



Privacy Policy

Hands of Comfort Mobile Care is committed to protecting your personal information and maintaining your privacy.

SMS Communications

By providing your mobile phone number and opting in to receive SMS messages from Hands of Comfort Mobile Care, you consent to receive conversational text messages, including appointment reminders, scheduling updates, referral updates, care coordination, and other healthcare-related communications.

- Message Frequency: Message frequency may vary. On average, 1–2 messages per month.
- Message and Data Rates: Message and data rates may apply.
- Opt Out: Reply STOP or UNSUBSCRIBE to unsubscribe at any time.
- Help: Reply HELP for assistance or contact us at (480) 256-2958 or admin@hocmobilecare.com.
- Consent: Consent to receive SMS messages is not a condition of receiving healthcare services.

Data Sharing and Transfer

Your data will not be transferred to external organizations under any circumstances. This includes mobile phone numbers, SMS opt-in data, SMS consent records, and other consumer information. We do not sell, rent, share, disclose, or transfer consumer information to third parties or external organizations for marketing, promotional, or any other external purpose.



Safeguards Against Unauthorized Sharing

We maintain administrative, technical, and physical safeguards designed to prevent unauthorized access, use, or disclosure of consumer information. Access to personal information is limited to authorized personnel with a legitimate business need. Internal access controls, staff authorization limits, and security measures help protect consumer information from unauthorized sharing or disclosure.

SMS and Mobile Information

SMS opt-in data, mobile phone numbers, and consent records are used solely to communicate with patients regarding their healthcare and are not shared with third parties or external organizations under any circumstances.

Contact Us

If you have questions about this Privacy Policy or would like to update your SMS preferences, please contact:

Hands of Comfort Mobile Care

Phone: (480) 256-2958

Email: admin@hocmobilecare.com