HELPFUL TIPS & TRICKS:

1.) Connect Your Onn Box to Your Wi-Fi:

Connect your Onn box to your Wi-Fi by pressing the Settings button located at the upper right-hand side of your remote control (Gear Icon); then navigate to *Network & Internet* and enter your network information.

2.) Login to Personalize a Custom Onn Box:

Customized boxes are logged into a generic User Account during setup.
Log into the box using your Google account to personalize apps like YouTube.
Go to the Onn Box Settings and navigate to *Accounts & Sign-in*, *Add an account*.

3.) Programming the Onn Remote Control to Your TV & Devices:

Press the settings icon on your remote control. Go to, *Remotes & Accessories*, *set up remote buttons*, *add device*. Search for the Brand of your TV and/or Soundbar and set up the remote for your device.

4.) View Your Expiration Date, Username, and Password:

In the Top-Tier App, go to Settings.

Top-Tier Settings can be accessed inside the app by pressing the *Back Arrow Button* on the remote control until you get to the main TOPTIERTV menu.

Settings can also be accessed by doing a Long-press (press and hold) of the middle select button on the remote control and navigating over to Settings.

In settings go to *Playlist/ Tier 1, Xtream Code parameters* to see login credentials and expiration date.

5.) View All Top-Tier Remote Control App Controls:

In the Top Tier App go to Settings, *Remote Control, TV Guide & Player.*
This will show you what all the remote buttons can do inside the app with long and short presses.

6.) Going Back to Full-Screen Mode from the EPG/TV Guide View:

When viewing the EPG (Electronic Programming Guide) or "TV Guide" menu, hold down the Back Arrow button on the remote control to return to full screen mode.

7.) **Recommended Top-Tier TV App Settings Changes:**

⇉ **Change the App Buffer Size:** Go to Top-Tier TV Settings:
Playback > Buffer Size: change the buffering size to Large (or Very Large with faster internet speeds).

⇉ **Double Click Back to Exit App:** To prevent the app from accidentally exiting when pressing the back button, go to **General**, and enable *"Confirm Exit by Second Press Back".*

⇉ **Auto Update the EPG (TV Guide):** Go to **EPG** and change "*Update Interval, Hours*" from (24) to (2). Changing this setting will automatically update the TV guide every 2 hours.

- Enable "*Update on App Start*" to update the EPG when the app is started.

- Enable *"Update on Playlist Change"*

⇉ **Auto Update Playlist:** The Playlist controls the channels and the servers they are connected to:
Go to ***Playlists, Tier 1,*** and change the "*Update interval, hours"* from (24) to (2).

- Enable "*Update on app start*" to update playlist when TV app is started.

⇉ **Parental Controls:** Go to *Parental Controls*, enable and set a 4-digit pin #.
to lock channels/categories.

8.) **Adding Channels to Your Favorites:**

1. When watching a channel in Full-Screen Mode, do a long-press on the middle select button of the remote. When the bottom menu appears, scroll to the right and click *Add to Favorites*.

2. When in the EPG Menu, click into a particular category, then long-press the middle select button until the menu appears on the right side.
Scroll down to *Manage Favorites* and add multiple channels at once to your favorites.

9.) **Reorder Channels within Categories:**

Doing this will allow you to reorder the way channels are listed in categories.
An example would be to move your favorite local channels (ABC, CBS, FOX, NBC) to the very top of the list so you don't have to scroll down to find them.

When inside any category in the EPG, scroll to highlight the desired channel
Long-press the middle select button until the right-side menu appears.
Scroll down and select "Reorder Channels"
You can now move the channel to the top of the list and click to set.
You can now scroll and highlight another channel to move it.
Press back arrow to exit.

10.) **View or Clear Channel History:**

When in full-screen, do a *short-press* (quick tap) of the middle select button.
You can scroll through your channel history, select a previous channel, or clear your history.

11.)   Tips for Watching Sports & Pay Per View:

Admins generally request that customers watch games/events within the specific **Sport Categories** to prevent server overloads, as the servers are specifically tuned to these categories during game-times to manage the load.

