-by-case basis.
18. Vendors will be provided with periodic statements of fees paid.

Setup & Site

22. The Manager will assign each Regular Vendor to a location on the event grounds. However, the Manager reserves the right to reassign areas or make temporary moves to accommodate absences or other periodic changes.
23. All Vendors are expected to be set up and ready for business by 8:55 and remain open during the entire advertised market time.
24. LIABILITY - Vendors can drive their vehicles near their assigned location (subject to space and lanes between rows) to drop off their equipment and products before the market. Vendors are expected to unload and move their vehicles to the parking area as soon as possible but no later than 15 minutes before market opening.
25. LIABILITY - Parking is to be along the South edge of the market grounds pulling in straight, or the hotel lot. No parking is allowed facing the roadway along the western edge of the grounds.
26. LIABILITY - Vendors may bring their vehicles back to their location for loading only after the market has ended. They have consolidated their product and equipment for loading, and it is safe to do so, considering customers are still on the market.

27. LIABILITY - All Vendors are expected to cooperate with other Vendors on vehicle movement and must safely operate their vehicles. Failure to comply with this rule may lead to suspension or expulsion from the market.

Vendor Space

28. Each Vendor is provided a 10-foot deep by 11-foot vast space to allow for flexibility in positioning their 10x10 canopies. Some Vendors may be able to “extend” their length with shade awnings or product placement beyond their 10x10 footprint, subject to cooperation with their neighbors and prior approval by the Manager.
29. The backs and sides of booths may be separated with shade cloth - no solid panels.
30. Each Vendor is required to provide their tables and chairs as needed, as well as banners or other signage to identify their business and products.
31. Vendors must be prepared to stake or otherwise secure their canopies to prevent damage or injury in the event of strong winds.
32. All rubbish or debris created during the market must be removed by the Vendor and not placed in refuse containers.

Prohibited Behaviors

33. Solicitation for selling products or services not covered by the Vendor’s application to the Market is prohibited.
34. Smoking, consumption of alcohol, are not allowed on the market grounds.
35. Vendors’ children are only allowed to be in the market area if supervised and kept in the Vendors’ booth.
36. Any behavior detrimental to the image of the Market, the health or well-being of other Vendors, or the experience of Market customers is prohibited. The Manager has full authority to excuse or suspend any Vendor who fails to demonstrate good judgment in this regard.

Permanent Vendors are expected to be at the Wednesday and or Friday market unless the Manager is notified in advance. Failure to provide a 24-hour notice of absence (by 9am Tuesday and 9am Thursday) will result in fees being owed for the missed market, if we cannot fill your space you will owe for the booth fee unless other arrangements have been made.

37. On-Call and Probationary Vendors should notify the Manager by Sunday night of their availability/desire to participate. If space is available, they will be notified as soon as a space becomes available, or by Tuesday afternoon.

38. In the event of a Market cancelation due to inclement weather or other circumstances, the Manager will notify Vendors as soon as possible. No fees will be collected for the canceled markets.

Resolution of Conflict All Market participants are expected to demonstrate and live Aloha with each other and with all guests. Any conflicts that may arise should be brought to the Manager’s attention for resolution.

Changes and Exceptions The Manager reserves the right to modify or add to this document at any time. All significant changes will be communicated to Vendors as soon as practical. In addition, the Manager may, from time-to-time grant exceptions to specific requirements on a case-by-case basis.