



**March bustles in on windy feet and
sweeps my doorstep and my street.**

~ Susan Reiner

In this March issue:

President's Message

Treasurer's Report

General Manager's Report:

Committee Reports

Social Events Calendar

Did You Know: Rules, Regulations, and Resolutions No. 4 & 5

How to Save Money at the Grocery Store

Rental Unit Fines

Meet the Team: Have You Met Ashden?

Living in Villas West: Provide Current Contact Information to the Office

Next Board Meeting: April 19th

Services Contact Information

Villas West Office Contact Information

PRESIDENT'S MESSAGE

President - Linda Djupstrom

As Board members we are tasked with consistent decision making that is fully centered around what is best for the HOA as a whole. In addition we ask you to join us in our mission to make Villas West the most sought after 55+ community in Green Valley.

PRESIDENT'S MESSAGE*continued*

How do we accomplish this?

- Listening
- Research
- Taking advantage of the expertise within the ownership in our HOA
- Transparency
- Constant checking on each decision - is it the best decision for the HOA as a whole versus individuals and of course, in accordance with our governing documents
- Be available. Office hours while I am in Arizona and after that Zoom appointments as needed
- Encourage more people to be involved by modeling inclusive practices
- Make the website and portal more user friendly. Encourage and teach our owners to help our office staff by utilizing the portal for submitting work orders

As demographics and lifestyle change, it must be reflected on our services, infrastructure, policies, etc.

Teams are currently working in the background researching topics that have been brought up in our previous meetings as well as emails from our owners. Some examples are:

- Researching solar and electric charging stations
- Potential partnership with COX on providing high speed Internet and offering Wi-Fi in laundries and pools with the ability to mount security cameras in critical areas.
- Making sure our documents are matching up with each other and with the State law
 - ◊ Update what no longer serves us and what might help us
- Researching the best options for our financial investment accounts
- Provide clear and understandable financial information to owners
- Possibility of increasing the number of members on the Board
- Identify and establish any needed Ad Hoc committees
 - ◊ Whistleblower – a process in which staff and/or owners have an avenue to bring forward concerns without fear of retribution or firing.
 - ◊ Grievance – procedure for owner’s concerns.
 - ◊ Oversight – redefine this committee to change it’s focus certainly was value added.

Compliance - We are asking owners to acquaint themselves with the Rules and Regulations of the common areas as well as front patio and back porches and police yourself. Please be patient with any inconsistencies you find as the documents are being updated.

Parking - There have been complaints regarding parking in visitors’ places versus the assigned parking. Please police yourself and follow the rules as they are there for a reason.

PRESIDENT'S MESSAGE*continued*

There is a committee waiting for your expertise! There are committee signup sheets at the office or send an email to board@villaswest.org regarding your interest.

Your board was elected/appointed with what we all assumed might take a small amount of our time. Due to the many issues the HOA is experiencing it has become close to a full time job for your board members.

We ask for your patience. There is much to accomplish and we want to consider all the great ideas. However, we are finding that we need to prioritize and at this point the issues relating to the storm damage is still consuming a great amount of time.

We understand only too well how the events of the previous year, including the financial theft and the storm have taken a toll on us all.

Many folks have never experienced any form of financial theft or the type of property destruction the storm dumped firsthand. The words violated and overwhelmed may not be strong enough words for what they have felt, and are still feeling. Many folks took a more pragmatic approach or process and have come to the decision they would like to simply move forward, leaving the past behind.

Neither of these or any emotions in between should be discounted. Your board fully recognizes this and honors the wide range of emotions involved.

The board is taking our jobs seriously. We have job descriptions, a code of conduct and a code of ethics. We recognize, only too well that we have a fiduciary responsibility, and we are doing our level best to meet all the criteria that goes with being a board member. Please remember that these are volunteer positions.

We are doing a good deal of research and listening. We took all the emails received previously and compiled the comments and suggestions into areas of interest or concern. All of this has been given to the appropriate committee and they are or will be doing research on how to accomplish the task and then present to the board.

And lastly, please be kind to yourself, your neighbors, the staff and the board. That little word, KIND can be so powerful.

Thank you, we are all excited about the coming year!

~ Linda Djupstrom, President

**Which crime fighter likes
March the most?**

Robin



PRESIDENT'S MESSAGE*continued***Legal Update**

With respect to the JD Sotelo matter, the Board has met with a law firm that is willing to pursue litigation against Wells Fargo on a contingency fee basis. This means the firm will not be paid unless the Association either settles the case or wins at trial.

The Board was impressed with the two lawyers from the firm, both of whom believe the Association has a strong likelihood of succeeding on the merits of the case. The law firm has provided an engagement agreement which the Association's attorney is currently reviewing.

