

RESTORATION PROCESS

1. Remove damage area (they will cordon off the damage area and remove all material)
 - Please have all furniture and items removed from the area. The demo crew will move items but there is an additional charge for this that is not covered by the insurance.
 - If your damage is in the kitchen and the leak/damage is above dropped cabinets, cabinets will not be removed. Ceiling high cabinets will be removed so they must be empty
 - Negative air flow fan is used and must be left running for 24 hrs. to make sure the area is dry. This fan is extremely loud, and owners may want to stay elsewhere.

2. Sealing up the area
 - Fan is removed
 - Barriers are removed and area cleaned of dust and debris
 - Plastic Barrier is used to cover the damaged area

3. New Roof is installed
 - If you use satellite TV, you will need to call your provider and schedule for removal. These dishes need to be reinstalled on the roof of your shed or patio since the HOA no longer allows dishes on the roofs. Please try to have this scheduled prior to the replacement of your roof.
 - Entire old roof is removed, and all damaged wood will be replaced. There will be a lot of noise and mess during the process.
 - Scuppers are dropped and enlarged to allow better water drainage
 - Primer is applied
 - AC's set on new boards and placed as to allow the drainage of condensation
 - A layer of foam is sprayed. A/C units will be lifted, and area underneath is sprayed with foam
 - It takes approximately 3 days to complete the job.
 - If you use antenna for TV, you will most likely lose service during the process. Once the roof is completed, please call the office to have the antenna reconnected.
 - Roof is inspected and any issues will be attended to then (ie. Trash, tape on roofs, scraped paint, overspray, etc.)
 - Condensation lines installed

4. Reconstruction—AFTER NEW ROOF INSTALLATION
 - Barrier is removed
 - If cabinets or vanities are damaged, they will be replaced and installed by the contractor
 - New insulation is installed
 - New sheetrock, taped and textured
 - Area painted. If you have the paint the contractor will use your paint, or they will do a chip match to try and match your existing color. They will be painting the entire wall or ceiling to prevent the damaged area from being noticeable.
 - If carpeting or flooring was damaged, it will be replaced with vinyl tile unless arrangements have been made to install upgrade
 - All debris removed
 - Furniture and items can be brought back in or moved back