Games and events are shown *Live* in Sport Categories; often beginning at the start-time.
If an event has not yet started (or is over) then no content will load when the channel is selected.

Games are often also broadcast locally within their home markets as well. (*e.g.: FOX 8 Cleveland, Dallas FOX, ABC Pittsburg, Chicago NBC, CBS Detroit*) or nationally (*e.g.: TBS or TNT*).

12.)   Watching Using Multiple (Picture-in-Picture) Screens:

Do a long-press of the middle select button and select *Multiview* in the menu (may be limited by the number of service connections)

13.)   Searching for Movies or Shows within the Video on Demand (VOD):

VOD categories are listed under the primary Top-Tier Menu as *Movies* and *Shows*.

When in a VOD section searching for available content, the search function will only search in the category that is highlighted in the left-side menu.
To search the full library please select and highlight the "*ALL*" category first, then scroll up to the magnify-glass search icon located at the very top right of the screen.

14.)   Manually Rearrange the Pre-set Order of the Category List:

Go to Settings:
Playlists, Tier 1, Manage Groups, TV, Group Sorting, Manual, Reorder Groups.
Click on a category to move it, click again to set it.

15.)   Hide and Restore Any Category (aka Group):

Hide Single Category: Highlight Category, long press middle select button, scroll down to *Hide Group*

Hide/Restore Category Groups: Go to the Top Tier Settings: *Playlists, Tier 1, Manage Groups, TV*

▶ **Lock Adult Group:** By setting up the *Parental Controls*, you can select to lock this group.

16.)   Managing Playlists:

1) ***Manually Update your Playlist:*** Go to Top-Tier Settings, Playlists, Update all playlists

2) ***Load a New Playlist:*** Top-Tier Settings, Playlists, Add Playlist, Select Playlist

3) ***Enable, Disable, or Delete Playlist:*** Top-Tier Settings, Playlists, Select Playlist, Select Option

17.)   Recording (Onn 4K Pro Model):

You can record within the Top-Tier app, but this is limited by the amount of built-in internal memory your device has.

◆ *Warning:* Filling the device storage can cause a device to run slow or cause connection issues.

1. **Recording From Live TV:**

   ▶ **When In Fullscreen Mode:**

   Short-press the Middle Select Button and bring up the menu that shows your channel history.
   Press "up" to show the full controls menu and then scroll over to the right to select *Record*.
   Select again to stop a recording.

   ▶ **When In EPG Mode:**

   Scroll the EPG menu to highlight the program you wish to record and then do a long-press of
   the Middle Select Button.
   It will bring up the right-side menu with the *Record* option.

2. **Scheduling A Recording:**

   - In EPG mode, do a long-press to bring up the right-side EPG menu.
   - Scroll down to "Custom Recording"
   - Select New Recording.
   - Manually enter the Start date, Start time, Repeat option, and Schedule Recording.

3. **Accessing Your Recordings on the Onn Box:**

   ▶ **When In Fullscreen:**

   Long-press the Middle Select Button to bring up the bottom menu.
   Select "Recordings".

   ▶ **From Recordings Menu:**

   Press the Back Arrow Button until you get back to the main TOPTIER TV Menu
   Select *Recordings*

18.) Updating Your Onn Remote:

   If you get a notification to update the remote control, simply press the settings icon on the remote and
   update the remote via the menu that pops up.

19.) Download Top Tier TV App on Other Devices:

   To download the Top-Tier TV Software to your Android phone, tablet, or other device, go to:

   - http://aftv.news/657865

   - Or use the ***Downloader by AFTVNews*** app short-code: Entering **657865** in the search bar.

Once App downloads & installs: Open app and allow any settings. Click add Playlist, Select Playlist,
enter your login information, and click next. Your Playlist will process.

iPhone Users can watch with their phone using the ***Smarter Player Lite*** app.
Once installed, select the Xtreme Codes option, enter any name you choose, enter your login
credentials, and the URL (contact rep for URL information).