Barring any issues with that agreement, the Association will retain this firm to try to recover some, if not all, of the monies lost from the unendorsed checks. The Association will be responsible for paying the costs of the litigation—filing fees, deposition costs etc.—but has sufficient funds to cover these costs without levying a special assessment against members.

We will keep you updated as much as we can as the case progresses—either through email blasts or meetings— but please understand that the Board will be limited in what can be discussed during the course of litigation.

TREASURER'S REPORT

Merna thanks the Budget and Finance Committee for their work. Members of this committee include:

- Merna Keress, Chair
- Bob Djupstrom
- Jeff Miller
- Ray Harries
- Jim Sullivan
- Mark Kelley

At the last Board meeting, Merna reviewed the current Balance Sheet and Budget Sheet Comparative report. She also introduced a new comparative report showing month to date & year to date tracking.

For more details, review the draft copy of the meeting minutes: <https://villaswest.org/minutes>

Merna Keress, Treasurer



GENERAL MANAGER REPORT**Dorothy Gates****St. Patrick's Day Lunch**

The weather was perfect for the St. Patrick's Day lunch attended by 140 residents in Penasco Park. The food was amazing, the music was good, the deserts a plenty, cold green beer but the best part was the company and a chance to be in the sunshine.

We all send Lila a BIG Thank You for once again putting on a successful luncheon. As we all know, there are many behind the scenes to help and we thank all the Helper Bees also.

I hope you all enjoyed the party as much as I.

Spring is in the air at Villas West!

We have had some wonderful weather lately, warm enough to enjoy some pool time. The North Pena Pool received all new equipment recently and with the painting and deck work done last year, this is practically a new pool for all to enjoy!

Please observe the following rules:

- No Pets inside the pool area unless your pet is a certified service dog. Absolutely no pets in the pool.
- No food or drink is to be taken inside the pool area.
- There are designated pool hours for children. Anyone visiting under the age of 18 can only swim during designated times.

Illegal Parking

This month we have really cracked down on illegal parking as it seems to be one of the bigger issues we are having right now. Each villa has one deeded parking space. If you by chance have a second vehicle it may park on the west side of Paseo Tierra in the areas marked "**Villas West Parking Only**", subject to availability and with an office-approved permit.

Owners and tenants are not allowed to park in visitor parking as these spots are for as stated, VISITORS!

Weedsday on Wednesday

We recently had a "Weedsday on Wednesday" to try and help the landscape crew a little. All available staff, me included, took up hula hoes and gloves to extinguish some of the bothersome vegetation we have. We were able to cover most of South Pena and along the east side of Quinta. I hope to do this again real soon so we can get this problem under control. All owners are invited to take part in these special projects.

Wonderful Volunteers

We have been blessed with some wonderful volunteers! Some have been helping in the office with the many tasks that have been put on the back burners due to the crisis mode we have been in. Some have volunteered for a committee, and some are working on special projects. Finally, with their help we are getting many projects done and things up to date!

GENERAL MANAGER REPORT*continued***Board Email**

One project a few have been working on is getting the Board email back up and running. If you need to ask a general question or have a comment, you can send a message to board@villaswest.org and it will be forwarded to the proper person to handle.

Headed Home Checklist

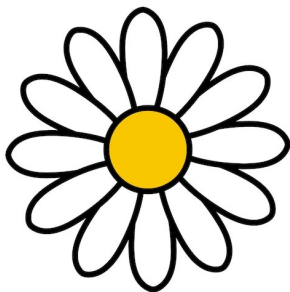
As many of our owners head home, please check out the “Headed Home Checklist” on our NEW website (villaswest.org). You can find this document under Living in Villas West/ Info: Owners & Renters. This checklist gives you some tips on closing up your home for the summer and some items to pay special attention to.

Social Events

I hope you all get out and enjoy some of the fun things we have going on (see Social section on website for calendar). These events are a great opportunity for you to meet other owners and have some fun. We hope to plan a few events during the summer barring any big hail storms!

~ Dorothy Gates, General Manager

To view past Friday updates, visit the website: <https://villaswest.org/gms-friday-updates>



Why are flowers so friendly?

They always have new buds!

DOCUMENTS & COMMUNICATION COMMITTEE UPDATE

Members of the Documents & Communication Committee include:

- Linda Djupstrom, Chair
- Mark Ewell
- Zee Hussain
- Tracy Swaim
- Judy Palmer
- Dorothy Gates

DOCUMENTS & COMMUNICATION COMMITTEE UPDATE*continued*

Based on the committee description in the Bylaws, we see our main responsibilities to be:

- Continuous review of our governing documents to ensure they comply with each other as well as with Federal State, and County statutes.
- Maintain communications with the Association especially between the Board and membership, as well a staff.

Goal: To ensure that correct, easy-to-understand Villas West information is accessible to our community in a variety of formats.

