I want to wish everyone a Happy New Year and I look forward as we have started with some major projects that we have been working on since summer and finally coming into action.

Many of you noticed contractors on our roofs last month. Red Mountain Roofing co. out of Mesa was here the month of December for a complete inspection and evaluations on all of our roofs to determine condition and solutions to protect all of our investments. We look forward to working with Red Mountain as they were sought out for their expertise and background on these flat roofs with Southern Arizona.

Valentine Plumbing has been on property to access the sewer lines and has started marking where the cleanouts need to be relocated. We will be scheduling the initial cleaning and de-rooting of the lines shortly. We also have started the removal of heavy vegetation along the lines to help prevent the roots from intruding the sewers again.

I would like to remind owners that we have only so many maintenance crew members and with a heavy load of work orders that flow thru the office these work orders get addressed as quickly as they possibly can. We all feel a sense of duty and urgency when these calls come in but unfortunately we can only do what is humanly possible to get everything addressed and some calls may take a little longer than others. I guess what I would like to ask is just some understanding that you all are important and most of all NOT forgotten.

Also please do not interfere with maintenance/grounds/vendors or contractors when they are on Villas West grounds. If you have a special concern, complaint or request, please come into the office or call as again our crews/contractors are assigned work and puts a strain on moving forward to complete their work load.

Also I am happy to announce that we have gone thru 2018 accident free with all the staff.

Painting schedule has been worked out and started on a proper rotation as of 11/26/18 to begin on 124 La Canada. For a complete schedule please come by the office.

Recycling has been an issue as this section was subbed out by Republic and they at this point refuse to pick up twice a week. Titan trash has been trying to pick up the slack but has just contracted Diggins in Tucson that will pick up twice a week and will be replacing dumpsters within the next couple of weeks.

I have noticed a lot of Javelina activity in the community and want to remind everyone to please NOT put food out for the wildlife and please make sure all trash is disposed of.

Cathy Russell General Manager