

Professional Services

<p>Business Consulting</p> <p><i>Note:</i></p> <p><i>Descriptions are general. All engagements are fully customized to meet individual client needs.</i></p>	<p>Business Performance Improvement</p> <p><u>Description:</u> Review of organizational performance against mission, vision, strategy, organizational alignment, and organizational key performance indicators (people, finance, quality, growth, service, etc.), stakeholder/leadership interviews. Assessment, recommendations, action planning and monitoring.</p> <hr/> <p>Healthcare Business and Operational Performance Improvement</p> <p><u>Description:</u> Includes same elements as business performance assessment, with optional assessment of department-specific and/or organization-wide operations, employee and physician engagement, clinical quality indicator and patient satisfaction performance opportunities, governance, and revenue cycle process. Assessment, recommendations, action planning and monitoring.</p> <p><i>Benefit from a 20-year-experienced C-Suite healthcare leader, board certified (FACHE), and active RN license.</i></p>
<p>Initiative Support</p>	<p>Change Leadership / Change Management</p> <p><u>Description:</u> Consulting, training/facilitation, and project support for (developmental, transitional, and transformational) change leadership / change management initiatives, with focus on creating change that sticks.</p>

<p>Leadership Development</p> <p><i>Note:</i></p> <p><i>Descriptions are general. All engagements are fully customized to meet individual client needs.</i></p>	<p>Leadership Team: Connect, Communicate, Collaborate, Succeed!</p> <p><u>Description:</u> Assist leadership teams meet their highest collective potential through a customized functional/culture assessment and both team and individual support approach, including executive coaching.</p> <p>Benefit from an engaging and experienced senior leader with formal leadership development experience and success, certifications in human resources, 360 assessments, change management, and more.</p> <p>Leadership Development Courses and Workshops (various topics)</p>
<p>HR & Workforce Development Consultation</p>	<p>Assessment and Strategic Consulting for Human Resource and Workforce Planning & Development</p> <p><u>Description:</u> Assess and support organizational and strategic alignment of HR Functions to maximize organizational effectiveness and long-term success. Assist organizations to better understand the HR Function of TODAY and its critical role and potential as a strategic business leader.</p>
<p>Group Facilitation</p>	<p>Board and Senior Leadership Strategy and Retreat Facilitation</p> <p><u>Description:</u> General and/or topic-specific planning and facilitation of single or multi-day sessions.</p>
<p>Keynote Speaker</p>	<p>Topic Examples: From surviving to thriving – succeeding in a world of change and transition; Building organizational resilience; Leading change that sticks; commanding influential presence; the ROI and “how to” of employee retention; five generations in the workforce; leading with integrity.</p>