Towards this goal:

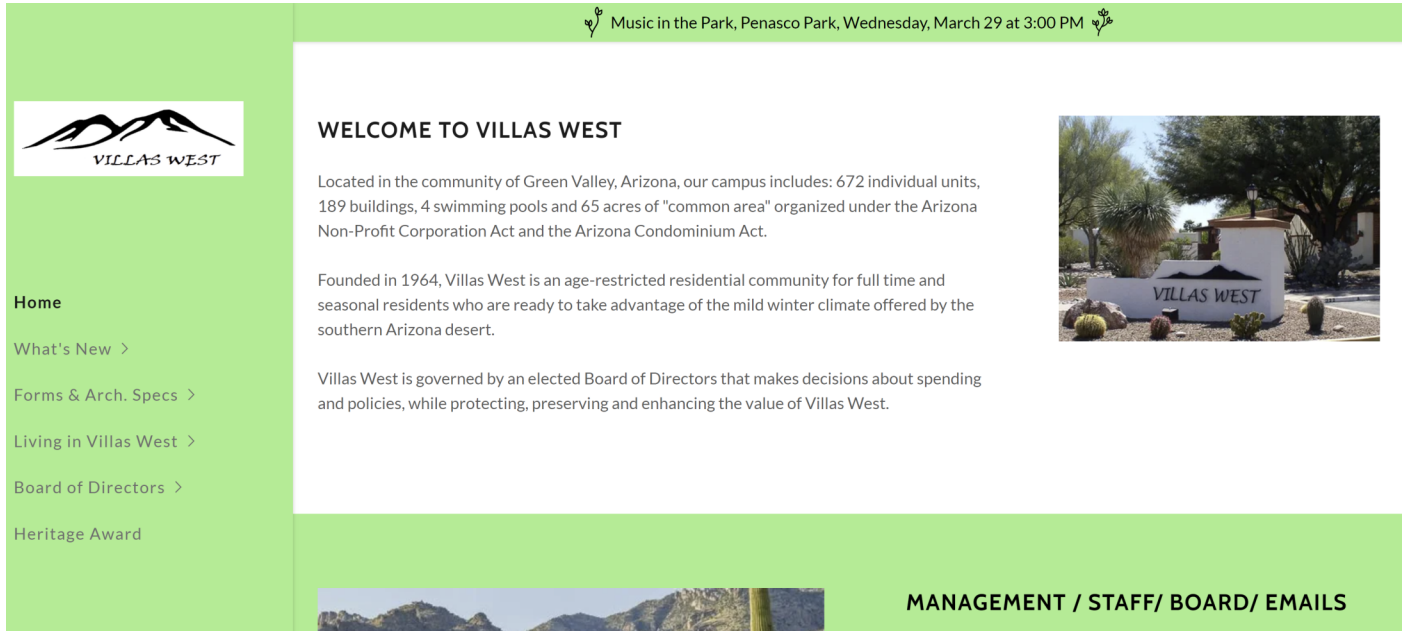
- We are **reviewing documents** for compliance, duplication, consistency, and clarity. We know that some Arizona State Laws have changed and need to be reflected in our documents.
- We are **reviewing and updating “Living in West Villas”** to comply with the governing documents, avoid duplication, correct typos/misspellings, and improve formatting.
- We are **reviewing and updating Forms** to ensure consistency, accuracy, and usability. We will seek input for the architectural, maintenance, and grounds committees as well as the office staff.
- We have **restarted the Newsletter** and will continue exploring its content, purpose, guidelines, and best practices for distributing. We can use volunteers to submit content and possibly deliver paper copies to Members.
- We are **reorganizing current website**. To create a better user experience, we are restructuring navigation with more intuitive groupings. Although the “look” of the website will change, the content of the Governing Documents will not be altered.
- We will begin **reviewing current communication technology**, assessing its effectiveness, exploring unused features, identifying training needs, and reviewing other products which may better meet our needs (website, email, Zoom technology, the Portal). We will seek out Members and vendors who are experts in this area.
- We are **documenting all procedures** necessary to carry out our duties and responsibilities to make things easier for future boards and committee members.
- In all cases the committee will **identify additional projects and their parameters** to the board for review and consent.
- **Any content changes to governing documents** as well as recommendations will be brought to the board for review and approval.

DOCUMENTS & COMMUNICATION UPDATE

continued

WEBSITE <https://villaswest.org>

The Communications and Documents Committee has started working on updating the Villas West website. We have added various documents, updated contact information and typos, and experimented with different themes to make the website more useful.



A team has been working on an updated Living in Villas West (consolidating information from many sources) which will be unveiled in the near future.

Over the Summer we will work on navigation (grouping things together so that they are easier to find) and developing new sections which will help present information to the membership (Committee work and projects) as well as to help gather ideas from the membership to Improve and strengthen Villas West. This is a work in progress!

