



## Beacon House Cattery

*"A peaceful and loving environment for your cat"*

**Broad Oak, Brede, Rye, East Sussex TN31 6BX**

**Tel. (01424) 882326**

# Terms and Conditions of Boarding

## 1. Charges

- Please refer to the boarding fees as shown in the list attached, posted on the website and which are contractually incorporated into these Terms and Conditions of Boarding.
- The rates for multiple cats assume shared accommodation. If more than one chalet is required then each will be charged at the appropriate rate.
- The boarding fees are charged per calendar day or part thereof although cats collected before the close of the morning session (i.e. not later than 12.30pm) will not be charged for that calendar day.
- A cancellation fee will normally be levied when insufficient notice is given to allow booked accommodation to be re-let. In the event of a shortened stay, booked accommodation will be charged for at the normal rate for the full period. Payment by Cash or Cheque acceptable – we regret we do not take any credit or debit cards. Payment can also be made electronically, please ask for our bank details.

## 2. Heating

- All our houses are heated and winter heating is provided free of charge.

## 3. Insurance

- Free insurance is offered against all normal risks, providing up to £350 of treatment per animal for veterinary problems which arise during boarding and up to 3 days thereafter, but not exceeding a total of 31 days including the boarding period.
- Pre-existing or chronic conditions are not covered and although veterinary assistance will be sought when necessary in such cases, this will be at the owner's expense.

## 4. Vaccinations/Fleas/Worms/Collars

- A valid certificate of vaccination for flu/enteritis must be produced before boarding. All animals must be up to date with your preferred flea and worming treatments. An extra charge will be made if this has to be done whilst boarding. Please remove all collars before boarding.

## 5. Business Hours

- Monday to Friday - 09.30-12.30 & 16.00-18.00
- Saturday - 09.30-12.30
- Sundays/Bank Holidays/Christmas Eve/Day/Boxing day - Closed (min. board 23rd - 27th Dec)

## 6. Location

- Conveniently located on the B2089, approx. ¼ mile from Broad Oak crossroads on the left hand side, heading towards Rye. A white board with our name is prominent from the road.

## 7. Road Safety

- A traffic mirror is installed at the bottom of the drive to improve visibility to the left. Customers are urged to make use of this, noting that oncoming vehicles are not always easy to see, due to their apparently small size. If any are visible in the mirror it is unsafe to pull out. We do not accept liability for any accidents.

## 8. Transport

- We can offer a collection/delivery service for your convenience. Please enquire for applicable charges.

## 9. Other Conditions

- a. Unneutered male cats over the age of 6 months are not accepted for boarding. The Cattery also reserves the right to refuse accommodation to any cat, without having to specify a reason.
- b. A valid certificate of vaccination against feline flu and infectious enteritis must be produced in respect of each cat to be boarded.
- c. Cats will be accommodated in accordance with: (a) the Terms and Conditions of Boarding, and (b) the current tariff of charges, displayed in the Office and on the website <http://www.beaconhousecattery.co.uk>. The appropriate charge rate will be printed on the registration form which must be signed by, or on behalf of, the owner as acceptance of (1) & (2), any variation of which must be agreed in writing, prior to boarding. Beacon House Cattery reserves the right to vary the agreed terms in the interest of general management.
- d. Boarding fees cover standard accommodation, feeding and cleaning. Additional charges may be levied for non-standard boarding or extra services e.g. administering medications etc.
- e. Beacon House Cattery reserves the right to dispose of cats not collected within fourteen days of the agreed date for collection, unless an extension of the boarding period has been requested by the owner and agreed by Beacon House Cattery. Owners will be given seven days' notice, in writing, by first class prepaid post to the address shown on the registration form, of the intention to exercise the right of disposal. The method of disposal will be at the discretion of Beacon House Cattery.
- f. Beacon House Cattery reserves the right, at its sole determination, to remove, or require the removal of, any animal from its premises should this be deemed necessary in the interests of safety, hygiene or general management.
- g. Beacon House Cattery, at its sole determination, reserves the right to summon veterinary assistance and/or to deliver any cat into the care of a veterinary surgeon should this be considered necessary. Where a veterinary practitioner has been nominated by the owner, his/her services will be used whenever practicable but Beacon House Cattery reserves the right to employ an alternative practitioner without having to specify a reason. All veterinary fees will be the responsibility of the owner but may be met, wholly or in part, by Beacon House Cattery, at its discretion and if covered by the petplan insurance for the cattery.
- h. Cats must be transported to and from the cattery in secure containers appropriate for the purpose. No responsibility will be taken for loss, injury or death of any animal, or for any consequential loss or damage, resulting from failure to comply with this condition.
- i. Car parking is provided for the convenience of customers. Beacon House Cattery does not accept any responsibility for loss or damage, whatsoever or howsoever caused, resulting from the use of this facility.
- j. These Terms and Conditions, and the completed registration form shall constitute the contract between Beacon House Cattery and the owner.

**Proprietors: Elizabeth and David Dhanoo  
2019**