

September 23, 2022

We have had a few good days and a few bad ones this week! The monsoons have not completely dissipated as yet and there seems to be tropical storm and hurricane weather in Mexico that keeps hitting us. We are hoping to be done with the rains sometime in the next two weeks.

W&D Roofing have been working 7 days a week to try and get some of these units roofed. There were a few days they were unable to work due to afternoon rains forecasted but they were on property doing punch lists and coatings. If they maintain the schedule, they are doing we will have 4 new roofs a week! That is an awesome pace when you think of other companies taking 1-2 weeks to finish 1 roof. W&D were quick to respond when I called and asked for help, and they have been on this property from day 1 helping our owners and myself. I am so blessed to have found such a caring and responsive company. If you see them on property, let them know how much they are appreciated. They will be starting their 12th full replacement on Monday.

Stratton and Titan Restoration are on property now. These companies are trying to mitigate the damage, removing the damaged material, and are sealing up units until they receive their new roof. Once the roof is replaced, they will be responsible for righting your unit. We still have several units that we do not have scheduled with any contractor. Please let the office know if you want us to schedule you with one of our contractors.

Due to the amount of unit testing "hot" our staff will not be able to help remove debris as there are State and Federal laws and regulations regarding the proper disposal of asbestos. No staff member has the proper training or the equipment to handle this.

I have created a Recovery Process document (see attached) that hopefully will answer many of the questions our residents have. We are now able to provide your insurance carriers or contractors with estimates so we are hoping with both of these items, it will reduce the multiple calls we receive each day.

We had a bit of a setback last week when 1 building flooded and had to be emptied out. This brought up a few issues regarding rules and general human compassion. For the company to pack out this building we allowed them to place 3 oversized pods in the parking area in front of this building. This unfortunately caused a loss of parking for

some, and they were granted permission to park elsewhere on property (open visitors spots). Also, due to this emergency there was a delay in getting to some units for demo which was not accepted by a few residents.

Liliana and I have created lists after list and schedules after schedules and unfortunately, we have yet to find a schedule or program that will make everyone happy. Please know that we are doing our best to get our most vulnerable units done first but occasionally there comes another unit that needs work first, so our schedules are very fluid at this time.

The roofs scheduled for next week are:

386 Quinta 265 Sarta 231 Sarta 160 Sarta 207 Tierra

(I have learned to only send a schedule for the following week due to it constantly changing)

Marcos has been back for 3 weeks and has taken over a couple of big jobs and is in the process of helping me with planning a few projects. It is so good to once again be working with him!

It was brought to my attention that at one time I stated that PODS were not allowed. I do not recall stating this and if I did, I apologize. We currently are allowing PODs and. We will continue to try and make this as easy as we can on our residents. I am asking that our residents to be understanding and considerate to your neighbors. Some people have lost their parking spots due to PODs or construction and patios are being used as storage areas. Know that the office is aware and have authorized this misuse. Please do not leave notes on owner cars that are parked in visitor, do not call the office if someone has a shelf on the patio or clothes hanging out to dry from flooding. These are temporary only and once their unit is restored; they will correct the violations.

I wish you all a wonderful weekend; let's keep our fingers crossed for no rain.

Dorothy