2023 BOARD OF DIRECTORS'S MINUTES

March 2023 DRAFT Minutes (pdf)	Download
February 2023 DRAFT Annual Meeting Minutes (pdf)	Download
January 2023 Minutes (pdf)	Download

GROUNDS UPDATE

The Grounds Committee include:

- Lou Kifer, Chair
- Mary Grgrich
- Bob Djupstrom
- Shirley Fasching
- Carleen Otto
- Carol Jacobs



GROUNDS UPDATE*continued***Bench Relocation**

As reported last month, most all benches have been relocated to take advantage of the view was improved along with consideration given for sun and shade. Next step is the repainting and also repairing of the concrete benches and tables which will be completed by the Maintenance team.

Watering of Green Spaces

The sprinklers were adjusted to water only once a day. In April this will be adjusted and the watering will be programmed for twice a day.

Grounds Request Forms

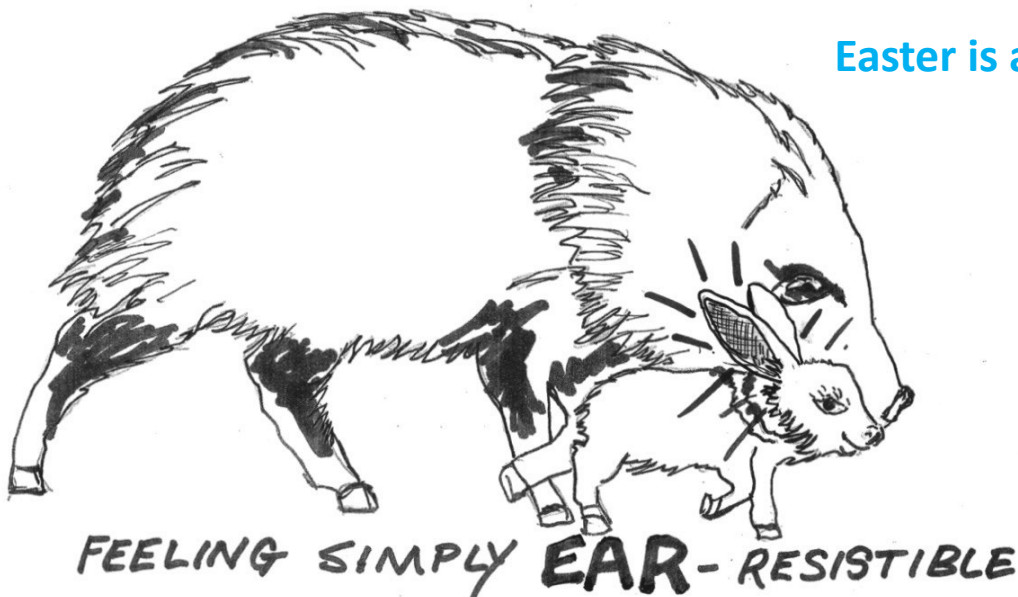
Friendly reminder - Grounds Request Forms can be located on the website (<https://villaswest.org/forms>) or picked up at the office. Keep in mind to choose draught and sun tolerant desert plants when making your request. Once your request is approved, you may purchase the plant and the Grounds team will have it planted. It is your responsibility for the care of the plant.

Cactus Watering Schedule

80° to 90°	every 3 weeks
90° to 100°	every 2 weeks
100° and above	weekly

There is further information available on caring for cactus that you have planted on your patio on the website (<https://villaswest.org/grounds-and-landscaping>) or available at the office. Cactus located in the common areas doesn't require residents assistance in watering until directed by Grounds Committee.

Easter is around the corner !



ARCHITECTURAL UPDATE

Members of the Architectural Committee include:

- Tim Schaid, Chair
- Tom Bowes
- Zee Hussain
- Jeff Miller

The following requests were made:

Relocate Garbage Can

- Approved & conditions include:
 - \$50 relocation fee
 - \$300 fee if garbage can needs to be replaced
 - Villas West Maintenance to complete

Install Washer / Dryer in Shed

- Approved & conditions include:
 - must show proof the Electrical and Plumbing Contractors are licensed and bonded
 - Must show proof that all electrical and plumbing codes have been adhered to
 - Labor & materials cost at owner's expense

New Windows

- Approved & conditions include:
 - Labor & materials cost at owner's expense

Install Wrought Iron Gate to Replace Wooden Gate

- Approved & conditions include:
 - Labor & materials cost at owner's expense

Replace Front & Back Screen Doors with Glass Doors

- Approved & conditions include:
 - Labor & materials cost at owner's expense

Install Iron Railing for Steps Leading up to Porch

- Approved & conditions include:
 - Villas West Maintenance Staff to provide materials and perform the work

**What is green
and can jump a
mile in a minute?
A grasshopper with
hiccups!**



MAINTENANCE UPDATE

The Maintenance Committee members are:

- Lila Szedlus, Chair
- Ray Harries
- Jeff Miller
- Jim Sullivan
- Mike Flynn

The Maintenance Committee is addressing the followings:

Master Villa Maintenance Schedule

Covers each villa building and individual villa therein with detailed maintenance schedules for:

- Roofs
- HVAC
- Water heaters

Sidewalk Expansion Joints

Identify and map out all elevated sidewalk expansion joints that have become trip hazards. Set up concrete grinding schedule.

