

Support At Home Pricing Information



You can access approved services through your Support at Home budget, as allocated by the Australian Government.

Service charges are calculated based on the hourly or unit rates outlined in this Pricing Schedule.

Direct services have a minimum duration of 30 minutes and are billed in 15-minute increments thereafter

Indirect services have a minimum duration of 15 minutes and are billed in 15-minute increments thereafter

Care Management services have a minimum duration of 15 minutes

All services provided under the Support at Home Program are GST-free, where applicable under current legislation.

Your individual out-of-pocket contribution (if applicable) will be determined by the Australian Government, based on your income and financial assessment.

You may also choose to purchase additional services outside of your government-funded supports. These services will be charged at the rates outlined in this Pricing Schedule and will be discussed and agreed upon with you in advance.

CLINICAL SUPPORTS (RN-LED)

Service	Weekday	After Hours	Saturday	Sunday	Public Holiday
Registered Nurse	\$165/hr	\$185/hr	\$220/hr	\$275/hr	\$320/hr
Enrolled Nurse	\$135/hr	\$155/hr	\$185/hr	\$230/hr	\$270/hr
Nursing Assistant	\$110/hr	\$125/hr	\$145/hr	\$180/hr	\$210/hr

ALLIED HEALTH

Service	Weekday	After Hours	Saturday	Sunday	Public Holiday
Physiotherapy	\$185/hr	\$210/hr	\$245/hr	\$300/hr	\$350/hr
Occupational Therapy	\$190/hr	\$215/hr	\$250/hr	\$310/hr	\$360/hr
Dietitian / Exercise Physio	\$185/hr	\$210/hr	\$245/hr	\$300/hr	\$350/hr
Podiatry	\$160/hr	\$180/hr	\$210/hr	\$260/hr	\$300/hr
Allied Health Assistant	\$130/hr	\$150/hr	\$175/hr	\$210/hr	\$250/hr

CARE MANAGEMENT

Service	Rate
Care Management	\$120/hr
Clinical Care Management (RN-led)	\$150/hr

INDEPENDENCE SUPPORTS

Personal Care & ADLs

Service	Weekday	After Hours	Saturday	Sunday	Public Holiday
Personal Care	\$90/hr	\$105/hr	\$125/hr	\$155/hr	\$185/hr
Medication Assistance	\$95/hr	\$110/hr	\$130/hr	\$160/hr	\$190/hr
Continence Support	\$95/hr	\$110/hr	\$130/hr	\$160/hr	\$190/hr

Social & Community Access

Service	Weekday	After Hours	Saturday	Sunday	Public Holiday
Individual Social Support	\$90/hr	\$105/hr	\$125/hr	\$155/hr	\$185/hr
Community Access	\$90/hr	\$105/hr	\$125/hr	\$155/hr	\$185/hr
Group Activities	\$45/hr	N/A	N/A	N/A	N/A

Transport

Service	Rate
Transport (per km)	\$1.20/km
Transport (per trip)	\$70 base

EVERYDAY LIVING SUPPORTS

Service	Weekday	After Hours	Saturday	Sunday	Public Holiday
Cleaning	\$85/hr	\$100/hr	\$120/hr	\$150/hr	\$180/hr
Laundry	\$85/hr	\$100/hr	\$120/hr	\$150/hr	\$180/hr
Gardening	\$95/hr	\$110/hr	\$130/hr	\$160/hr	\$190/hr
Home Maintenance	\$95/hr	\$110/hr	\$130/hr	\$160/hr	\$190/hr
Meal Preparation	\$90/hr	\$105/hr	\$125/hr	\$155/hr	\$185/hr

RN-supported respite care available

Service	Weekday	After Hours	Saturday	Sunday	Public Holiday
In-home Respite	\$100/hr	\$115/hr	\$135/hr	\$170/hr	\$200/hr

ADDITIONAL COSTS

Item	Rate
Admin fee (external services)	8%
Consumables	At cost
Equipment	Quote

Prices shown are for the period 1 November to 31 December 2025 and may vary slightly based on your location, service needs, and the rates you agree with your selected care workers.

Pricing Schedule



Pricing Schedule- Last Updated on 01/03/2026

This Schedule provides information on the price for common services you can access through our Support at Home Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Support at Home Package that is not listed below. This may include allied health services, home maintenance, aids or equipment, which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free. For further information, please see our full price list or contact us.

Information about our Service Delivery and Pricing

Approximate Support at Home Package Amount

Approximate Support at Home Package Amount		Level 1	Level 2	Level 3	Level 4
Support at Home Package funding	Annual	\$10,731	\$16,034.45	\$21,965.70	\$29,696.40
Support at Home Package funding	Quarterly	\$2,682.75	\$4,008.61	\$5,491.43	\$7,424.10
Basic Daily Fee paid by you	Per fortnight	\$0.00	\$0.00	\$0.00	\$0.00
Approximate Support at Home Package Amount		Level 5	Level 6	Level 7	Level 8
Support at Home Package funding	Annual	\$39,697.40	\$48,114.30	\$58,148.15	\$78,106.35
Support at Home Package funding	Quarterly	\$9,924.35	\$12,028.58	\$14,537.04	\$19,526.59
Basic Daily Fee paid by you	Per fortnight	\$0.00	\$0.00	\$0.00	\$0.00

Note: You may be required to contribute to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Support at Home Package funding amounts are current as of 01/01/2025 . Further information about your contributions is available on My Aged Care.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Support at Home Package, including those being self-managed, will require some level of care management.

Pricing Schedule



Under the Support at Home program (effective from November 2025), care management fees are strictly regulated to ensure more of your funding goes directly to services.

10% Fixed Deduction: For all ongoing services, 10% of your quarterly budget is automatically deducted for care management. This fee is allocated to us to cover activities like developing and reviewing your care plan and coordinating your services. This is now a standardised cap.

This 10% care management fee cover all operational costs.

Impact on Your Budget

Because the 10% is deducted upfront, your usable budget for actual services is the remaining 90% of your classification amount. Please refer to the the table below for illustrative examples (*please note not all levels are indicated.*)

Classification	Total Annual Budget	10% Care Management	Usable Service Budget
Level 1	\$10,731	\$1,073	\$9,658
Level 4	\$29,696	\$2,970	\$26,726
Level 8	\$78,106	\$7,811	\$70,295

Basic Daily Fee

We do not collect a Basic Daily Fee.

Price for Common Services

These are common services that you may be able to access in a Support at Home Package.

Price for Common Services	Standard Hours (Mon to Fri 6am to 6pm)	Non-Standard Hours (6pm to 6am)	Saturday	Sunday	Public Holiday
Personal care (Per hour)	\$90.00	\$105.00	\$125.00	\$155.00	\$185.00

Pricing Schedule



Price for Common Services	Standard Hours (Mon to Fri 6am to 6pm)	Non-Standard Hours (6pm to 6am)	Saturday	Sunday	Public Holiday
Nursing – RN (Per hour)	\$165.00	\$185.00	\$220.00	\$275.00	\$320.00
Cleaning and household tasks (Per hour)	\$85.00	\$100.00	\$120.00	\$150.00	\$180.00
Meal preparation (Per hour)	\$90.00	\$105.00	\$125.00	\$155.00	\$185.00