

Consent for Specimen Collection and Acknowledgment

Below is important information that BloodFlowMobile Service needs for each client to read over, understand, and acknowledge that they understand. If this awesw consent form is not signed and sent back to us 48 hours prior to the scheduled collection, the appointment will be canceled. Please initial beside each location that is required and if you have any questions, please contact us.

1. Services Provided

The Service Provider agrees to provide mobile phlebotomy services, which may include blood draws and specimen collection, as requested by the Client or Provider.

2. Booking Fee

a. Non-Refundable Booking Fee: To secure an appointment, the Client agrees to pay a non-refundable booking fee of **\$60.00**. This fee must be paid at the time of scheduling to confirm the appointment.

b. Application of Booking Fee: The booking fee will be applied toward the total service cost. However, if the appointment is canceled within the 24-hour window, the booking fee is forfeited and cannot be applied to future services.

3. Appointment and Cancellation Policy

a. 24-Hour Cancellation Requirement: The Client must provide a minimum of 24 hours' notice for any cancellations or rescheduling of appointments. Failure to cancel within this time frame will result in a cancellation fee of **\$60.00**, in addition to the non-refundable booking fee.

b. Missed Appointments: If the Client is unavailable at the scheduled time without prior notice, a missed appointment fee of **\$120.00** will apply.

4. Refusal of Service

a. Client Refusal for Bloodwork: If the Client refuses the bloodwork service upon the phlebotomist's arrival, the Client may still be subject to the cancellation or missed appointment fee if notice was not provided within 24 hours.

b. Client Under the Influence: If the phlebotomist observes or suspects that the Client is under the influence of alcohol, drugs, or any other substances that impair judgment or cooperation, the phlebotomist reserves the right to decline the service. In such cases, the Client will be responsible for the full service fee as well as any additional costs related to travel and time.

5. Payment Terms

a. The Client agrees to pay for the services rendered as outlined in the invoice provided by the Service Provider, with payment due upon receipt of services or within 24 hours if pre-arranged with the Service Provider.

b. A late fee of **\$30.00** will be applied for payments more than 3 days past due.

6. Confidentiality

All Client information and results of blood draws will be treated as strictly confidential and will only be shared in accordance with applicable laws or with explicit written consent from the Client.

____ **BloodFlowMobile** is not responsible for any outstanding balances with the lab that the specimen is delivered to. If there is an outstanding balance, please take care of the balance prior to scheduling the home lab draw. **The labs have the right to decline specimens of patients with outstanding balance.** If you have a specific lab that you would like your specimen delivered to, please let us know at the time of scheduling your appointment. Please keep in mind that you, as the client, are responsible for any balance that the lab charges. All that **BloodFlowMobile** is only responsible for is **delivering** the specimen to the lab.

____ **BloodFlowMobile** is **NOT** responsible for any errors that may occur at the laboratory that processes your specimen. If at any time there is an error, **BloodFlowMobile** will gladly return to you and recollect the specimen at a lower price. If **BloodFlowMobile** makes any mistake and a recollection of your specimen is required, the recollection will be done at no charge to you.

____ **BloodFlowMobile** **DOES NOT** receive the results from the lab for the specimens that were collected. You must contact your Provider for the results.

7. Termination of Agreement

This Agreement may be terminated by either party upon written notice. Any fees or payments due at the time of termination must be paid in full by the Client.

8. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the state of California.

Client Acknowledgment

By signing below, the Client acknowledges that they have read, understood, and agree to the terms and conditions outlined in this Agreement.

[Client's Signature]

Date

[Service Provider Representative's Signature]

Date

This contract is effective as of the date signed by the parties.