Oleanders

Identify and map out all the Oleanders that could cause root penetration into sewer drains. Schedule for their removal and replace with native plants

Water Conservation Plan

Plan long term water conservation for park areas.

Danger Tree Report

Review the Eucalyptus Danger Tree report and removal plan. These trees have been identified as safety hazards to residents.

Sewer Lines Inspection

Identify, map out and create a schedule for completing the remaining sewer line inspection ports in the sidewalks. This will allow for the newer sewer equipment to be utilized and used to service blocked sewer lines without engaging outside service contractors.

Pool Maintenance

Develop maintenance plans for:

- 5 year pool maintenance
- 7 year pool decks refurbishing and concrete repairs
- 2 year pool furniture replacement

How do you know that
bees are happy?



Because they hum while they work

SOCIAL EVENTS UPDATE

The volunteers assisting Lila Szedlus, Social Director with the Social Events include:

- Lee Ann Schuepp
- Trudy Mundy
- Nitya Litzler
- Pat Reed
- Lee Donnelly

All social events are open to tenants & owners, and do **require you to sign up at the office & to obtain a ticket**. All events are held at **Penasco Park**, located at the top of Camino Penasco, unless otherwise noted.

Please refer to the **Social Calendar** in this newsletter or view on the website for current details:

<https://villaswest.org/calendar>

Hope to see you out socializing with your neighbors!



CRAFT SHOW

March 31, 2023 at 10:00am

Limited number of tables open for our resident crafters. Sign up in office required. Donation of \$10 requested to offset cost of advertising

Have you heard the news???

Liliana and Aaron are expecting!

After the year we have all had, we all deserve to celebrate something special and there is nothing more special than a new baby! Hazel is scheduled to arrive in August, but we wanted to include everyone in this opportunity to “shower” the new parents with Love.

Bring a chair, your drink, and a snack to pass. We hope you all attend to show your support and love for this wonderful couple.

BABY SHOWER!! April 3rd at 3:00 pm at Penasco Park



BOARD MEETINGS

APRIL 19

All meetings will be held at Friends in Deed at 9:30 am except for February which will be held at GVR East Center.

LAST COFFEE IN THE PARK UNTIL FALL

April 12, 2023

Donuts and Scones will be served. Come out and meet your neighbors and enjoy visiting with friends



CINCO DE MAYO

It's Fiesta time!

Come to Penasco Park on May 5, 2023 at 12:00 to enjoy Sonoran Dogs, cornhole, cake walk and music by our very own Carlos Salazar. Please sign up for the salsa competition and let the community decide who the best salsa maker is this side of Tucson.

There is a \$5 charge for 1 Sonoran Dog, chips and a drink.

Sign up in office to receive a meal ticket



DID YOU KNOW?**Rules Reminder****Rules, Regulations, and Resolutions**

Villas West is both a home and community. We are justifiably proud of the pleasing nature of our community, as well as the beauty of it.

When you chose to be a member, you agreed to a few obligations to the community and to other residents within it.

Below is a friendly reminder of existing rules from our governing documents as well as some common sense items. These are not new rules; however please follow them to help keep Villas West a pleasant community.



As an HOA we have a variety of documents which provide us the authority to exist, to manage resources, offer fair and transparent rules, and to maintain a respectful community.

The **Rules, Regulations, and Resolutions (RRRs)** focus on the day-to-day operating needs of the community. The RRRs cover a variety of topics such as architectural specs, allowed flags, parking, golf carts, pets, harassment of staff, enforcement, and fines. A copy of the rules can be found on the website (<https://villaswest.org/governing-documents>) or picked up at the office.

RULE NO. 4 – FRONT PATIOS, BACK PORCHES, AND WATER HEATER CLOSETS

The following are friendly reminders regarding patios, back porches and Common Areas:

- **Do NOT place items outside patio walls**
 - ⇒ Unit Owners/residents shall keep supplemental **sidewalks, front patios, back porches, carports, and the common grounds around their Units clean and free of debris** (including plant trimmings, trash, recyclable materials, and cleaning supplies such as buckets, rakes, shovels, brooms, etc.).
 - ⇒ **No items may be able stored or placed in common areas** (chairs and table or bicycles outside of patio, etc.).
 - ⇒ The common areas of Villas West are under the jurisdiction of the HOA. These areas are of the utmost importance for any HOA, as they are accessible for all members. That's why it's necessary to **keep your common areas maintained**, and encourage other members to do the same.
 - ⇒ The Association assumes no liability for loss or damage to any article owned by a Unit Owner, renter, or guests that is placed on the common grounds. **The Board may have any article removed from the common grounds at its discretion.**
 - ⇒ Unit Owners/residents **may not make changes to the landscaping in the common grounds**. Homeowners/residents can make common grounds landscaping requests using the Grounds Alteration Request form located on website (<https://villaswest.org/forms>) or picked up at Office.

