

**Green Valley Villas West Condominium Association** 

460 S Paseo Quinta, Green Valley, AZ 85614 (520) 393-7891 – Fax (520) 393-7893 admin@villaswest.org

website: www.villaswest.org

## **After Hours Emergencies**

As you know, the Villas West maintenance staff is available for emergency contact after business hours. In recent months the emergency phone line has been used to report non-emergency items. Non-emergency matters should be reported to the Villas Office during regular business hours, or by email so that we can properly follow-up with your request.

Many calls are for things that could have been taken care of earlier in the day. Please do not hesitate to call during office hours if you feel there is a problem, especially with your cooling units. Remember, emergencies only include:

Heating, cooling, and exterior sewer line problems

We are unable to respond after dark or during inclement weather. We are unable to turn on/off the water or to light hot water heaters after hours.

Our staff is more than happy to help you in emergencies, but please remember the guidelines above.

Emergency Phone: (520) 256-5779

Reasonable calling hours are before 8 PM and after 6 AM.