DID YOU KNOW?**Rules Reminder***continued*

- **Flowerpots, planters, etc. must have a water collection saucer placed beneath.**
 - ⇒ **This prevents water staining/streaking and/or damage to patio walls and adobe blocks.** Stopping water penetration into the brick and mortar and protection of the masonry and paint is a HOA priority.
 - ⇒ Items may be placed on top of the walls; however **not attached to the top or face** of the wall.
 - ⇒ No bricks, blocks, pavers, or rocks are to be **placed on top of or in the slots and openings** of the patio walls.
 - ⇒ Fencing, chicken wire, lattice, trellises, shelving, decorations, or similar items **may not be mounted to the inside or outside of the walls.**
- **Water heater closets may NOT be used for storage**
 - ⇒ **Anything stored in the water heater closet will be removed** by the Maintenance staff.
- **No upholstered furniture designed for indoor use is allowed on front patios or back porches.**
 - ⇒ Only during the restoration process was this not enforced.

RULE NO. 5 — PARKING AND VEHICLES

- There is **one legally deeded parking space for each villa** and is marked in the parking lot with villa number and unit letter.
 - ⇒ Second vehicles are required to park, subject to availability and office approval, on the west side of Paseo Tierra in the areas marked **“Villas West Parking Only”**.
- **Parking Permits are required for all resident and tenant owned vehicles.**
 - ⇒ **Temporary parking permits are available for more than 48 hours and less than 30 days** and these are displayed on the dash of the vehicle. These must be returned at end of stay to avoid the \$25.00 fee that will be charged to the owner.
 - ⇒ For **stays longer than 30 days, a properly attached parking permit is required**
 - ⇒ Parking permits are the property of Villas West and are **not to be passed on or shared** from person to person
- **Residents may not park in a visitor parking space.**
 - ⇒ These spaces are designated for vehicles of persons visiting a resident.
- **Remove parking permit**
 - ⇒ If you sell your vehicle or villa, **remove the parking sticker from the vehicle's back bumper or window.**

DID YOU KNOW?**Rules Reminder***continued*

Be courteous of your neighbors and other members within the Villas West community. It's important to know that violations will not be tolerated and action will be taken. Staffing efforts have been devoted to the restoration project and focus will return to enforcing the rules and regulations.

Ensure Tenants, Visiting Relatives and Friends Adhere to all Rules and Regulations

- If you're leasing your villa, you're liable for maintaining the condition of the home and for the behavior of those who **live in it**.
- Make sure to familiarize tenants with the **Villas West rules**.
- Remember that if your tenant, guest or children break the rules of the Villas West Association, you are responsible.



**Why couldn't the flower
ride a bike?**

It lost its petals.

DID YOU KNOW?**RENTAL UNIT FINES***continued***Rental Unit Fines**

According to Covenants, Conditions & Restrictions and Rules & Regulations, a Unit may be rented; however **finances can be issued if:**

- Short term leases (less than 30 days)
- Rental to underage persons
- Failure to notify HOA of rental of a unit

DID YOU KNOW?

SENIOR DISCOUNTS

How to Save Money at Grocery Stores & More

You can take advantage of a number of special deals available for seniors 55+ not limited to the following:



Safeway

10% discount off total groceries purchases on the first **Wednesday of every month**. For more details on Safeway Senior Discount Policy, visit this website:

<https://mission-statement.com/safeway-seniordiscount>
[Safeway Senior Discount Policy In 2023](https://www.safeway.com/seniordiscount)

Frys

The **first Wednesday of every month** seniors receive 10% off most items. Click this link for more details:

<https://www.frysfood.com/pr/senior-discount>

Walgreens

The **first Tuesday of each month**. <https://www.walgreens.com/topic/promotion/seniorday.jsp>

OWNER INPUT & SUGGESTIONS

There is a suggestions and comments box in the office. If you have an idea, write it down and place it in the box. We will take all submitted ideas into consideration.

if you would like to pass along suggestions &/or feedback pertaining specifically to the newsletter, email: newsletter@villaswest.org

NEXT BOARD MEETING

Wednesday, April 19th

The April meeting date has been changed.

All board meetings are held at Friends in Deed, with the exception of the Annual Board meeting which is held at the GVR East Center.

MEET THE TEAM

Ashden, Administrative Assistant

An interview with Ashden, Administrative Assistant,

by Linda Djupstrom.

Ashden is at the front desk and usually the one who greets anyone who enters the Villas West office. She has a keen eye for delicious treats as she introduced a few people to KitKat Lemon Crisp. If you haven't tried them, they are worth it. Just ask Ashden!

Linda: What was your first job?

Ashden: I was a clerk at Gift and Gab. This was a gift store with a post office station.

Linda: What sort of duties do you have at work?

Ashden: Help with work orders, add people on the pest control and filter lists, greet people as they walk in the door, answer questions, phones, sort mail and hopefully provide a smile to their day.

Linda: How would you describe your job to a bunch of five-year-olds?

Ashden: Kind of like an art class, every day brings something new just like with every new color you add to a picture you are making.

Linda: What are the toughest challenges you've had at work?

Ashden: Trying to learn the computer systems including Excel, Word and Caliber!

Linda: What's the most exciting part of your job?

Ashden: Getting to meet the owners and tenants and work towards putting a name with the face.

Linda: What's the coolest thing you're working on right now?

Ashden: Making my new office space work – moving things around until we find the perfect flow.



MEET THE TEAM**Ashden***continued*

Linda: How do you like to get feedback?

Ashden: More informal and constructive.

Linda: What's your secret talent that no one knows about?

Ashden: I am an amateur photographer and I love being able to capture things we may not see again, like milestones in my children's lives.

Linda: What's the best compliment you've ever received?

Ashden: Just yesterday someone told me how kind I was. That was meaningful!

Linda: What's something you're proud of?

Ashden: My kids! When a child is brought into this world it is an incredible gift in one's life. Something to be treasured and I am both grateful and proud of our two children.

Linda: What kind of music do you like?

Ashden: Country Country Country!

Linda: What is your favorite animal?

Ashden: Cows – when I was little we had cows. One cow I remember was named Speedy.

Linda: Do you have a pet? What's he/she like?

Ashden: Yes, we have 3 dogs, a fish and a bird. The dogs names are Koda, Leena and Baily and the fish has no name and the bird is Mango!

Linda: Do you have any vacations planned?

Ashden: I love to camp and so I am hopeful we can go camping as a family soon.

MEET THE TEAM

Ashden

continued

Linda: What's your favorite movie?

Ashden: Broken Bridges.

Linda: What's your least favorite chore around the house?

Ashden: Laundry.

Linda: What's your favorite holiday?

Ashden: Thanksgiving and Christmas – I can't not make a choice between them, I love both times!

Linda: What's your favorite season?

Ashden: Fall.

Linda: What's your favorite thing to do on the weekends?

Ashden: I love spending time with the little kids – mine, my brothers or others.

Linda: What are the 3 items that you would take with you to a deserted island?

Ashden: Kids and husband for people and a pot, wood and knife.

Linda: What's your idea of a perfect day?

Ashden: Exploring the mountains!

Linda: Coffee or tea?

Ashden: Tea.

Linda: Favorite drink?

Ashden: A drink from a local bar made from Crown Apple, Red Bull and Peach Schnapps and Cranberry Juice.

MEET THE TEAM**Ashden***continued*

Linda: Do you cook?

Yes I do! I am the only one who cooks in my house so I better.

Linda: What's your favorite recipe?

Ashden: I don't follow recipes.

Linda: What's your favorite food/meal?

Ashden: Any type of Mexican food.

Linda: What's the best meal you've ever had?

Ashden: My dad's brisket.

Linda: What is the strangest meal you've ever eaten?

Ashden: Buffalo Chili.

What would you bring to a potluck dinner?

Ashden: Spinach dip!

Linda: What's the craziest thing you've ever done or seen before?

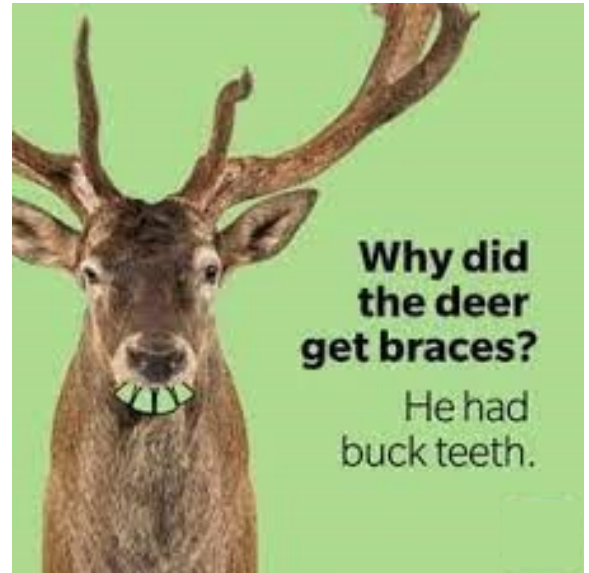
Ashden: When I was with a friend in the mountains and people were chasing us in Box Canyon!

Linda: Who do you want to be when you grow up?

Ashden: Myself!

Linda: What has made you smile recently?

Ashden: When my children see me coming home – they say my name and come running to me!



BULLETIN BOARD or ADVERTISE IN THE NEWSLETTER

Do you have a rental, villa for sale, need some help, a service to sell?



If you are interested in placing an ad in the newsletter, contact the office for details or email: newsletter@villaswest.org.

There will be a fee for business advertisements however homeowners and tenants wanting to place a non-business ad can do so at no charge.

Advertising will be accepted at the discretion of the Green Valley Villas West office. Green Valley Villas West does not accept any responsibility for, nor does it endorse, any advertising material presented in the Green Valley Villas West Newsletter.

LIVING IN VILLAS WEST

Provide Current Contact Information to the Office



- ⇒ Make sure the Office knows **how to reach you in case of an emergency**
- ⇒ Many of you are returning to your primary home. **Have you updated the Office with how to contact you?**
- ⇒ If you rent out your villa, **provide tenant's contact information to the Office**
- ⇒ It's the **responsibility of the homeowner to notify the Villas Office of any address changes**
- ⇒ The **Homeowner Contact Update Form** can be download from the website <https://villaswest.org/forms>) or pick up a copy of form from the Office

NEWSLETTER SUBMISSIONS

Do you have some information you would like to share? How about poetry, short stories, photographs, recipes ...? We will publish contributions in the upcoming newsletters.

Send your material to: newsletter@villaswest.org

Submissions will be reviewed and included in upcoming newsletters at the discretion of the Green Valley Villas West office.



SERVICES CONTACT INFORMATION

PLUMBERS

Sahuarita Plumbing LLC

(5200 780-4507

www.sahuaritaplumbing.com

Valentine Plumbing

(520) 444-9359

www.valentineplumbingaz.com

Green Valley Plumbing

(520) 625-8976

<https://www.greenvalleyplumbingaz.com/>

Villas West Management and Board of Directors do not warrant, recommend, endorse, or assume liability for any of these contacts.

SERVICES CONTACT INFORMATION

ELECTRICIANS

ME Electric LLC

(520) 250-5051

meelectricaz@gmail.com

LOCAL SERVICES

Emergency: **911**

PIMA COUNTY SHERIFF DEPARTMENT

Report Crime/Suspicious activity: **(520) 351-4900**

Green Valley District Office: **(520) 351- 6711**

SNAKE REMOVAL

Green Valley Fire Department: **(520) 629-9200**

TRASH PICKUP

Titan Trash: If no trash pickup call **(520) 393-7891**

LOCAL NEWSPAPER

Green Valley News: **(520) 625-5511**

SERVICES CONTACT INFORMATION

PHONE, INTERNET, CABLE &/or SATELLITE

Cox Communications: (520) 884-0133 or (888) 751-9138

<https://www.cox.com/residential/home.html>

CenturyLink: (800) 491-0118

<https://www.centurylinkquote.com/lp/customer-service>

Dish Network: (800) 333-3474

<https://www.dish.com/>

DirectTV: (800) 531-5000

<https://www.directv.com>

ELECTRICAL

Tucson Electric Power (TEP): (520) 623-7711 or (800) 328-8853

Report all outages and emergencies to Emergency Hotline: **(520) 623-3451**

<https://www.tep.com/>

GAS

SouthWest Gas: (877) 860-6020

Have an emergency? Call **911 & (520) 746-1076 OR 877-860-6020**

<https://www.swgas.com/>

POST OFFICE

United Postal Service - Green Valley: (800) 275-8777

50 Continental Road, Green Valley, AZ 85622



VILLAS WEST OFFICE

Dorothy Gates

General Manager
gm@villaswest.org

Liliana Ortega

Assistant Manager
am@villaswest.org

Ashden Armstrong

Administrative Assistant
admin@villaswest.org

Office Hours: Monday - Friday

8:00 - 2:00* pm

**after 2:00 pm by appointment*

520-393-7891

460 South Paseo Quinta
Green Valley, Arizona 85614

EMERGENCY or After Hours: 520-256-5779

Calls will be answered before 8:00 PM. After 8:00 PM leave a voicemail.

After Hours Emergencies include:

- Heating
- Cooling
- Exterior sewer line

Portable heaters and air conditioning units are available
at the office during business hours for temporary use.

We cannot respond after dark or during inclement weather.

Emergency service does not include turning on/off the water or lighting water heaters.

Villas West newsletter is the official document of the Board of Directors & Green Valley Villas West Condominium Association and all published information herein constitutes notice to all members.

The Board of Directors reserve the right to edit all submitted material.

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If you would like your own copy of the newsletter,
send your name and address to: newsletter@villaswest.org.

You can also pick up a printed copy from the office.

Previous versions can be found on the website: <https://villaswest.org/newsletters>

